**Important Information About Your Rates**

**October 2011**

**Rate 201 – Fort Frances**

The Ontario Energy Board approved a decrease to Union Gas’ gas commodity and delivery rates, and an increase to the gas commodity price adjustment and transportation price adjustment rates as of Oct. 1, 2011. The enclosed bill uses the new rates.

The total annual bill decrease will be $7.87 for a typical Rate 201 customer in the Fort Frances area using 2,600 m3 of natural gas a year.

**Gas Commodity**

The gas commodity rate decreased by 1.1050 ¢/m3 to 13.5277 ¢/m3 based on our forecast of natural gas market prices for the next 12 months.

**Gas Commodity Price Adjustment**

The gas commodity price adjustment rate increased by 0.4228 ¢/m3 to -1.5404 ¢/m3 to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

**Transportation Price Adjustment**

The transportation price adjustment rate increased by 0.4018 ¢/m3 to 1.6039 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

**Delivery**

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2011. The annual impacts are based on a typical Rate 201 customer in the Fort Frances area using 2,600 m3 of natural gas a year.



**Important Information About Your Rates**

**October 2011**

**Rate 201 – Fort Frances**

**Energy Marketer Customer**

The Ontario Energy Board approved a decrease to Union Gas’ delivery rates and an increase to the transportation price adjustment rate as of Oct. 1, 2011. The enclosed bill uses the new rates.

The total annual bill increase will be $9.85 for a typical Rate 201 customer in the Fort Frances area using 2,600 m3 of natural gas a year and buying gas through an energy marketer.

**Transportation Price Adjustment**

The transportation price adjustment rate increased by 0.4018 ¢/m3 to 1.6039 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

**Delivery**

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2011. The annual impacts are based on a typical Rate 201 customer in the Fort Frances area using 2,600 m3 of natural gas a year and buying gas through an energy marketer.



**Important Information About Your Rates**

**October 2011**

**Rate 101 – Northwestern Ontario**

The Ontario Energy Board approved a decrease to Union Gas’ gas commodity and delivery rates, and an increase to the gas commodity price adjustment and transportation price adjustment rates as of Oct. 1, 2011. The enclosed bill uses the new rates.

The total annual bill decrease will be $8.25 for a typical Rate 101 customer in northwestern Ontario using 2,600 m3 of natural gas a year.

**Gas Commodity**

The gas commodity rate decreased by 1.1196 ¢/m3 to 13.5994 ¢/m3 based on our forecast of natural gas market prices for the next 12 months.

**Gas Commodity Price Adjustment**

The gas commodity price adjustment rate increased by 0.4228 ¢/m3 to -1.5404 ¢/m3 to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

**Transportation Price Adjustment**

The transportation price adjustment rate increased by 0.4018 ¢/m3 to 1.6039 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

**Delivery**

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2011. The annual impacts are based on a typical Rate 101 customer in northwestern Ontario using 2,600 m3 of natural gas a year.



**Important Information About Your Rates**

**October 2011**

**Rate 101 – Northwestern Ontario**

**Energy Marketer Customer**

The Ontario Energy Board approved a decrease to Union Gas’ delivery rates and an increase to the transportation price adjustment rate as of Oct. 1, 2011. The enclosed bill uses the new rates.

The total annual bill increase will be $9.85 for a typical Rate 101 customer in northwestern Ontario using 2,600 m3 of natural gas a year and buying gas through an energy marketer.

**Transportation Price Adjustment**

The transportation price adjustment rate increased by 0.4018 ¢/m3 to 1.6039 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

**Delivery**

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2011. The annual impacts are based on a typical Rate 101 customer in northwestern Ontario using 2,600 m3 of natural gas a year and buying gas through an energy marketer.



**Important Information About Your Rates**

**October 2011**

**Rate 301 – Northern Ontario**

The Ontario Energy Board approved a decrease to Union Gas’ gas commodity and delivery rates, and an increase to the gas commodity price adjustment and transportation price adjustment rates as of Oct. 1, 2011. The enclosed bill uses the new rates.

The total annual bill decrease will be $8.74 for a typical Rate 301 customer in northern Ontario using 2,600 m3 of natural gas a year.

**Gas Commodity**

The gas commodity rate decreased by 1.1390 ¢/m3 to 13.6923 ¢/m3 based on our forecast of natural gas market prices for the next 12 months.

**Gas Commodity Price Adjustment**

The gas commodity price adjustment rate increased by 0.4228 ¢/m3 to -1.5404 ¢/m3 to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

**Transportation Price Adjustment**

The transportation price adjustment rate increased by 0.4018 ¢/m3 to 1.6039 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

**Delivery**

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2011. The annual impacts are based on a typical Rate 301 customer in northern Ontario using 2,600 m3 of natural gas a year.



