

**Ontario Energy  
Board**  
P.O. Box 2319  
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2300 Yonge Street  
Toronto ON M4P 1E4  
Telephone: 416- 481-1967  
Facsimile: 416- 440-7656  
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**Commission de l'énergie  
de l'Ontario**  
C.P. 2319  
27e étage  
2300, rue Yonge  
Toronto ON M4P 1E4  
Téléphone: 416- 481-1967  
Télécopieur: 416- 440-7656  
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**BY E-MAIL**

November 7, 2011

Albert Singh  
Waterloo North Hydro Inc.  
300 Northfield Drive East  
P.O. Box 640  
Waterloo ON N2J 4A3

**LETTER OF DIRECTION**

Dear Mr. Singh:

**Re: Waterloo North Hydro Inc.  
Application for 2012 Distribution Rates  
Board File No. EB-2011-0201**

The Ontario Energy Board has now issued its Notice relating to your 2012 3<sup>rd</sup> Generation Incentive Regulation Distribution Rates Application (the "Notice"). Please note that you must publish the Notice within **fourteen days** of the date of this letter. If publication is not possible within fourteen days, you must inform the Board Secretary immediately.

You are directed:

1. To arrange immediately for the enclosed English version of the Notice, headed with the Ontario government logo and the words "Ontario Energy Board", to be published in one issue of the English language newspaper having the highest circulation, according to the best information available, in Waterloo North Hydro Inc.'s service area;

Please note that invoices regarding publication are not to be sent to the Board.

2. To immediately, and no later than the date of publication of the Notice, serve a copy of the Notice directly on all intervenors of record in Waterloo North Hydro Inc.'s previous cost of service rate proceeding EB-2010-0144;

3. If Waterloo North Hydro Inc. is a Host Distributor, to immediately, and no later than the date of publication of the Notice, serve a copy of the Notice directly on its Embedded Distributor(s);
4. To file with the Board an affidavit proving publication and, where applicable, service of the Notice immediately thereafter;
5. To make a copy of the application and evidence, and any amendments thereto, available for public review at Waterloo North Hydro Inc.'s office and on its website;
6. To make a copy of the Notice available for public review at Waterloo North Hydro Inc.'s office and on its website; and,
7. To provide a copy of the application and evidence, and any amendments thereto, to anyone requesting the material.

You are further directed not to include any document(s) or material(s) when serving the Notice other than document(s) or material(s) expressly required by this Letter of Direction to be served.

Yours truly,

Original signed by

Kirsten Walli  
Board Secretary

Encl.