

**Ontario Energy  
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**Commission de l'énergie  
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**BY-REGULAR MAIL ONLY**

September 27, 2011

Mr. William Cascaden  
R.R. # 3  
Oil Springs ON N0N 1P0

Dear Mr. Cascaden:

**Re: Union Gas Limited ("Union")  
Application for Order Varying Conditions of Approval  
(Oil City Pool Storage Enhancement Project)  
Board File Number EB-2009-0144**

This letter is in response to your letter dated September 9, 2011, filed with the Board Secretary's office and copied to Union, wherein you raise concerns regarding access to grain storage bins on your land within Oil City gas storage pool operated by Union.

In a letter from Union Gas to the Board dated September 24, 2011, Union indicated that it would arrange for a Lands Agent to meet with you to discuss your issues and attempt to resolve them.

We hope that you are able to settle the matter with Union in the near future. We trust that you agree with this approach and will inform the Board of any resolution of this matter.

Yours truly,

*Original Signed By*

Kirsten Walli  
Board Secretary

cc. Mr. William Wachsmuth, Union Gas Limited (by email)