

Ontario Energy Board
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Commission de l'énergie de l'Ontario
C.P. 2319
27e étage
2300, rue Yonge
Toronto ON M4P 1E4
Téléphone: 416- 481-1967
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BY E-MAIL

August 11, 2011

Mr. Peter Stabins
Lawyer for Canada Energy Wholesalers Ltd.
Stabins Energy Law
293 Lee Avenue
Toronto ON M4E 2P6

Dear Mr. Stabins:

**Re: Canada Energy Wholesalers Ltd.
Application for an Electricity Retailer Licence
Board File Number EB-2011-0253**

The Board has reviewed your application for an electricity retailer licence. Your application is currently incomplete and cannot be processed until the following has been filed:

1. Question 14 (g), pages 12 and 13: With respect to the complaints identified for each quarter from Q3 in 2009 to Q2 in 2011, please provide concise details by quarter the type of customer complaints and how by introducing new customer contracts will reduce complaints in the future.
2. Question 14 (h), pages 14 and 15: Your response refers to the Ontario Energy Board rather than regulatory bodies other than the Ontario Energy Board. Please review the question again and respond accordingly.

The Board also notes that there is some additional information typically asked for in an electricity retailer licence application. It includes the following:

- A form entitled "Release and Discharge Relating to Consent to Disclosure of Criminal Record Information" is attached for each key individual to complete, sign, date and return to the Board.

The completed form together with your two pieces of identification is necessary for the Board to conduct a police record check with the Ontario Provincial Police on all key individuals reported in section 15 (a) of the application.

There is no expectation that this additional information is needed to begin the process of reviewing this application. However, by providing such information at the same time as the required information, the processing of this application can be expedited.

The Board will resume processing your application once the above information has been filed. If the above information is not filed within 30 days of the date of this letter, the Board may close the file for this application.

Upon receipt of the required information the Board will issue an acknowledgement letter indicating the expected date on which a decision and/or order may be rendered.

Please file two paper copies of the additional material and an electronic version in Word and in searchable Adobe Acrobat (if available) with the Board Secretary. Electronic copies may be submitted on CD or by e-mail to boardsec@ontarioenergyboard.ca.

Please direct any questions relating to this application to Julie Doherty, Advisor at 416-440-8133 or e-mail, Julie.Doherty@ontarioenergyboard.ca.

Yours truly,

Original Signed By

John Pickernell
Assistant Board Secretary

Encls.



Ontario
Provincial
Police

Release and Discharge Relating to Consent to Disclosure of Criminal Record Information

Surname	Given name	Middle name(s)	Date of Birth (dd/mm/yy)	<input type="checkbox"/> Male
				<input type="checkbox"/> Female

Previous Surnames (eg. Former marriage, maiden)

Address (number, street, apt., lot, concession, township, rural route #, city, postal code)

Occupation

I hereby authorize the Ontario Provincial Police (the OPP) to release records of criminal convictions for which a pardon has not been granted, records of discharges which have not been removed from the CPIC system in accordance with the Criminal Records Act, and records of outstanding criminal charges of which the OPP is aware, to the person(s) listed below.

Name	Title
Lynne Anderson	Managing Director

Department and Branch
Applications and Regulatory Audit

Name of Organization
Ontario Energy Board

Release and Discharge

I hereby release and forever discharge Her Majesty the Queen in right of Ontario, the Commissioner of the Ontario Provincial Police and all members and employees of the OPP from any and all actions, claims and demands for damages, loss or injury howsoever arising which may hereafter be sustained by myself as a result of the disclosure of information by the OPP to the above named organization.

I acknowledge that information so disclosed may be confirmed only by a comparison of the fingerprints on file to which the information relates and my fingerprints.

Signature

Date

Confidential

This record and the information contained therein, is being provided in confidence and shall not be disclosed to any person with the exception of the person(s) named above without the express written consent of the Commissioner of the OPP.

Based on a name check only, and having a birth date as provided above - a records check:

- ☐ fails to reveal any record relating to the above subject.
- ☐ indicates the following information may relate to the above subject.

Details cannot be certified as relating to the subject of inquiry, without a fingerprint comparison.