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Hydro Ottawa limitée Ottawa (Ontario) K1G 3S4 Tél.: (613) 738-6400 Téléc. : (613) 738-6403 www.hydroottawa.com



November 10, 2011

Kirsten Walli, Board Secretary **Ontario Energy Board** P.O. Box 2319 2300 Yonge Street, 27<sup>th</sup> Floor Toronto ON M4P 1E4

Dear Ms. Walli,

### Re: EB-2011-0054 - Hydro Ottawa Limited 2012 Cost of Service Rate Application

Please find enclosed two (2) copies of the Undertakings from the Oral Hearing on November 7 and 8, 2011 for Hydro Ottawa Limited (EB-2011-0054).

Yours truly,

Original signed by P. Hoey

Patrick Hoey Director, Regulatory Affairs

сс EB-2011-0054 Intervenors Violet Binette (Ontario Energy Board) Fred Cass (Aird & Berlis)



Hydro Ottawa Limited EB-2011-0054 Filed: 2011-11-08 Oral Hearing Undertakings Undertaking L1.1 Page 1 of 1

1	Undertaking
2	
3	Undertaking L1.1
4	
5	To explain the differences in Table 13 and the response to LT1.10 in terms of corrections
6	or changes made.
7	
8	Response
9	
10	This Undertaking was answered orally at the Hearing on November 8, 2011 (page 3 and
11	4 of the Transcript).
12	



Hydro Ottawa Limited EB-2011-0054 Filed: 2011-11-10 Oral Hearing Undertakings Undertaking L1.2 Page 1 of 4

1	Undertaking
2	
3	Undertaking L1.2
4	
5	To review and, if necessary, correct calculations on page 38 of Energy Probe
6	compendium flowing out of changes in table 2.
7	
8	Response
9	
10	Hydro Ottawa Limited ("Hydro Ottawa") has reviewed the information provided on page
11	38 of 43 of the compendium provided by Energy Probe. The specific information as
12	provided by Energy Probe, are revised versions of Tables 1, 2, 24 and 25 of Exhibit B4-
13	2-1. Hydro Ottawa understands that the information in Tables 1, 24 and 25 simply flows
14	from changes in the overall revenue lags as determined in Table 2. In a sense, results
15	of Table 2 are the "root" of all the other changes in the subsequent tables on the page.
16	
17	Hydro Ottawa disagrees with the primary premise underlying Energy Probe's Table 2;
18	that Service Lags can be developed based on revenue weighting without making
19	commensurate adjustments in the other components contributing to overall revenue lags
20	to ensure consistency. A more accurate approach would be to first separate customers
21	into those that are billed monthly from those that are billed bi-monthly. Second, if the
22	service lag were to be revenue weighted, then all components of the revenue lag
23	(service, billing, collections, and payment processing) should be revenue weighted as
24	well. This approach would be consistent with the discussion reflected on pages 31 and
25	32 of Hydro Ottawa's oral hearing transcripts from November 7, 2011.
26	
27	Hydro Ottawa's derivation of these estimates is summarized in the Table 1 below
28	followed by revised version of Tables 1, 24 25 and 26 that reflect these new estimates in
29	deriving a revised working capital requirement of 14.4%.
30	
31	



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### Table 1

	Mon	thly	Bi Monthly		
	2009	2010	2009	2010	
Service Lag – Days	15.21	15.21	30.42	30.42	
Billing Lag – Days	16.34	16.65	20.27	20.14	
Collections Lag – Days	18.61	17.31	36.50	32.45	
Payment Processing Lag – Days	1.15	1.13	1.15	1.13	
Total Lag – Days	51.31	50.30	88.34	84.14	
Revenue Weights	31%	31%	69%	69%	
Weighted Average Lag – Days	15.94	15.35	60.89	58.47	
Total Weighted Revenue Lag 2009 – Days	76.83				
Total Weighted Revenue Lag 2010 – Days	73.81				

3

1

2

4 Note that in Table 1, the service lag (in days) is un-weighted; so are the billing and

5 payment processing lags (see Tables 5 and 6 of Exhibit.B-4-2-1 for the un-weighted

6 billing and payment processing lags). The Collections lag (in days) is derived separately

7 for monthly and bi-monthly customers using a mid-point (or average age) approach

8 rather than the Days Sales Outstanding ("DSO") approach used in Hydro Ottawa's initial

9 application. The average age of the first interval is considered to be 16 days. As per

10 evidence provided in the proceeding (see Oral Hearing transcripts from November 7,

11 2011, pages 27 and 28). Hydro Ottawa believes that 16 days is a more appropriate

12 basis for this estimate since there is no other basis for assuming anything else (Hydro

13 Ottawa's Customer Information System does not provide this information). The revenue

14 weights given in Table 1 above are based on the relative proportion of distribution

15 revenue provided by monthly and bi-monthly customers.



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				Expenses	
			Working	from	
Revenue Lag	Expense Lead	Net Lag (Lead)	Capital	Financial	Working Capital
(Days)	(Days)	(Days)	Factor	Statements	Requirement
(A)	(B)	(C) = (A) - (B)	(D) = (F)/(E)	(E)	(F) =(E) X (C)/365
77.11	33.96	43.15	11.82%	587,958,000	69,507,537
77.11	11.28	65.83	18.04%	53,828,665	9,708,297
77.11	45.63	31.48	8.62%	14,642,000	1,262,813
77.11	13.59	63.52	17.40%	13,920,000	2,422,452
77.11	33.82	43.29	11.86%	52,464,792	6,222,435
				722,813,457	89,123,534
				16,723,956	5,655,516
		-21.4		45,932,777	350,096
					95,129,146
					14.82%
	Revenue Lag (Days) (A) 77.11 77.11 77.11 77.11 77.11	Revenue Lag         Expense Lead           (Days)         (Days)           (A)         (B)           77.11         33.96           77.11         11.28           77.11         45.63           77.11         13.59           77.11         33.82           77.11         33.82           77.11         33.82           77.11         33.82	Revenue Lag         Expense Lead         Net Lag (Lead)           (Days)         (Days)         (Days)           (A)         (B)         (C) = (A) - (B)           77.11         33.96         43.15           77.11         11.28         65.83           77.11         11.59         63.52           77.11         33.82         43.29           77.11         13.59         63.52           77.11         33.82         43.29           77.11         33.82         43.29           77.11         33.82         43.29           77.11         33.82         43.29           77.11         33.82         43.29           77.11         33.82         43.29           77.11         33.82         43.29           77.11         33.82         43.29           77.11         33.82         43.29           77.11         33.82         43.29           77.11         7.21.4         -21.4	Revenue Lag         Expense Lead         Net Lag (Lead)         Working Capital           (Days)         (Days)         (Days)         Factor           (A)         (B)         (C) = (A) - (B)         (D) = (F)/(E)           77.11         33.96         43.15         11.82%           77.11         11.28         65.83         18.04%           77.11         45.63         31.48         8.62%           77.11         13.59         63.52         17.40%           77.11         33.82         43.29         11.88%           77.11         33.82         43.29         11.86%           77.11         33.82         43.29         11.86%           77.11         33.82         43.29         11.86%           77.11         33.82         43.29         11.86%           77.11         33.82         43.29         11.86%           77.11         33.82         43.29         11.86%           77.11         45.63         43.29         11.86%           77.11         45.63         43.29         11.86%           77.11         45.63         43.29         43.29           77.11         47.40%         43.43         43.4	Revenue Lag         Expense Lead         Net Lag (Lead)         Capital         Expenses           (Days)         (Days)         (Days)         Factor         Statements           (A)         (B)         (C)=(A)-(B)         (D)=(F)/(E)         (E)           77.11         33.96         43.15         11.82%         587,958,000           77.11         11.28         65.83         18.04%         53,828,665           77.11         11.28         63.52         17.40%         13,920,000           77.11         13.59         63.52         17.40%         13,920,000           77.11         33.82         43.29         11.86%         52,464,792           77.11         33.82         43.29         11.86%         52,464,792           77.11         33.82         43.29         11.86%         52,464,792           77.11         33.82         43.29         11.86%         52,464,792           77.11         33.82         43.29         11.86%         52,464,792           77.11         33.82         -43.29         11.86%         52,464,792           71.11         33.82         -43.29         11.86%         52,464,792           72.81,3457         -72.4

