

September 1, 2011

DELIVERED AND FILED VIA RESS

Kirsten Walli
Board Secretary
Ontario Energy Board
2300 Yonge Street
Suite 2700
Toronto, ON M4P 1E4

Dear Ms Walli:

**Re: EB-2011-0226: Enbridge Gas Distribution application re. Customer Care
and Customer Information System costs for 2013 to 2018**

We represent Enbridge Gas Distribution Inc. ("Enbridge"). As directed by the Board's Procedural Orders in this case, Enbridge and stakeholders have been involved in a Settlement Conference process. The Board's Procedural Order directs that any Settlement Agreement arising from the settlement conference be filed by the end of business today.

We write to advise that the parties have reached a tentative agreement but are still engaged in the process of preparing a Settlement Agreement, and do not expect to have that process completed today. In preparing the Settlement Agreement, we are mindful of the Board's direction that "Any Settlement Proposal filed shall provide a sufficiently detailed explanation and justification, based on the evidentiary record, for the settlement of each issue, to allow the Board to fully understand the nature of and the basis upon which a settlement was reached".

In the circumstances, we request that the deadline for the filing of a Settlement Agreement be extended to Friday, September 2, 2011. Enbridge believes that this extension will allow for any resolvable issues to be addressed.

We are aware of the fact that delaying the filing of what may be a lengthy and detailed Settlement Agreement to the day before a long weekend will make it difficult for the Board to proceed with a hearing on Wednesday, September 7th, as currently scheduled. We respectfully propose therefore, that the hearing be moved to one of the other currently-scheduled dates (September 8th or 9th). In considering this proposal, it may be helpful to the Board to understand that there is no current intention on the part of any of the stakeholders involved in the Settlement Conference to present any of the issues on the Board's Issues List in a contested manner.

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Should you have any questions, please do not hesitate to contact me.

Yours very truly,

AIRD & BERLIS LLP



David Stevens

cc. Enbridge Gas Distribution
All parties registered in EB-2011-0226

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