**Important Information About Your Rates**

**October 2011**

**Rate 301 – Northern Ontario**

**Energy Marketer Customer**

The Ontario Energy Board approved a decrease to Union Gas’ delivery rates and an increase to the transportation price adjustment rate as of Oct. 1, 2011. The enclosed bill uses the new rates.

The total annual bill increase will be $9.88 for a typical Rate 301 customer in northern Ontario using 2,600 m3 of natural gas a year and buying gas through an energy marketer.

**Transportation Price Adjustment**

The transportation price adjustment rate increased by 0.4018 ¢/m3 to 1.6039 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

**Delivery**

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2011. The annual impacts are based on a typical Rate 301 customer in northern Ontario using 2,600 m3 of natural gas a year and buying gas through an energy marketer.



**Important Information About Your Rates**

**October 2011**

**Rate 601 – Eastern Ontario**

The Ontario Energy Board approved a decrease to Union Gas’ gas commodity and delivery rates, and an increase to the gas commodity price adjustment and transportation price adjustment rates as of Oct. 1, 2011. The enclosed bill uses the new rates.

The total annual bill decrease will be $9.24 for a typical Rate 601 customer in eastern Ontario using 2,600 m3 of natural gas a year.

**Gas Commodity**

The gas commodity rate decreased by 1.1554 ¢/m3 to 13.7730 ¢/m3 based on our forecast of natural gas market prices for the next 12 months.

**Gas Commodity Price Adjustment**

The gas commodity price adjustment rate increased by 0.4228 ¢/m3 to -1.5404 ¢/m3 to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

**Transportation Price Adjustment**

The transportation price adjustment rate increased by 0.4018 ¢/m3 to 1.6039 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

**Delivery**

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2011. The annual impacts are based on a typical Rate 601 customer in eastern Ontario using 2,600 m3 of natural gas a year.



**Important Information About Your Rates**

**October 2011**

**Rate 601 – Eastern Ontario**

**Energy Marketer Customer**

The Ontario Energy Board approved a decrease to Union Gas’ delivery rates and an increase to the transportation price adjustment rate as of Oct. 1, 2011. The enclosed bill uses the new rates.

The total annual bill increase will be $9.82 for a typical Rate 601 customer in eastern Ontario using 2,600 m3 of natural gas a year and buying gas through an energy marketer.

**Transportation Price Adjustment**

The transportation price adjustment rate increased by 0.4018 ¢/m3 to 1.6039 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

**Delivery**

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2011. The annual impacts are based on a typical Rate 601 customer in eastern Ontario using 2,600 m3 of natural gas a year and buying gas through an energy marketer.



**Important Information About Your Rates**

**October 2011**

**Rate 210 – Fort Frances**

The Ontario Energy Board approved a decrease to Union Gas’ gas commodity and delivery rates, and an increase to the gas commodity price adjustment and transportation price adjustment rates as of Oct. 1, 2011. The enclosed bill uses the new rates.

The total annual bill decrease will be $271.34 for a typical Rate 210 customer in the Fort Frances area using 93,000 m3 of natural gas a year.

**Gas Commodity**

The gas commodity rate decreased by 1.1050 ¢/m3 to 13.5277 ¢/m3 based on our forecast of natural gas market prices for the next 12 months.

**Gas Commodity Price Adjustment**

The gas commodity price adjustment rate increased by 0.4228 ¢/m3 to -1.5404 ¢/m3 to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

**Transportation Price Adjustment**

The transportation price adjustment rate increased by 0.4017 ¢/m3 to 1.6015 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

**Delivery**

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2011. The annual impacts are based on a typical Rate 210 customer in the Fort Frances area using 93,000 m3 of natural gas a year.



**Important Information About Your Rates**

**October 2011**

**Rate 210 – Fort Frances**

**Energy Marketer Customer**

The Ontario Energy Board approved a decrease to Union Gas’ delivery rates and an increase to the transportation price adjustment rate as of Oct. 1, 2011. The enclosed bill uses the new rates.

The total annual bill increase will be $363.11 for a typical Rate 210 customer in the Fort Frances area using 93,000 m3 of natural gas a year and buying gas through an energy marketer.

**Transportation Price Adjustment**

The transportation price adjustment rate increased by 0.4017 ¢/m3 to 1.6015 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

**Delivery**

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2011. The annual impacts are based on a typical Rate 210 customer in the Fort Frances area using 93,000 m3 of natural gas a year and buying gas through an energy marketer.



