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September 29, 2011

Kirsten Walli
Board Secretary
Ontario Energy Board
P.O. Box 2319, 27th Floor
2300 Yonge Street
Toronto, Ontario M4P 1E4

Dear Ms. Walli:

**Re: Enbridge Gas Distribution Inc. ("Enbridge" or "the Company")
Enbridge Customer Care and Customer Information System Costs
Board Filed Number: EB-2011-0226**

In accordance with the Ontario Energy Board's Oral Decision of September 8, 2011 (Tr. Vol. 1, p. 58, lines 8 – 10) in the above noted proceeding, Enbridge has reviewed the cost claims it has received from Building Owners and Managers Association of Greater Toronto ("BOMA"), Consumers Council of Canada ("CCC"), Canadian Manufacturers and Exporters ("CME"), Energy Probe, School Energy Coalition ("SEC"), and Vulnerable Energy Consumers Coalition ("VECC").

Enbridge found the claims to be within the allowances of prescribed rates within the cost assessment guidelines and has no objection to the claims. Enbridge reserves the right to comment on any cost claims subsequently received.

The Company awaits the cost awards of the Board with respect to these cost claims.

Please contact the undersigned if you have any questions.

Yours truly,

A handwritten signature in blue ink, appearing to read 'Kevin Culbert', followed by a small flourish.

Kevin Culbert
Manager, Regulatory Accounting

cc: BOMA, CCC, CME, Energy Probe, SEC and VECC (via email)