### Table 24 from Exhibit B4-2-1- Revised - 2009 Working Capital Requirement Adjusted for HST

1 2

### Table 25 from Exhibit B4-2-1 - Revised - 2010 Working Capital Requirement Adjusted for HST

					Expenses	
				Working	from	
	Revenue Lag	Expense Lead	Net Lag (Lead)	Capital	Financial	Working Capital
Expense Item Description	(Days)	(Days)	(Days)	Factor	Statements	Requirement
	(A)	(B)	(C) = (A) - (B)	(D) = (F)/(E)	(E)	(F) =(E)x(C)/365
Cost of Power	74.12	33.67	40.45	11.08%	621,842,000	68,906,602
OM&A Expense	74.12	11.18	62.94	17.24%	54,948,488	9,474,598
Interest on Long Term Debt	74.12	45.63	28.49	7.80%	15,542,000	1,212,950
PILs	74.12	-3.31	77.43	21.21%	13,773,000	2,921,605
Debt Retirement Charges	74.12	32.61	41.51	11.37%	52,701,411	5,992,919
Sub Total					758,806,899	88,508,673
HST					17,106,564	5,215,216
Capital Expense			-21.05		50,050,932	375,245
Total (Induding HST)						94,099,134
Working Capital as a % of OM&A						
induding Cost of Power						13.90%

3 4

### Table 26 from Exhibit B4-2-1 - Revised - Working Capital Allowance for Test Year

	2009	2010	Total
Cost of Power \$	587,958,000	621,842,000	1,209,800,000
OM&A \$	53,828,665	54,948,488	108,777,153
Total \$	641,786,665	676,790,488	1,318,577,153
Working Capital %	14.8%	13.9%	14.4%



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- 1 While Hydro Ottawa has prepared the above Working Capital Allowance calculation,
- 2 based on Energy Probe's proposed scenario, it is still Hydro Ottawa's belief that the
- 3 Working Capital Allowance of 14.2%, as presented in the original evidence, is the most
- 4 appropriate.



1 2 3

4

5

11

12 13 14 Hydro Ottawa Limited EB-2011-0054 Filed: 2011-11-10 Oral Hearing Undertakings Undertaking L1.3 Page 1 of 3

Undertaking
Undertaking L1.3
Recalculate Table 7 and 8 shown in Interrogatory 2-2-5, but using the weighting for the midpoint that was calculated in LT1.2, using 11.5 days in the 1 to 17 days category.
Response
Please see the revised Tables 7 and 8 from Interrogatory K2-2-5c, using the weighting for the midpoint that was calculated in LT1.2, using 11.5 days in the 1 to 17 days category.
2009 Collection Lag – Monthly Billed Customers (\$000) <sup>1</sup>

Month	1-17	18-30	31-60	61-90	91-120	121-365	Over	Total
	Days	Days	Days	Days	Days	Days	365	
		,	,		ŗ	,	Days	
January	\$26,473	\$1,235	\$1,517	\$53	\$18	\$40	\$46	\$29,383
February	24,405	898	603	20	12	32	47	26,018
March	10,601	3,920	547	333	11	30	53	15,495
April	21,003	604	345	32	5	27	49	22,066
May	19,780	1,016	671	158	13	25	53	21,715
June	10,964	3,162	541	143	105	20	43	14,979
July	20,029	597	497	97	62	60	45	21,387
August	19,071	634	411	110	55	113	46	20,440
September	25,989	1,032	295	95	18	83	8	27,520
October	20,842	639	404	65	34	25	9	22,018
November	24,089	882	337	53	41	48	11	25,462
December	21,804	691	439	46	15	29	15	23,039
Total	\$245,053	\$15,311	\$6,606	\$1,205	\$388	\$531	\$427	\$269,522
Mid Point of Aging	11.5	23.5	45.5	75.5	105.5	242.5	408.5	
Days								
Weighting Factor	91%	6%	2%	0%	0%	0%	0%	100%
Weighted Lag	10.46	1.33	1.12	0.34	0.15	0.48	0.65	14.52
Time (Days)								

15

16

17

<sup>1</sup> Totals can be out due to rounding

Undertaking Responses for 2012 Electricity Distribution Rates



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Month	1-17 Days	18-30 Davs	31-60 Davs	61-90 Davs	91-120 Days	121-365 Davs	Over	Total
	Days	Days	Days	Days	Days	Days	Days	
January	\$17,670	\$3,745	\$3,507	\$1,449	\$813	\$705	\$192	\$28,082
February	20,232	2,730	4,877	957	646	853	180	30,475
March	16,391	5,872	3,476	1,651	459	824	183	28,855
April	17,877	1,617	4,173	1,241	722	706	184	26,521
May	15,139	4,248	3,635	1,892	664	788	167	26,534
June	13,260	2,979	3,947	1,446	984	783	169	23,568
July	13,393	2,702	3,289	1,689	841	981	167	23,062
August	15,565	2,539	3,367	1,439	918	1,030	156	25,013
September	16,751	4,344	2,948	1,349	634	1,020	165	27,211
October	21,195	1,747	3,757	1,276	572	922	168	29,637
November	13,722	3,422	3,722	1,410	515	791	176	23,759
December	14,218	2,464	3,363	1,514	596	700	174	23,029
Total	\$195,411	\$38,410	\$44,062	\$17,312	\$8,365	\$10,102	\$2,082	\$315,744
Mid Point of Aging	11.5	23.5	45.5	75.5	105.5	242.5	408.5	
Days								
Weighting Factor	62%	12%	14%	5%	3%	3%	1%	100%
Weighted Lag Time (Days)	7.12	2.86	6.35	4.14	2.80	7.76	2.69	33.71

### 1 **2009** Collection Lag – Bi-monthly Billed Customers (\$000)<sup>2</sup>

2

### 3 **2010** Collection Lag – Monthly Billed Customers (\$000)<sup>2</sup>

Month	1-17 Days	18-30 Days	31-60 Days	61-90 Days	91-120 Days	121-365 Days	Over 365 Days	Total
January	\$32,106	\$1,315	\$548	\$76	\$25	\$26	\$15	\$34,112
February	28,116	1,617	455	41	23	26	16	30,293
March	24,374	905	304	130	16	10	6	25,745
April	22,008	400	375	100	102	13	6	23,005
May	22,638	1,136	1,083	88	18	9	9	24,982
June	21,311	389	305	59	35	15	9	22,122
July	22,123	592	334	83	13	35	6	23,186
August	29,020	679	228	87	32	12	6	30,063
September	21,310	521	238	47	16	25	6	22,163
October	21,302	827	265	43	19	32	6	22,495
November	24,870	562	407	40	10	31	6	25,927
December	27,355	879	1,083	42	16	12	6	29,393
Total	\$296,534	\$9,824	\$5,626	\$836	\$325	\$245	\$96	\$313,486
Mid Point of Aging	11.5	23.5	45.5	75.5	105.5	242.5	408.5	
Days								
Weighting Factor	95%	3%	2%	0%	0%	0%	0%	100%
Weighted Lag Time (Days)	10.88	0.74	0.82	0.2	0.11	0.19	0.13	13.06