**Important Information About Your Rates**

**October 2011**

**Rate 110 – Northwestern Ontario**

The Ontario Energy Board approved a decrease to Union Gas’ gas commodity and delivery rates, and an increase to the gas commodity price adjustment and transportation price adjustment rates as of Oct. 1, 2011. The enclosed bill uses the new rates.

The total annual bill decrease will be $284.91 for a typical Rate 110 customer in northwestern Ontario using 93,000 m3 of natural gas a year.

**Gas Commodity**

The gas commodity rate decreased by 1.1196 ¢/m3 to 13.5994 ¢/m3 based on our forecast of natural gas market prices for the next 12 months.

**Gas Commodity Price Adjustment**

The gas commodity price adjustment rate increased by 0.4228 ¢/m3 to -1.5404 ¢/m3 to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

**Transportation Price Adjustment**

The transportation price adjustment rate increased by 0.4017 ¢/m3 to 1.6015 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

**Delivery**

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2011. The annual impacts are based on a typical Rate 110 customer in northwestern Ontario using 93,000 m3 of natural gas a year.



**Important Information About Your Rates**

**October 2011**

**Rate 110 – Northwestern Ontario**

**Energy Marketer Customer**

The Ontario Energy Board approved a decrease to Union Gas’ delivery rates and an increase to the transportation price adjustment rate as of Oct. 1, 2011. The enclosed bill uses the new rates.

The total annual bill increase will be $363.11 for a typical Rate 110 customer in northwestern Ontario using 93,000 m3 of natural gas a year and buying gas through an energy marketer.

**Transportation Price Adjustment**

The transportation price adjustment rate increased by 0.4017 ¢/m3 to 1.6015 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

**Delivery**

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2011. The annual impacts are based on a typical Rate 110 customer in northwestern Ontario using 93,000 m3 of natural gas a year and buying gas through an energy marketer.



**Important Information About Your Rates**

**October 2011**

**Rate 310 – Northern Ontario**

The Ontario Energy Board approved a decrease to Union Gas’ gas commodity and delivery rates, and an increase to the gas commodity price adjustment and transportation price adjustment rates as of Oct. 1, 2011. The enclosed bill uses the new rates.

The total annual bill decrease will be $303.02 for a typical Rate 310 customer in northern Ontario using 93,000 m3 of natural gas a year.

**Gas Commodity**

The gas commodity rate decreased by 1.1390 ¢/m3 to 13.6923 ¢/m3 based on our forecast of natural gas market prices for the next 12 months.

**Gas Commodity Price Adjustment**

The gas commodity price adjustment rate increased by 0.4228 ¢/m3 to -1.5404 ¢/m3 to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

**Transportation Price Adjustment**

The transportation price adjustment rate increased by 0.4017 ¢/m3 to 1.6015 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

**Delivery**

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2011. The annual impacts are based on a typical Rate 310 customer in northern Ontario using 93,000 m3 of natural gas a year.



**Important Information About Your Rates**

**October 2011**

**Rate 310 – Northern Ontario**

**Energy Marketer Customer**

The Ontario Energy Board approved a decrease to Union Gas’ delivery rates and an increase to the transportation price adjustment rate as of Oct. 1, 2011. The enclosed bill uses the new rates.

The total annual bill increase will be $363.04 for a typical Rate 310 customer in northern Ontario using 93,000 m3 of natural gas a year and buying gas through an energy marketer.

**Transportation Price Adjustment**

The transportation price adjustment rate increased by 0.4017 ¢/m3 to 1.6015 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

**Delivery**

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2011. The annual impacts are based on a typical Rate 310 customer in northern Ontario using 93,000 m3 of natural gas a year and buying gas through an energy marketer.



**Important Information About Your Rates**

**October 2011**

**Rate 610 – Eastern Ontario**

The Ontario Energy Board approved a decrease to Union Gas’ gas commodity and delivery rates, and an increase to the gas commodity price adjustment and transportation price adjustment rates as of Oct. 1, 2011. The enclosed bill uses the new rates.

The total annual bill decrease will be $318.31 for a typical Rate 610 customer in eastern Ontario using 93,000 m3 of natural gas a year.

**Gas Commodity**

The gas commodity rate decreased by 1.1554 ¢/m3 to 13.7730 ¢/m3 based on our forecast of natural gas market prices for the next 12 months.

