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Enbridge Gas Distribution Regulatory Affairs

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October 4, 2011

VIA EMAIL and COURIER

Ms Kirsten Walli Board Secretary Ontario Energy Board 2300 Yonge Street, 27th Floor Toronto, Ontario M4P 1E4

Dear Ms. Walli:

Re: Enbridge Gas Distribution Inc.

Commitment to Stakeholders - Customer Migration to Unbundled Rates

As part of the Natural Gas Electricity Interface Review ("NGEIR") generic proceeding, Enbridge Gas Distribution Inc. ("Enbridge") developed Unbundled Rates for gas distribution and gas storage. As these rates cannot be incorporated into the structure of the Company's contract management tool (EnTRAC) without major revisions, Enbridge committed to provide a manual tracking and billing system to accommodate migration of up to 20 large volume customers to Rate 300. In the Settlement Proposal in the Company's 2007 rate case, Enbridge committed to provide updates every three months as to the number of customers who have migrated or committed to migrate to Rate 300. As at October 1, 2011, there are 7 customers taking service under Rate 300. No further customers have committed to migrate to Rate 300 at this time, leaving the opportunity for 13 more large volume customers.

Yours truly.

Bonnie Jean Adams Regulatory Coordinator

cc: All Intervenors in EB-2006-0034 and EB-2005-0551 (via email)