<sup>&</sup>lt;sup>2</sup> Totals can be out due to rounding



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Month	1-17 Days	18-30 Days	31-60 Days	61-90 Days	91-120 Days	121-365 Days	Over	Total
	Days	Days	Days	Days	Days	Days	Days	
January	\$16,690	\$4,414	\$3,461	\$1,374	\$542	\$645	\$189	\$27,314
February	18,992	3,448	4,272	894	503	616	198	28,923
March	17,167	5,093	3,544	1,285	352	521	202	28,165
April	17,360	1,537	4,312	1,265	453	436	201	25,565
May	13,014	4,217	3,729	1,578	504	415	225	23,683
June	16,259	2,127	3,179	1,335	586	446	223	24,154
July	16,611	3,025	3,071	1,275	512	531	233	25,258
August	21,022	2,667	3,225	1,083	536	481	229	29,243
September	19,127	3,907	3,541	1,042	378	478	235	28,707
October	20,638	3,080	4,041	1,461	377	448	236	30,280
November	13,458	3,456	3,535	1,241	412	376	215	22,692
December	19,517	2,434	3,229	1,295	457	347	210	27,489
Total	\$209,856	\$39,405	\$43,138	\$15,127	\$5,612	\$5,740	\$2,595	\$321,473
Mid Point of Aging	11.5	23.5	45.5	75.5	105.5	242.5	408.5	
Days								
Weighting Factor	65%	12%	13%	5%	2%	2%	1%	100%
Weighted Lag	7.51	2.88	6.11	3.55	1.84	4.33	3.30	29.52
Time (Days)								

### 1 **2010** Collection Lag – Bi-monthly Billed Customers (\$000)<sup>3</sup>

<sup>&</sup>lt;sup>3</sup> Totals can be out due to rounding



Hydro Ottawa Limited EB-2011-0054 Filed: 2011-11-10 Oral Hearing Undertakings Undertaking L1.4 Page 1 of 2

1	Undertaking
2	
3	Undertaking L1.4
4	
5	To update page 4 of undertaking LT1.14 with new numbers.
6	
7	Response
8	
9	Please find below the tables from page 4 of undertaking LT1.14 updated with the Smart
10	Meter numbers as per the approved Settlement Agreement.
11	
12	Per unit cost by class including meter and installation costs.(note that there is no change
10	

13 from LT1.14, as meter and installation costs have not been updated).

14

Customer Class	Per Unit Costs (\$)
Residential	145.17
General Service <50KW	371.35
General Service 50-1500KW	794.91
General Service 1500-5000 KW	1,804.27
Large Users	2,022.77

15

- 16 Revenue requirement by class and the over and under collection by class.
- 17

18

Table 1

Customer Class	Meter Cost	Software and Hardware Costs	OM&A	Interest	Total Revenue Requirement
Residential	15,418,741	1,276,437	6,327,770	449,224	23,461,366
General Service <50KW	3,362,862	265,200	532,441	81,180	4,239,731
General Service 50- 1500KW	1,053,783	603,996	74,631	33,803	1,765,400
General Service 1500- 5000 KW	41,227	-	-	804	42,012
Large Users	7,703	-	-	150	7,850
Total	19,884,316	2,145,633	6,934,842	565,161	29,516,358

19



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### Table 2

Customer Class	Revenue Collected to December 2011 plus interest	Total Revenue Requirement plus interest	Over/Under collection	2012 average customers	To clear balance after Dec 2011	Proposed Rate Rider
Residential	(25,332,628)	23,461,366	(1,871,262)	280,901	(0.56)	0.41
General Service <50KW	(2,335,878)	4,239,731	1,903,853	23,636	6.71	0.41
General Service 50-1500KW	(327,848)	1,765,400	1,437,552	3,340	35.87	0.41
General Service 1500-5000 KW	(7,289)	42,012	34,723	71	40.75	0.41
Large Users	(1,129)	7,850	6,721	11	50.92	0.41
Total	(28,004,772)	29,516,358	1,511,586	307,959		

2



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1	Undertak	king
---	----------	------

2

### 3 Undertaking L1.5

- 4
- 5 To break out, under the updated meter costs, Table 1 of Exhibit I2-1-1, how much of

6 those costs are actually allocated portions of the demand meters and collectors costs.

7

### 8 Response

- 9
- 10 Note that this Undertaking should have referred to the Meter Costs in Table 1 of
- 11 Undertaking LT1.14. The following table shows the breakout of the revenue requirement
- 12 for class specific meter costs and for allocated demand meter and collector costs for the
- 13 various classes.
- 14

Customer Class	Revenue Requirement based on Class Specific Meter Costs \$	Revenue Requirement based on Allocated Costs \$	Total Revenue Requirement \$
Residential	15,082,502	336,237	15,418,741
General Service <50kW	3,289,527	73,334	3,362,862
General Service 50- 1500 kW	1,030,803	22,980	1,053,783
General Service 1500- 5000 kW	40,328	899	41,227
Large Use	7,535	168	7,703
Total	19,450,696	433,620	19,884,316

15



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1	Undertaking
2	
3	Undertaking L1.6
4	
5	To provide revised Table 2 from undertaking LT2.13 with respect to actual CDM
6	savings, 2008 OPA and third tranche programs.
7	
8	Response
9	
10	Please see the attached update to Table 2 from undertaking LT2.13 which removes the
11	third tranche programs from the Lost Revenue calculation based on actual CDM Savings
12	and includes an adjustment to the 2009 and 2010 OPA results to account for a change
13	in persistence.
14	

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Variable Rates	2007	2008	2009	2010				
Residential	\$0.0183	\$0.0205	\$0.0207	\$0.0207				
GS < 50 kW	\$0.0180	\$0.0183	\$0.0185	\$0.0185				
GS 50-1500 kW	\$2.5463	\$2.9918	\$3.0271	\$3.0325				
GS 1500-5000 kW	\$2.3357	\$2.8573	\$2.8910	\$2.8962				
Large Use	\$2.5918	\$2.7352	\$2.7675	\$2.7725				
Street lighting	\$2.4671	\$3.4037	\$3.4439	\$3.4501				
Based on 2008 Load Forecast Adjustment for CDM						Lo	st Revenue	
	MWh/kW	2008	2009	2010	2008	2009	2010	Total
Residential	21,334	\$0.0198	\$0.0206	\$0.0207	\$421,702	\$440,192	\$441,614	\$1,303,507
GS < 50 kW	3,071	\$0.0182	\$0.0184	\$0.0185	\$55,892	\$56,609	\$56,814	\$169,314
GS 50-1500 kW	5,409	\$2.8433	\$3.0153	\$3.0307	\$15,379	\$16,310	\$16,393	\$48,082
GS 1500-5000 kW	1,289	\$2.6834	\$2.8798	\$2.8945	\$3,459	\$3,712	\$3,731	\$10,902
Large Use	856	\$2.6874	\$2.7567	\$2.7708	\$2,300	\$2,360	\$2,372	\$7,032
Street lighting	79	\$3.0915	\$3.4305	\$3.4480	\$244	\$271	\$272	\$788
								\$1,539,626
Based on Actual CDM Savi	ngs (2008 C	PA Progra	ams)			Lo	st Revenue	
	MWh/kW	2008	2009	2010	2008	2009	2010	Total
Residential	11,335	\$0.0198	\$0.0206	\$0.0207	\$224,055	\$217,331	\$218,012	\$659,398
GS < 50 kW	265	\$0.0182	\$0.0184	\$0.0185	\$4,823	\$1,622	\$1,628	\$8,073
Average	38,463	\$2.8264	\$3.0206	\$3.0360	\$108,712	\$110,538	\$111,103	\$330,353
								\$997,825
1	•				•			