**Gas Commodity Price Adjustment**

The gas commodity price adjustment rate increased by 0.4228 ¢/m3 to -1.5404 ¢/m3 to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

**Transportation Price Adjustment**

The transportation price adjustment rate increased by 0.4017 ¢/m3 to 1.6015 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

**Delivery**

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2011. The annual impacts are based on a typical Rate 610 customer in eastern Ontario using 93,000 m3 of natural gas a year.



**Important Information About Your Rates**

**October 2011**

**Rate 610 – Eastern Ontario**

**Energy Marketer Customer**

The Ontario Energy Board approved a decrease to Union Gas’ delivery rates and an increase to the transportation price adjustment rate as of Oct. 1, 2011. The enclosed bill uses the new rates.

The total annual bill increase will be $363.01 for a typical Rate 610 customer in eastern Ontario using 93,000 m3 of natural gas a year and buying gas through an energy marketer.

**Transportation Price Adjustment**

The transportation price adjustment rate increased by 0.4017 ¢/m3 to 1.6015 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

**Delivery**

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2011. The annual impacts are based on a typical Rate 610 customer in eastern Ontario using 93,000 m3 of natural gas a year and buying gas through an energy marketer.



**Important Information About Your Rates**

**October 2011**

**Rate M1 – Southern Ontario**

The Ontario Energy Board approved a decrease to Union Gas’ gas commodity, transportation and delivery rates, and an increase to the gas commodity price adjustment rate as of Oct. 1, 2011. The enclosed bill uses the new rates.

The total annual bill decrease will be $45.53 for a typical Rate M1 customer in southern Ontario using 2,600 m3 of natural gas a year.

**Gas Commodity**

The gas commodity rate decreased by 1.1554 ¢/m3 to 13.7730 ¢/m3 based on our forecast of natural gas market prices for the next 12 months.

**Gas Commodity Price Adjustment**

The gas commodity price adjustment rate increased by 0.1200 ¢/m3 to -1.0377 ¢/m3 to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

**Transportation**

The transportation rate decreased by 0.6946 ¢/m3 to 4.8698 ¢/m3 to reflect the decreased cost of transporting natural gas to Ontario.

**Delivery**

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2011. The annual impacts are based on a typical Rate M1 customer in southern Ontario using 2,600 m3 of natural gas a year.



**Important Information About Your Rates October 2011**

**Rate M1 – Southern Ontario**

**Energy Marketer Customer**

The Ontario Energy Board approved a decrease to Union Gas’ delivery rates as of Oct. 1, 2011. The enclosed bill uses the new rates.

The total annual bill decrease will be $0.55 for a typical Rate M1 customer in southern Ontario using 2,600 m3 of natural gas a year and buying gas through an energy marketer.

**Delivery**

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2011. The annual impacts are based on a typical Rate M1 customer in southern Ontario using 2,600 m3 of natural gas a year and buying gas through an energy marketer.



**Important Information About Your Rates**

**October 2011**

**Rate M2 – Southern Ontario**

The Ontario Energy Board approved a decrease to Union Gas’ gas commodity, transportation and delivery rates, and an increase to the gas commodity price adjustment rate as of Oct. 1, 2011. The enclosed bill uses the new rates.

The total annual bill decrease will be $1,282.32 for a typical Rate M2 customer in southern Ontario using 73,000 m3 of natural gas a year.

**Gas Commodity**

The gas commodity rate decreased by 1.1554 ¢/m3 to 13.7730 ¢/m3 based on our forecast of natural gas market prices for the next 12 months.

**Gas Commodity Price Adjustment**

The gas commodity price adjustment rate increased by 0.1200 ¢/m3 to -1.0377 ¢/m3 to make up the difference between our forecast cost of natural gas and the actual costs from prior periods.

**Transportation**

The transportation rate decreased by 0.6946 ¢/m3 to 4.8698 ¢/m3 to reflect the decreased cost of transporting natural gas to Ontario.

**Delivery**

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2011. The annual impacts are based on a typical Rate M2 customer in southern Ontario using 73,000 m3 of natural gas a year.



**Important Information About Your Rates October 2011**

**Rate M2 – Southern Ontario**

**Energy Marketer Customer**

The Ontario Energy Board approved a decrease to Union Gas’ delivery rates as of Oct. 1, 2011. The enclosed bill uses the new rates.

The total annual bill decrease will be $19.42 for a typical Rate M2 customer in southern Ontario using 73,000 m3 of natural gas a year and buying gas through an energy marketer.

**Delivery**

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2011. The annual impacts are based on a typical Rate M2 customer in southern Ontario using 73,000 m3 of natural gas a year and buying gas through an energy marketer.

