



EB-2011-0272

## NOTICE OF APPLICATION AND HEARING FOR AN ELECTRICITY DISTRIBUTION RATE CHANGE

### Norfolk Power Distribution Inc.

Norfolk Power Distribution Inc. ("Norfolk Power") has applied to the Ontario Energy Board (the "Board") for permission to increase its delivery charges beginning January 1, 2012. The application was filed on August 29, 2011 under section 78 of the *Ontario Energy Board Act, 1998*, S.O. 1998, c.15 (Schedule B).

Delivery charges are one of four regular items on Residential and General Service customers' electric bills and vary depending on the amount of electricity consumed. If the application is fully approved, the monthly bill for a Residential customer who consumes 800 kWh per month will increase by about \$7.07. The monthly bill for a General Service customer consuming 2,000 kWh per month and having a monthly demand of less than 50 kW would increase by about \$18.63. The proposed changes to the Delivery charge are separate from other potential changes to the electricity bills.

For additional information on billing items visit

<http://www.ontarioenergyboard.ca/OEB/Consumers/Electricity/Your+Electricity+Bill>.

The Board has assigned the application File No. EB-2011-0272. This application will proceed by way of a written or oral hearing, to be subsequently determined. The Board's decision on this application may have an effect on all of Norfolk Power Distribution's customers.

### **How to see Norfolk Power Distribution Inc.'s Application**

A copy of the application and related documents may be viewed at the Board's office listed below or on the Board's website at:

<http://www.ontarioenergyboard.ca/html/?case=EB-2011-0272>

A copy can also be viewed at Norfolk Power Distribution Inc.'s office at the address indicated below or on its website <http://www.norfolkpower.on.ca>

### **How to Participate**

You may participate in this proceeding by requesting either intervenor or observer status, or by submitting a letter of comment:

1. **Intervenors** participate actively in the proceeding (i.e., submit written questions, evidence, and arguments, and cross-examine witnesses at an oral hearing). You may request intervenor status by sending a letter of intervention to the Board and copying Norfolk Power no later than **10 days** from the publication or service date of this notice. The letter of intervention must include:
  - a. A description of how you are, or may be, affected by the outcome of this proceeding;
  - b. If you represent a group, a description of the group and its membership; and
  - c. Whether you intend to seek an award of costs and the grounds for your cost award eligibility.
2. **Observers** do not participate actively in the proceeding but receive documents issued by the Board in the proceeding. (There is no fee for observers to receive documents issued by the Board.) You may request observer status by sending a request to the Board no later than **10 days** from the publication or service date of this notice.
3. **Letters of Comment** are to be sent to the Board no later than **30 days** from the publication or service date of this notice. All letters of comment will be placed on the public record, subject to the privacy terms for personal information stated below. This means that the letters will be available for viewing at the Board's offices and will be placed on the Board's website.

### **YOUR PERSONAL INFORMATION IS TREATED DIFFERENTLY DEPENDING ON HOW YOU CHOOSE TO PARTICIPATE IN THE HEARING:**

- **Intervenors** - everything you file with the Board, including your name and contact information, will be placed on the public record (i.e., the public file and the Board's website).

- **Letters of comment or observers** - the Board removes any personal (i.e., not business) contact information from the letter of comment or the request for observer status (i.e., address, fax number, phone number, and e-mail address of the individual), however, your name and the content of the letter of comment or of the request for observer status will become part of the public record.

### **Filing Information for Intervenors**

If you already have a user ID, please submit your intervention request through the Board's web portal at <https://www.errr.ontarioenergyboard.ca>. Additionally, two paper copies must be submitted to the address set out below.

If you do not have a user ID, visit the Board's website under e-Filing Services and complete a user ID/password request form. For instructions on how to submit documents and naming conventions please refer to the RESS Document Guidelines found at <http://www.ontarioenergyboard.ca/OEB/Industry>, e-Filing Services.

The Board also accepts interventions by e-mail, at the address below. Additionally, two paper copies must be submitted to the address set out below. Those who do not have internet access are required to submit their intervention request on a CD in PDF format, along with two paper copies.

### **Need more information?**

For more information on how to participate please go to the Board's website at <http://www.ontarioenergyboard.ca/OEB/Industry/Regulatory+Proceedings/Hearings/Participating+in+a+Hearing> or call the Board at 1-888-632-6273 (toll free).

### **How to Contact the Board or Norfolk Power Distribution Inc.**

Please reference Board file number EB-2011-0272 in the subject line of your e-mail or at the top of your letter. It is also important that you provide your name, postal address and telephone number and, if available, an e-mail address and fax number. All communications should be directed to the attention of the Board Secretary at the address below, and be received no later than 4:45 p.m. on the required date.

**ADDRESSES**

Ontario Energy Board  
P.O. Box 2319  
27<sup>th</sup> Floor  
2300 Yonge Street  
Toronto ON M4P 1E4  
Attention: Board Secretary  
Filings:  
<https://www.errr.ontarioenergyboard.ca>

E-mail: [boardsec@ontarioenergyboard.ca](mailto:boardsec@ontarioenergyboard.ca)  
Tel: 1-888-632-6273 (Toll free)  
Fax: 416-440-7656

Norfolk Power Distribution Inc.  
P.O. Box 588  
70 Victoria Street  
Simcoe ON N1G 4Y1  
Attention: Brad Randall  
President and CEO  
E-mail: [brandall@norfolkpower.on.ca](mailto:brandall@norfolkpower.on.ca)  
Tel: 519-426-4440  
Fax: 519-426-9934

Counsel for Applicant  
James Sidlofsky, Partner  
Borden Ladner Gervais LLP  
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40 King Street West  
Toronto ON M5H 3Y4  
E-mail: [jsidlofsky@blg.com](mailto:jsidlofsky@blg.com)  
Tel: 416-367-6277  
Fax: 416-361-2751

**IMPORTANT**

**IF YOU DO NOT REQUEST TO PARTICIPATE IN ACCORDANCE WITH THIS NOTICE, THE BOARD MAY PROCEED IN YOUR ABSENCE AND YOU WILL NOT BE ENTITLED TO ANY FURTHER NOTICE OF THESE PROCEEDINGS.**

**DATED** at Toronto, September 15, 2011  
**ONTARIO ENERGY BOARD**

*Original Signed By*

Kirsten Walli  
Board Secretary