



CAMBRIDGE AND NORTH DUMFRIES HYDRO INC.  
1500 Bishop Street, P.O. Box 1060, Cambridge, ON N1R 5X6  
Phone: 519-621-8405, Ext. 2355 Fax: 519-621-0383

November 3, 2011

Ms. Kirsten Walli  
Board Secretary  
Ontario Energy Board  
P.O. Box 2319  
2300 Yonge Street, 26<sup>th</sup> Floor  
Toronto, ON M4P 1E4

Dear Ms. Walli:

**Re: Cambridge and North Dumfries Hydro Inc.  
Quarterly Report on the Implementation of the New CIS/Billing System  
Re: EB-2009-0260**

In accordance with the Board's Decision regarding Cambridge and North Dumfries Hydro Inc. ("CNDHI") 2010 Cost of Service Rate Application (EB-2009-0260), attached please find:

CNDHI Quarter 3 (July to September) 2011 Report on the implementation of the CIS/Billing system.

The attached Report indicates that the system was implemented on May 9, 2011. According to the Decision, the Board, once the new CIS/Billing service is in place, will review the need for any further reporting.

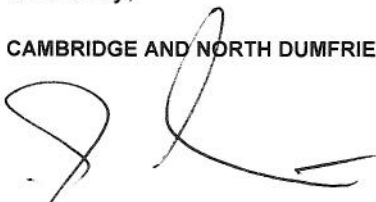
Based on the information filed with this report, we consider there is no need for further reporting on this matter. If this is not acceptable to the Board, please advise accordingly.

Two copies of this letter have been forwarded to your attention via courier.

If you require any further information or clarification, please contact me at (519) 621-8405, ext 2355.

Sincerely,

CAMBRIDGE AND NORTH DUMFRIES HYDRO INC.



John W. Grotheer  
President and CEO

**Cambridge and North Dumfries Hydro Inc.**

**CIS/Billing System Implementation Report**

**For Quarter 3 (July to September) 2011**

**Status of the Project:**

The CIS/Billing system implementation progressed well and the go-live date was May 9, 2011.

**Capabilities/Functionality of the New Billing System:**

To date, we have not discovered any significant capability/functionality limitation with the Harris NorthStar system that has been implemented.

**Regulatory Impact:**

In the Board's Decision, the revenue allocated to our CIS was contingent upon the system being implemented prior to December 31, 2010.

In accordance with the Board's Decision, the revenue requirement impact plus carrying charges have been recorded in Account 2425, Other Deferred Credits, Sub-account: Over-Recovery of Capital Expenditures. As of September 30, 2011 the balance in this account is \$123,773.00.