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### 1 Undertaking

- 2
- 3 Undertaking L1.7
- 4
- 5 To recalculate LRAM number.
- 6

### 7 Response

- 8
- 9 Please find below the revise LRAM calculation based on the final CDM saving results
- 10 from 2010 OPA programs, as provided in Exhibit MT2.4.
- 11

		Up	dated Table 4	- Residential LRAM	Λ	
	First 4 Months Variable Distribution Rate	Last 8 Months Variable Distribution Rate	Blended (4/12 +8/12)	kWh from 2009 Programs	kWh from 2010 Programs	LRAM \$
2009	\$0.0205	\$0.0207	\$0.02063	6,779,222		\$139,878
2010	\$0.0207	\$0.0207	\$0.0207	6,660,623	6,464,000	\$271,680
2011	\$0.0207	\$0.0207	\$0.0207	6,660,623	6,252,000	\$267,291
					Total	\$678,849

		Upc	lated Table 5	– Commercial LRAI	Μ	
	First 4 Months Variable Distribution Rate	Last 8 Months Variable Distribution Rate	Blended (4/12 +8/12)	kW from 2009 Programs	kW from 2010 Programs	LRAM \$
2009	\$2.8614	\$2.8952	\$2.88393	35,926		\$103,608
2010	\$2.8952	\$2.9004	\$2.8987	2,512	37,600	\$116,271
2011	\$2.9004	\$2.9056	\$2.9039	2,512	21,881	\$70,834
	·				Total	\$290,714
					Subtotal	\$969,563
					Interest	\$10,194
					Total	\$979,757



Hydro Ottawa Limited EB-2011-0054 Filed: 2011-11-10 Oral Hearing Undertakings Undertaking L1.8 Page 1 of 2

1	Undertaking
2	
3	Undertaking L1.8
4	
5	To provide update to Table 4 on page 43 of Energy Probe's cross-examination
6	compendium, Exhibit M1.4.
7	
8	Response
9	
10	The following Table 4 for Exhibit D1-1-2 Operating Maintenance and Administration
11	Summary Cost Drivers has been updated as follows:
12	
13	1. Property taxes have been removed from the Total OM&A
14	2. A 2007 Actual column has been added; and
15	3. Number of FTE's has been reviewed and reconciled to match Exhibit D3-1-1
16	Employee Compensation Breakdown - Attachment AC
17	
18	Certain of the FTE figures on the original Table 4 were inadvertently incorrect as
19	compared to Attachment AC, either due to rounding or other factors.
20	
21	
22	



### Table 4 - OM&A Cost per Customer and FTE from D1-1-2 updated

1 2

	2007 Actual	2008 Actual	2009 Actual	2010 Actual	2011	2012
					Budget	Budget
Number of Customers year end	286,963	291,639	296,007	300,664	305,383	310,111
OM&A excluding Property Tax	\$42,781,207	\$51,628,904	\$52,034,715	\$53,350,684	\$61,334,539	\$63,891,432
Cost per customer	\$149	\$177	\$176	\$177	\$201	\$206
Number of FTEs <sup>1</sup>	535	529	546	551	557	598
Customers per FTE <sup>1</sup>	536	551	542	546	548	519
OM&A cost per FTE <sup>1</sup>	\$79,965	\$97,597	\$95,302	\$96,825	\$110,116	\$106,842
1. 2007 is forecast head cou FTE.	nt as per Hydro C	ottawa 2008 Ra	te Application.	All other years	s are actual or l	oudgeted



Hydro Ottawa Limited EB-2011-0054 Filed: 2011-11-10 Oral Hearing Undertakings Undertaking L2.1 Page 1 of 2

1	Undertaking
2	
3	Undertaking L2.1
4	
5	To provide a table similar to LT2.6 prepared with the non-calibrated number.
6	
7	Response
8	
9	Please see the table below which is a similar format to Table 1 in Undertaking LT2.6 but
10	uses the non-calibrated forecast sales for 2011 and 2012. Note that the 2012 CDM
11	adjustment has been updated to reflect the approved Settlement Agreement.
12	
13	Hydro Ottawa Limited ("Hydro Ottawa") does not believe that this presents an accurate
14	reflection of the load forecast for 2011 and 2012, as an important step in the
15	methodology of the load forecast has been missed; that is the calibration of the class
16	forecasts to the system forecast. The system forecast is based on calendar month
17	actuals, whereas the individual class forecasts are based on billed month actuals. For
18	example, one month's billed sales can include consumption from that month plus the
19	previous two months. The calibration factor brings the billed month forecast into line with
20	the calendar month system forecast. Hydro Ottawa believes that the calibrated class
21	forecasts are more accurate than the non calibrated class forecasts.
22	



1

Hydro Ottawa Limited EB-2011-0054 Filed: 2011-11-10 Oral Hearing Undertakings Undertaking L2.1 Page 2 of 2

Year	Res	GS50	GS1000NI	GS1000I	GS1500	GS5000	GSLRG	StLgt	USL	Dry Core Transformer Losses	Total	% Growth
2010 Weather Normalized Actual	2,286,858	731,073	1,620,276	1,072,569	343,838	834,778	690,075	43,815	17,420	3,010	7,643,712	0.83%
2011 non- calibrated before adjustments	2,325,855	786,433	1,689,363	1,065,613	353,338	852,360	680,716	41,916	17,845	3,076	7,816,516	2.26%
2011 Suite Meter adjustment	900		-900								0	
2011 CDM adjustments	11,629	3,932	8,447	5,328	1,767	4,262	3,404	210	89	15	39,083	
2011 non- calibrated after adjustments	2,315,126	782,501	1,680,017	1,060,285	351,571	848,098	677,312	41,706	17,756	3,061	7,777,433	1.75%
2012 non- calibrated before adjustments	2,335,060	789,905	1,707,507	1,077,058	357,133	859,647	691,024	42,371	17,851	3,078	7,880,634	0.82%
2012 Suite Meter adjustment	5,400		-5,400								0	
2012 CDM adjustments as per Settlement	22,223	7,518	16,250	10,250	3,399	8,181	6,576	403	170	29	75,000	
2012 non calibrated after adjustments	2,318,237	782,387	1,685,857	1,066,808	353,734	851,466	684,448	41,968	17,681	3,049	7,805,634	0.36%



Hydro Ottawa Limited EB-2011-0054 Filed: 2011-11-10 Oral Hearing Undertakings Undertaking L2.2 Page 1 of 1

