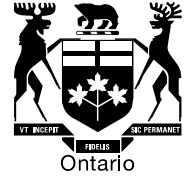


**Ontario Energy
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**Commission de l'Énergie
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BY EMAIL

September 2, 2011

Mr. Norm Ryckman
Director, Regulatory Affairs
Enbridge Gas Distribution Inc.
Toronto ON M2J 1P8

Dear Mr. Ryckman:

**Re: Enbridge Gas Distribution Inc.
Enbridge Customer Care and Customer Information System Costs
Board File Number: EB-2011-0226**

The Board in Procedural Order No. 1 scheduled an oral hearing to commence at 9:30 a.m. on September 7, 2011.

Please be advised that the Board has decided to postpone the commencement of the hearing until **Thursday, September 8, 2011 at 9:30 a.m.** in the Board's hearing room at 2300 Yonge Street, 25th floor, Toronto Ontario.

Yours truly,

Original signed by

John Pickernell
Asst. Board Secretary

cc: All Parties EB-2011-0226
David Stevens, Aird & Berlis