

RECEIVED

OCT 25 2011

10/21/2011

ONTARIO ENERGY BD

EB-2011-0170

In regards to the notice that was written up in our weekly newspaper on Thursday, October 20, 2011. I would like to express how my family and I feel about this issue. Among others as well who are just as concerned. In 2009 there was a .75 cent increase on the Distribution Rate. Then in 2010 it went up big time to \$5.66 for the exact same thing. Then they took off .11 cents off the bill in 2011. So here we are reading the paper and it was saying that it maybe going up again to \$1.04. Personally it should not go up at all. In 2010 as far as I am concerned that increase should of carried us over for the next three years or more. We pay far too much for Hydro and that includes all of the other charges besides.

If this keeps up no one will be able to afford their Hydro bills plus the other bills we may have as well. Another thing is when we have a electrical storm most times the hydro is affected for a long period of time. That affects our appliances and our sump pumps that are plugged in. As you may know that sump pump controls our water flow in our basements. If that is not working our basements would flood. I feel that we should be compensated for a time that our electricity is out. I know for a fact that the Citizens in Hamilton are paying less in their Hydro bills. What we pay in one month is what they pay in nearly two months. It is worth checking out. It is like we are being punished to have the right to clean clothes and feeding our families which takes power to do these things. As far as I am concerned this has gone too far. These smart meters should have a new name 'POOR METERS'. In the real world we have things to do and get them done as soon as we can. We sure do not need these meters telling us when we should be doing laundry and cooking and so on. Who does laundry after 10:00pm or later other than shift workers. It may work out for them but for some of us it just does not. Weekends are fine but who wants to do laundry when you can spend time with family and friends. We sure do not need someone to dictate to us when we should be doing these things.

This is Canada and I am thankful for our country. But for how long can we all afford to live here I wonder. My Family and I have moved to Jarvis nine years ago and we love it here. We moved from Hamilton and wanted to live in the country. But we never thought that it would be more expensive out here than the city. But one thing is for sure we have TOBY BARRETT on everyone's side. He tries so hard to get things done and he listens to our concerns and comments. No wonder he gets so many votes. But what he says to

certain people it seems to fall on deaf ears. I am sure that I don't stand alone on this. You must remember that if the hydro bills keep climbing up no one will either pay or afford to do so. That would not be a good thing. All the money we make leaves no extras for us to take our families out. With jobs that were once secure are now fading and I do not want to see what happens next. Our world is getting scary and our children's future does not look very bright. I realize we all have to pay bills and other important things. But when do we say ENOUGH IS ENOUGH let us try to survive.

Charmaine R.D. Ruckpaul

William and Charmaine Ruckpaul and Family