1	Undertaking
2	
3	Undertaking L2.2
4	
5	To provide target OM&A per customer for 2008 to 2012 used for the purposes of
6	determining incentives, and explain methodology for determining targets.
7	
8	Response
9	
10	Quantitative performance targets are determined based on the performance goals that
11	the Board of Directors approve in the annual business planning and budget process.
12	Measures and targets are to help guide business performance and progress, evaluate
13	whether a particular goal is on track, and identify where adjustments may be required.
14	
15	The OM&A per customer targets are presented in Table 1. Targets are based on
16	budgeted OM&A including the Conservation and Demand Management (CDM) program
17	divided by the estimated number of customers in the budget year. Please note that this
18	measure was not used as a quantitative metric prior to 2009. It has been used as a
19	portion of the Organizational Effectiveness measure of corporate performance since
20	2009.
21	
22	Table 1: OM&A Per Customer Targets

	2008	2009	2010	2011
OM&A Per Customer	NA	\$220	\$236	\$250



Hydro Ottawa Limited EB-2011-0054 Filed: 2011-11-10 Oral Hearing Undertakings Undertaking L2.3 Page 1 of 1

1	Undertaking
2	
3	Undertaking L2.3
4	
5	To provide reasons for six executive incentive bonuses.
6	
7	Response
8	
9	The undertaking is referencing Exhibit D3-1-1 Employee Compensation Breakdown
10	Table 6 Average Annual Incentive Pay.
11	
12	Actual incentive costs, while accrued based on an estimate at year end to the
13	appropriate year, are paid and therefore posted in the subsequent year. That is, the
14	2009 average arises from 2008 performance, and the 2010 average arises from 2009
15	performance.
16	
17	As noted in response to Energy Probe Interrogatory #51 (Ref: K4-4-9), incentive
18	payments are determined based on the sum of individual and divisional/corporate
19	scores, where the weighting of each factor is dependent on the level of eligible
20	employee.
21	
22	The increased average in 2010 actual cost results from year over year improvement in
23	the 2009 corporate score. Individual scores have remained reasonably constant, and
24	therefore have not significantly impacted the average. Corporate performance results
25	year over year were better in 3 key areas of focus - financial strength, customer value
26	and organizational effectiveness.
27	
28	The 2011 Bridge Year average is based on a budget assumption of achieving targets,



Hydro Ottawa Limited EB-2011-0054 Filed: 2011-11-10 Oral Hearing Undertakings Undertaking L2.4 Page 1 of 1

1	Undertaking
2	
3	Undertaking L2.4
4	
5	To provide update of D1, Tab 2, Schedule 1, page 2 take out 17 employees from table
6	and put them back into exhibit D1, Tab 2, Schedule 1, page 12; to advise total
7	employees at the utility
8	
9	Response
10	
11	Updates to requested documents are attached as Attachment 1.
12	
13	



Hydro Ottawa Limited EB-2011-0054 Filed: 2011-11-10 Oral Hearing Undertakings Undertaking L2.4 Attachment 1 Page 1 of 2

	Last Rebasing	Historical Year	Historical Year	Bridge Year	Test Year
Number of Employees (FIEs & Temporary)	Year 2008	2009	2010	2011	2012
Number of Full-Time Employees					
Executive	6	6	6	5	5
Management	96	101	102	107	127
Non-Union	39	37	38	38	41
	388	402	405	407	425
lota	529	546	551	557	598
Number of Temporary Employees					
Executive	0	0	0	0	0
Management	1	0	0	2	2
Non-Union	5	3	3	1	1
	4	4	5	5	5
	10	/	8	8	8
Total Salary and Wages (\$)	704.000	0.05 0.07	000.000	704.044	700,400
Executive	791,698	805,687	829,088	701,341	730,466
Management	8,862,186	9,370,149	9,714,911	10,599,039	13,337,017
Non-Union	2,787,422	2,622,382	2,701,294	2,745,259	3,141,466
	24,242,591	25,879,165	27,017,395	27,556,918	29,730,587
l otal	36,683,897	38,677,382	40,262,688	41,602,556	46,939,536
Total Benefits (\$)				100.000	100.050
Executive	177,908	188,093	197,543	182,068	189,350
Management	1,803,966	1,945,918	2,013,229	2,554,404	3,162,336
Non-Union	572,534	559,210	582,860	740,467	838,540
	5,507,852	5,943,148	6,191,629	7,444,097	7,919,182
Total	8,062,261	8,636,370	8,985,262	10,921,036	12,109,408
Total Compensation (Salary, Wages, & Benefits) (\$)					
Executive	969,607	993,780	1,026,631	883,409	919,816
Management	10,666,152	11,316,067	11,728,141	13,153,443	16,499,353
Non-Union	3,359,956	3,181,592	3,284,154	3,485,726	3,980,006
Union	29,750,444	31,822,313	33,209,024	35,001,015	37,649,769
Total	44,746,158	47,313,752	49,247,950	52,523,592	59,048,944
Compensation - Average Yearly Base Wages (\$)					
Executive	131,950	134,281	138,181	143,743	149,493
Management	92,094	92,499	95,058	98,252	102,600
Non-Union	72,401	70,684	70,530	72,303	76,747
	62,447	64,355	66,660	67,283	69,232
Total	69,354	70,838	73,072	74,213	77,530
Compensation - Average Yearly Overtime (\$)		-	-	_	-
Executive	0	0	0	0	0
Management	0	0	0	0	0
Non-Union	0	0	0	0	0
Union	5,295	6,605	6,358	6,025	5,923
Total	5,295	6,605	6,358	6,025	5,923
Compensation - Average Yearly Incentive Pay (\$)					
Executive	34,692	37,676	40,859	34,895	36,290
Management	5,970	11,757	11,902	11,328	12,741
Non-Union	3,245	0	0	0	0
Union	0	0	0	0	0
Total	6,949	17,978	17,978	15,129	15,479
Compensation - Average Yearly Benefits (\$)					
Executive	29,651	29,549	32,924	36,414	37,870
Management	17,891	18,186	18,815	22,407	23,425
Non-Union	9,871	10,754	10,997	17,630	18,634
Union	12,899	14,017	14,136	17,152	17,716
Total	13,619	14,620	14,876	18,355	19,160
Total Compensation (\$)	49,538,906	51,881,632	52,658,511	57,003,607	63,651,951
Total Compensation Charged to OM&A (\$)	35,756,345	36,302,775	37,388,495	41,251,768	46,391,375
Total Compensation Capitalized (\$)	14,805,466	16,139,120	15,809,921	16,317,807	17,849,184



Hydro Ottawa Limited EB-2011-0054 Filed: 2011-11-10 Oral Hearing Undertakings Undertaking L2.4 Attachment 1 Page 2 of 2

Service Offered	2008	2009	2010	2011	2012	2012
	Actual	Actual	Actual	Budget	Budget	Budget*
	<b>\$000</b>	<b>\$000</b>	<b>\$000</b>	<b>\$000</b>	<b>\$000</b>	<b>\$000</b>
Legal, Corporate Admin & Regulatory	\$460	\$609	\$571	\$550	\$194	\$567
Finance, Internal Audit & Risk Mgmt	977	2,026	2,666	2,690	1,627	2,781
HR, Safety & Environment	380	621	493	720	547	742
Corporate Communications	123	166	232	300	154	309
Information Mgmt. & Technology	n/a	n/a	n/a	850	179	876
Management	320	469	797	640	607	659
Conservation	n/a	n/a	n/a	150	192	192
TOTAL	\$2,260	\$3,891	\$4,759	\$5,900	\$3,500	\$6,125

### Table 4 - Holding Company Services and Costs from 2008 to 2012

\*2012 Budget assuming no transfer of positions



Hydro Ottawa Limited EB-2011-0054 Filed: 2011-11-10 Oral Hearing Undertakings Undertaking L2.5 Page 1 of 1

1	Undertaking
2	
3	Undertaking L2.5
4	
5	To provide audit opinion from Ernst & Young on report.
6	
7	Response
8	
9	Attachment 1 is the Ernst & Young document presented to the Hydro Ottawa Limited
10	Audit Committee on November 8, 2011, which presents the results of their audit of the
11	opening IFRS statement of financial position as at January 1, 2011 of Hydro Ottawa.
12	
13	

### Hydro Ottawa Holding Inc.

Special purpose internal opening IFRS statement of financial position as at 1 January 2011 audit results

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1 November 2011

The Audit Committee of the Board of Directors Hydro Ottawa Holding Inc.

