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August 18, 2011

VIA COURIER

Ms. Kirsten Walli
Board Secretary
Ontario Energy Board
2300 Yonge Street, 27th Floor
Toronto, ON M4P 1E4

Dear Ms. Walli:

**Re: Enbridge Gas Distribution Inc. ("Enbridge")
Enbridge Customer Care and Customer Information System Costs
Board Filed Number: EB-2011-0226**

In accordance with the Ontario Energy Board's (the "Board") Procedural Order No. 1 issued on July 28, 2011, enclosed please find the following interrogatory response:

- Exhibit I, Tab1, Schedule 12

The evidence has been filed through the Board's Regulatory Electronic Submission System (RESS) and will be available on the Enbridge website at www.enbridgegas.com/ratecase.

Two paper copies are being forwarded to the Board via courier.

If you have any questions, please contact the undersigned.

Yours truly,

A handwritten signature in blue ink that reads "Bonnie Jean Adams".

Bonnie Jean Adams
Regulatory Coordinator

cc: EB-2011-0226 Intervenors

BOARD STAFF INTERROGATORY #12

INTERROGATORY

Ref: Accenture contract

Please file the proposed Accenture contract.

RESPONSE

Attached please find a redacted version of the Accenture contract. A non-redacted version of the Accenture contract is being filed with the OEB today (under separate cover) along with a letter explaining the reasons why confidential treatment of the unredacted Accenture contract is appropriate.

Witness: M. Mees