



500 Consumers Road
North York, Ontario M2J 1P8
PO Box 650
Scarborough ON M1K 5E3

Bonnie Jean Adams
Regulatory Coordinator
Telephone: (416) 495-5499
Fax: (416) 495-6072
Email: EGDRRegulatoryProceedings@enbridge.com

August 22, 2011

VIA COURIER

Ms. Kirsten Walli
Board Secretary
Ontario Energy Board
2300 Yonge Street, 27th Floor
Toronto, ON M4P 1E4

Dear Ms. Walli:

Re: Enbridge Gas Distribution Inc. ("Enbridge")
Enbridge Customer Care and Customer Information System Costs
Board Filed Number: EB-2011-0226

In accordance with the Ontario Energy Board's (the "Board") Procedural Order No. 1 issued on July 28, 2011, enclosed please find the following undertaking responses:

- Exhibit JTC1.3 to JTC1.14

Also attached please find the following updated interrogatory response:

- Exhibit I, Tab 2, Schedule 6, page 2

The evidence has been filed through the Board's Regulatory Electronic Submission System (RESS) and will be available on the Enbridge website at www.enbridgegas.com/ratecase.

Two paper copies are being forwarded to the Board via courier.

If you have any questions, please contact the undersigned.

Yours truly,


Bonnie Jean Adams
Regulatory Coordinator

cc: EB-2011-0226 Intervenor