Dear Members of the Audit Committee,

Hydro Ottawa Holding Inc. ("HOHI" or the "Corporation") and summary of significant accounting policies and other explanatory information (together statement of financial position excluded the audit of regulatory assets and liabilities as the accounting treatment has yet to be determined. Our audit We are pleased to present the results of our audit of the internal opening consolidated IFRS statement of financial position as at 1 January 2011 of the "Financial Statement"), and the status of our audit procedures. As agreed with management, our audit work on the opening consolidated IFRS work on these financial statement items will be performed once the accounting treatment is finalized. The level of our audit was designed to express an opinion on the Financial Statement as of 1 January 2011. In planning the audit we held discussions could materially affect the conversion and the Financial Statement, and aligned our audit procedures accordingly. We received the full support and with management, considered significant Canadian GAAP and IFRS differences relevant to the Corporation performed an assessment of risks that assistance of the Corporation's personnel in conducting our audit.

At Ernst & Young, we are continually evaluating the quality of our professionals' work in order to deliver audit services of the highest quality that will performance. The ASQ process is a critical tool in enabling us to continually monitor and improve the quality of our audit services to the Corporation. meet or exceed your expectations. We encourage you to use our Assessment of Service Quality (ASQ) process to provide your input on our

by anyone other than the specified parties. We disclaim any responsibility to any third party who may rely on it. Further, this report is a by-product of Furthermore, this report is also intended solely for the information and use of the Audit Committee and is not intended to be and should not be used our audit of the Financial Statement and indicates matters identified during the course of our audit. Our audit did not necessarily identify all matters that may be of interest to the Audit Committee in fulfilling its responsibilities. The detailed terms of our engagement are outlined in our engagement letter, which was approved by the Audit Committee on May 26, 2011.

We appreciate this opportunity to meet with you to discuss the contents of this report and answer any questions you may have about these or any other audit related matters.

Very truly yours,

Ernet & young hit Chartered Accountant 💋

Licensed Public Accountants

A member firm of Ernst & Young Global Limited

### Agenda

- Our client service commitment to Hydro Ottawa Holding Inc.
- Deliverables
- Global audit methodology
- Overview of the audit process
- Required communications
- Critical policies, estimates and areas of emphasis
- IFRS 1 exemptions applied
- Fraud considerations and the risk of management override
- Identified fraud risks
- Summary of audit differences and omitted disclosures

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Opening IFRS statement of financial position audit results

				Fair and transparent fees		📎 🎺 Not cozy	ooration. Our service of the Corporation's Financial e that service quality extends d the effectiveness and value of mitment to the Corporation is ch.	<b>IL ERNST &amp; YOUNG</b> Quality in Everything We Do
Jur client service commitment to Jydro Ottawa Holding Inc.	Service quality	Continuous Right communication team	Audit quality	Effective Effective Planning Strategy Execution and risk and risk and risk interaction and risk conclusion the provided of the reporting of th	Relevant Industry insight focus	Not adversarial 🦿 🗧 🌾 🦿 Maintaining our objectivity > >	Ernst & Young is committed to delivering consistent high-quality client service to the Corpe commitment is centered on our most critical objective of performing a high-quality audit o Dur service Statement. Additionally, we strive to provide "Quality In Everything We Do" and recognize well beyond execution of our audit methodology. It is driven by the quality of our team and our communications with management and the audit committee. Our overall service comm depicted above and is aligned with our Ernst & Young Assurance Service Delivery Approact	ige 3

Deliverables

Status update	<ul> <li>Finalize conclusions with respect to the accounting for regulatory assets and liabilities;</li> <li>Assess any impacts on the Financial Statement that result from the OEB approval of the most recent rate submission;</li> <li>Review the consolidation under IFRS as well as the deconsolidation of PowerTrail;</li> <li>Obtain a letter of representations from management;</li> <li>Perform final procedures relating to the draft of the Financial Statement;</li> </ul>	<ul> <li>Engagement Quality Review;</li> <li>Obtain legal letters from external counsel.</li> </ul>	<ul> <li>We will issue a communication upon finalization of our procedures.</li> </ul>
Audit deliverables	<ul> <li>Express an opinion on the consolidated internal opening IFRS statement of financial position and summary of significant accounting policies and other explanatory information of Hydro Ottawa Holding Inc. and related entities including:</li> <li>Hydro Ottawa Limited ("HOL");</li> <li>Energy Ottawa Inc. ("EO");</li> <li>PowerTrail Inc. ("PT");</li> <li>Telecom Ottawa Holding Inc. ("TOHI")</li> </ul>		Issue a written communication to management and the Audit Committee describing significant weaknesses identified during our audit, should any arise.
	Opinion		Internal control communications

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Global audit methodology

Area	Comments
Auditors' responsibilities under Canadian generally accepted auditing standards (GAAS)	
The Financial Statement is the responsibility of management. Our audit is designed in accordance with Canadian Generally Accepted Auditing Standards to obtain reasonable, rather than absolute, assurance about whether the Financial Statement is prepared using the basis of accounting described in Note 2.	Upon completion of our remaining audit procedures, we currently expect to issue an unqualified opinion on the Corporation's Financial Statement as at 1 January 2011.
Major issues discussed with management in connection with initial or recurring retention	
We discuss with the Audit Committee [or those charged with governance] any major professional issues that were discussed (orally or in writing) with management in connection with our initial or recurring retention as the auditor, including, among other matters, any discussions regarding the application of accounting principles and auditing standards.	None.
Our judgments about the quality of the Corporation's accounting principles	
We discuss our judgments about the quality, not just the acceptability, of the accounting policies as adopted and applied in the Corporation's Financial Statement, including the consistency of their application and the clarity and completeness of the Financial Statement and related disclosures.	We are currently finalizing our review of the Financial Statement and the accounting policies that have been applied by management. Based on our procedures to date, nothing has come to our attention to suggest that the accounting policies selected by management are not reasonable, consistently applied and provide reliable and relevant accounting information.
	See "Critical policies, estimates and areas of emphasis" for further discussion.
Disagreements with management	
We discuss with the Audit Committee any disagreements with management, whether or not satisfactorily resolved, about matters that individually or in the aggregate could be significant to the entity's Financial Statement or the auditor's report.	None.

Page 6

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Opening IFRS statement of financial position audit results

Area	Comments
Non-trivial recorded audit adjustments We provide the Audit Committee with information about recorded adjustments arising from the audit that could in our judgment, either individually or in the aggregate, have a significant effect on the Corporation's Financial Statement.	There were no significant recorded audit adjustments related to the audit.
Unrecorded audit differences considered by management to be immaterial We inform the Audit Committee about unrecorded audit differences accumulated by us (i.e., adjustments either identified by us or brought to our attention by management) during the current audit that were determined by management to be immaterial, both individually and in the aggregate, to the Financial Statement as a whole.	Refer to "Summary of audit differences" section.

