

**Ontario Energy  
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**Commission de l'énergie  
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September 19, 2011

Kirsten Walli  
Board Secretary  
Ontario Energy Board  
P.O. Box 2319  
2300 Yonge Street, Suite 2700  
Toronto ON M4P 1E4

Dear Ms. Walli:

**Re: Haldimand County Hydro Inc. – Extension to Mandated Time-of-Use Pricing  
Date for Certain Regulated Price Plan Consumers  
Board File No.: EB-2011-0320**

Please find enclosed Board Staff's interrogatories with respect to the above application.

Please forward the interrogatories along with this cover letter to the applicant in this proceeding.

Yours truly,

*Original Signed By*

George Dimitropoulos  
Advisor, Licence Applications

Attachment

**Board Staff Interrogatories**  
**Application for Extension to Mandated Time-of-Use Pricing Date for**  
**Certain Regulated Price Plan Consumers**  
**Haldimand County Hydro Inc.**  
**EB-2011-0320**  
**Dated September 19, 2011**

**Board Staff question 1**

**Preamble**

Haldimand County Hydro Inc. ("Haldimand County") filed an application dated August 19, 2011 with the Ontario Energy for a licence amendment granting an extension in relation to the mandated date for the implementation of time-of-use ("TOU") pricing rates for certain Regulated Price Plan consumers.

Haldimand County has applied for an extension to its September 2011 TOU pricing date and requested a new date of January 31, 2012 for approximately 416 General Service <50kW and 40 Residential customers. Haldimand County states the extension is necessary due to an issue with certain three phase meters for these customers that are delivering suspect interval data due to improper time-alignment of the consumption intervals.

**Questions**

- a) Please confirm the status of Haldimand County's smart meter deployment and TOU implementation as of September 1, 2011.
- b) Please provide greater detail on the firmware problem encountered including any solution as well as the schedule for delivery of the upgrade.
- c) Are there any other factors (internal and/or external) that Haldimand County has identified that may hinder its ability to comply with their requested mandatory TOU date?
- d) Please provide the details of and rationale for Haldimand County's proposed TOU billing implementation schedule for its affected General Service <50kW and Residential customers, including:
  - i. billing cycle dates
  - ii. number of customers on each billing date.