

Re: Hydro Ottawa Limited/EB-2011-0054

TECHNICAL CONFERENCE QUESTIONS FOR HYDRO OTTAWA LIMITED

FROM THE CONSUMERS COUNCIL OF CANADA

Re: Evidence Update

1. Please provide a schedule which sets out the major differences between the original evidence and the update.
2. (F1/T1/S1) The revenue deficiency is now projected to be \$19.097 million whereas it was \$11.317 million in the original evidence. Please explain the factors that have increased the revenue deficiency.
3. Please explain the process Hydro Ottawa undertook in terms of deciding what aspects of its application should be updated.
4. (B5/T3/S1) Please explain what has changed from the original filing with respect to Hydro Ottawa's capital expenditures.
5. (B5/T3/S2) Please provide the current status of Hydro Ottawa's CIS transition project.

Re: Interrogatories

6. (K1/1.1/4) Hydro Ottawa has set out changes to its Conditions of Service. Please indicate if any of those changes are significant, or have they been made in order to comply with Board Code amendments. For any significant changes how has Hydro Ottawa communicated these changes to its customers?
7. (K2/2.2/17) The Capital Expenditure budget has been reduced from \$84.9 million to \$78.3 million. What is the impact of that reduction on the revenue requirement?

8. (K2/2.3/28) The evidence states that Ottawa has discontinued security deposits from residential customers. What is the impact of this decision on the 2012 revenue requirement?
9. (K4/4.1/14) The interrogatory response says that 3 out of 15 apprentices have been hired in 2011. Please provide an update on these numbers.
10. (K4/4.1/16) The interrogatory asked whether or not a quantitative cost-benefit analysis was undertaken for each of the Customer Service Strategy Initiatives. Given the answer provided it is not clear as to whether quantitative cost-benefit analyses were undertaken.
11. (K4/4.4/15) Would it be possible for Hydro Ottawa to file its formal workforce planning strategy upon its completion? If not, why not?
12. (K5/5.1/2) The actual ROE was 10.7% in 2009. Please explain the reasons for higher return in that year.
13. (K9/9.1/7) Hydro Ottawa has included internal compensation costs in its IFRS transitions costs. Please explain why.