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Area	Comments
Consultation with other accountants	
When we are aware that management has consulted with other accountants habout auditing or accounting matters, we discuss with the Audit Committee pour views about significant matters that were the subject of such consultation.	Management has not consulted with other accountants during the preparation of the IFRS opening balance sheet.
Serious difficulties encountered in dealing with management when berforming the audit	
<i>N</i> e inform the Audit Committee of any significant difficulties encountered in dealing with management related to the performance of the audit.	None.
The adoption of, or a change in an accounting principle	
We determine that the Audit Committee is informed about the initial selection of significant accounting principles or their application when the accounting in principle or its applying the restriction, including alternative methods of applying the restriction principle, has a material effect on the Financial Statement.	Related to the conversion of HOHI and related entities, all accounting policies in Note 3 Significant accounting policy note to the Financial Statement represent newly adopted policies. Some of these policies resulted in a material adjustment from Canadian GAAP as described in Note 8 First-Time Adoption of IFRS reconciliation note to the Financial Statement.

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Opening IFRS statement of financial position audit results

Area	Comments
Methods of accounting for significant unusual transactions and for controversial or emerging areas	
We determine that the Audit Committee is informed about the methods used to account for significant unusual transactions and the effects of significant accounting policies in controversial or emerging areas for which there is a lack of authoritative guidance or consensus.	We are not aware of any significant unusual transactions recorded by the Corporation or of any significant accounting policies used by the Corporation related to controversial or emerging areas for which there is a lack of authoritative guidance.
Sensitive accounting estimates and disclosures	
The preparation of the Financial Statement requires the use of accounting estimates. Certain estimates and disclosures are particularly sensitive due to their significance to the Financial Statement and the possibility that future	Significant judgments and estimates are described in Note 4 - Accounting Judgments, Estimates and Assumptions. The significant judgments and estimates as identified by management at the date of our report are:
events may differ significantly from management's current judgments.	- Accounting for PowerTrail as a Joint Venture;
We determine that the Audit Committee is informed about management's process for formulating particularly sensitive accounting estimates and about	- Accounting for dark fiber capacity as a service agreement;
the basis for our conclusions regarding the reasonableness of those	- Rate-regulated assets and liabilities;
esumates.	- Accounting for Streetlight Intelligence Options as equity instruments;
	- Accounting for post-employment benefit plans;
	- Accounting for decommissioning liability;
	- Related Party Transaction - related to interest free debt in PowerTrail;
8	- Useful lives of property, plant and equipment and intangibles;
	- Directly attributable capitalized to property, plant and equipment.
	All of the matters have been addressed in the "Critical policies, estimates and areas of emphasis" section. As discussed with management, we will review the directly attributable cost model under IFRS as part of our 2011 Canadian GAAP interim audit and then will review the application of the model as part of the 2011 Comparative IFRS audit.
Page 9 Opening IFRS statement	of financial position audit results <b>I ERNST &amp; YOUNG</b>
	And the second s

Årea	Comments
Fraud and illegal acts	
We communicate to the Audit Committee fraud and illegal acts involving senior management and fraud and illegal acts (whether caused by senior management or other employees) that cause a material misstatement of the Financial Statement.	We are not aware of any matters that require communication. Refer to the <sup>F</sup> raud considerations" section for more information about our procedures related to the risks of material misstatement due to fraud.
In addition we discuss fraud involving employees who have significant roles in internal control, questions regarding the honesty and integrity of management, and matters that may cause future financial statements to be materially misstated as well as any misappropriations perpetrated by lower-level employees, based on our understanding with the Audit Committee regarding the nature and extent of communications with the committee about such matters.	
Material weaknesses in internal control	
We communicate all material weaknesses in internal control that may have been identified during the course of our audit.	Vo material weaknesses were identified.

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Area	Comments
All material alternative accounting treatments discussed with management	
We discuss with the Audit Committee all alternative accounting treatments within IFRS for policies and practices related to material items (including recognition, measurement, presentation and disclosure alternatives) that have been discussed with management during the current audit period including: • Ramifications of the use of such alternative disclosures and treatments, including the reasons why the alternative was selected and, if management did not select our preferred alternative, the reasons why it was not selected.	<ul> <li>We discussed material alternative accounting treatments with management in the following areas:</li> <li>Accounting for Regulatory Assets and Liabilities under IFRS;</li> <li>Control versus joint control over PowerTrail by Energy Ottawa;</li> <li>Accounting for dark fiber leases as service contracts rather than operating leases.</li> <li>See "Critical policies, estimates and areas of emphasis" for the details of the transaction.</li> </ul>

audit results **<u>all</u> ERNST & YOUNG** Quality In Everything We Do

Opening IFRS statement of financial position audit results

Area	Comments
Independence	
We communicate, at least annually, the following to the Audit Committee or those charged with governance:	Please refer to our independence letter issued as part of the 2010 audit dated March 22, 2011. There have been no changes in our independence
Describe, in writing, all relationships between Ernst & Young and our associated entities and the Company and its affiliates or persons in financial reporting oversight roles at the Company that may reasonably be thought to bear on our independence;	since March 22, 2011. Our next written independence letter will be issued in conjunction with our 2011 audit which is expected to be in March 2012.
<ul> <li>Discuss with the Audit Committee the potential effects of those relationships on independence; and</li> </ul>	
Affirm, in writing, that we are independent in compliance with the Rules of Professional Conduct / Code of Ethics as set out by the Institute of Chartered Accountants of Ontario.	с С С
Related party transactions	
Related party transactions identified by the auditor that are not in the normal course of operations and that involve significant judgments made by management concerning measurement or disclosure must be disclosed to the Audit Committee.	None of which we are aware.
Matters relating to component entities of the Company	
When the Financial Statement of a Company (primary entity) includes financial information from the financial statements of a component entity (a subsidiary, investee (other than a portfolio investment), or joint venture; or an entity whose financial information from financial statements is included in the Financial Statement of the primary entity), the auditor communicates with the Audit Committee those matters relating to the component entities that in the auditor's judgment are of significance in the context of the primary entity (for example, weaknesses in systems of internal control that have resulted, or could result, in material errors in the primary entity's	None of which we are aware.

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## Ernst & Young comments on quality of accounting policy and application

We are required to communicate our judgments about the quality, not just the acceptability, of the circumstances, including accounting applications and practices not explicitly addressed in the Company's accounting policies. The communications should be tailored to each company's accounting literature, such as those that may be unique to an industry.

include related disclosures. The discussion also should include items that have a significant impact generally should include such matters as the consistency of the entity's accounting policies and on the representational faithfulness, verifiability and neutrality of the accounting information their application and the clarity and completeness of the entity's financial statements, which Reporting Process, notes that discussions on the quality of an entity's accounting principles CICA 5751, Communications With Those Having Oversight Responsibility For The Financial included in the financial statements. **IL ERNST & YOUNG** Quality In Everything We Do

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Årea	IFRS basis	Ernst & Young comments on quality of accounting policy and application
Regulatory Asset and Liabilities canadian GAAP allows for the recognition of regulatory assets and iabilities, there is not an equivalent standard under IFRS nor is here an active project underway to address regulatory accounting by the IASB. Therefore should an entity desire to record regulatory sistest and liabilities, then they must demonstrate that they are consistent with the IFRS <i>Framework</i> .	IFRS Framework IAS 39 Financial Instruments - Recognition and Measurement.	We have obtained a copy of the two drafts of the legal opinion that has been rendered by Tory's LLP with respect to the recognition of regulatory assets and liabilities under IFRS by the Corporation. Based on our review of the legal opinion the criteria for recognition have not yet been met as all of the key elements that are required to be included in the assessment have not been achieved to date. The key element absent in the analysis is:
initities that have been able to demonstrate that regulatory assets and liabilities are consistent with the IFRS Framework have been able to demonstrate that the regulatory assets and liabilities meet he criteria to be recorded as a financial instrument. The key elements to this argument are: - there is a contract between the utility and the individual ustomer for the services to be performed; - the amounts will be paid without any future service ; - the amounts are collectible.		<u>Status</u> - Discussions and analysis are ongoing with respect to the issue in order to demonstrate the regulatory assets and liabilities do meet the IFRS requirements for recognition.
o demonstrate that the regulatory assets and liabilities meet the riferia utilities have engaged external legal counsel to support irguments made and recognition in line with IAS 39. The corporation has engaged Tory's LLP to assist with their issessment.		

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CONSTRUCTION OF					
Ernst & Young comments on quality of accounting policy and application	We have performed detailed procedures with respect to the determination of the components as well as the useful lives under IFRS. To assess the reasonableness, we performed the following: - We reviewed the assumptions and the documentation performed by the internal engineering specialists with respect to the components and the useful lives for all entities; - We obtained representations from operations and finance with respect to the components and useful lives;	<ul> <li>We compared the useful lives as determined by management to the report from Kinetrics and obtained an understanding of the variances between the components and the useful lives a determined by HOL to those in the report; We performed the necessary reliance on specialists procedures with respect to the evidential matter supplied by the internal engineering specialists;</li> </ul>	based on the procedures performed, the components and the useful lives as determined by management appear to be reasonable.		
IFRS basis	IAS 16 – Property, Plant and Equipment IFRIC 18 – Transfers of Assets from Customers.				
Area	Property, Plant & Equipment Property, plant and equipment ("PPE") is the largest account for HOL, EO and PT. There are many similarities between CICA 3061 <i>- Property, Plant and Equipment</i> and IAS 16 - <i>Property, Plant and</i> <i>Equipment.</i> The main two differences that have an impact on the opening balance sheet of the Corporation are the more stringent componentization requirements in IAS 16, and the requirement to re-assess useful lives annually under IFRS.	Under Canadian GAAP, HOL componentized and depreciated assets in line with OEB guidelines. Under IFRS, HOL is required to perform independent assessments of its components and useful lives and not defer to those that were previously established by the OEB. To assist entities, the OEB commissioned a study (performed by Kinetrics) to assist utilities in componentizing and determining	the userul rives of their assets. HOL s components were determined by finance and operations based on the application of professional judgment and historical experience with the assets and represent management's best estimates at this time.	<sup>-</sup> Or EO and PT, given they are not regulated entities, they did not follow OEB requirements similar to HOL under Canadian GAAP. However, in many cases under Canadian GAAP, assets were not componentized in line with IFRS requirements nor was the dereciation rates assessed annually in detail. Similar to HOL, EO alepreciation rates assessed annually in detail. Similar to HOL, EO and OPT's components and useful lives were determined by finance and operations based on the application of professional judgments and historical experience with the assets and represent management's best estimates at this time.	

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Opening IFRS statement of financial position audit results

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Ernst & Young comments on quality of accounting policy and application	<ul> <li>Management performed a detailed analysis to allocate the cost as determined under IFRS to the revised components. To assess the reasonableness, we performed the following:</li> <li>We reviewed the methodology and assumptions used to allocate the costs as determined under IFRS based on historical evidence supplied by the Corporation;</li> <li>We assessed the mechanics of the calculations performed by management;</li> <li>We obtained detailed representations from the internal engineers with respect to the assumptions used in the allocation methodology;</li> <li>We assessed the revised net book value for the assets that required further componentization under IFRS, including the revised cost and accumulated depreciation. For those that did not require additional componentization, we assessed that the revised useful life was applied prospectively.</li> </ul>	Based on the procedures performed, the cost under IFRS as well as the allocation to the revised components at 1 January 2011 appears to be reasonable. With respect to contributions received from customers, we reviewed the analysis performed by management to assess the appropriate recognition of the contributions (immediate or deferred and amortized). Based on the procedures performed, we concurred with the conclusions that have been reached by management.
IFRS basis	IAS 16 – Property, Plant and Equipment IFRIC 18 – Transfers of Assets from Customers	
Area	<b>Property, Plant &amp; Equipment (continued)</b> On transition, as a regulated entity, HOL was able to use the IFRS 1 exemption available to use the net book value as determined under Canadian GAAP as the deemed cost on transition to IFRS. This exemption was not available to EO and PT, as such a detailed assessment of cost of the assets was required to be performed to assess that they were in compliance with IFRS. As EO elected to use the IFRS 1 exemption for business combinations (see "IFRS 1 exemptions applied") the assessment only required EO to consider the net book value of the assets at the date of the business. combination and all additions subsequent.	IFRS also provides specific guidance with respect to the accounting for contributions received from customers. Specifically, IFRIC 18 - <i>Transfers of Assets from Customers</i> requires the contributions to be recorded directly into income when received or deferred , recognized as a liability and amortized over the fife of the asset depending on the nature and the terms of the contribution. HOL has determined that the latter represents the appropriate treatment based on the terms of the contributions received.

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Management of the local division of the loca	
Ernst & Young comments on quality of accounting policy and application	Management re-assessed the consolidation of PowerTrail under IFRS and concluded that consolidation was no longer appropriate and determined that based on the application of IFRS, Power Trail was under joint control and should be accounted for as a joint venture. The key elements to the conclusion are that there is no concept of VIE under IFRS and the application of the guidance does not require an entity to consider related parties and focus on the entity that would be required to absorb the majority of the losses. To supplement this, there are specific provisions in the shareholder agreement between EO and IGRS that require unanimous consent of both shareholders that indicate that there is joint control over Power Trail. Specifically, the requirement that both parties agree to the operating and capital budgets is a key element in the analysis supporting that there is joint control over Power Trail. We have reviewed the analysis and conclusions that have been reached by management on this issue and concur that Power Trail ib e accounted for as joint venture under IFRS and that there are specific differences between Canadian GAAP and IFRS that support this conclusion. The impact on the financial statements is that Power Trail under IFRS. As at the date of this report, we have not reviewed the deconsolidation or is required to be retrospectively applied. As at the date of this report, we have not reviewed the deconsolidation or the application of equity accounting for Power Trail under IFRS.
IFRS basis	IAS 27 Consolidated and Separate Financial Statements SIC 12 - Consolidation - Special Purpose Entities
Area	Consolidation of PowerTrail by Energy Ottawa Under Canadian GAAP management concluded that PowerTrail was a variable interest entity ("VIE") as defined by AcG- 15 <i>Consolidation Variable interest Entities.</i> In addition, management determined that it was the primary beneficiary and thus consolidated PowerTrail Inc. into Energy Ottawa. Although the concepts for consolidation under Canadian GAAP are consistent with those under IFRS, there are differences, notably, the concept of VIE does not exist under IFRS. To this, there are differences in the application of consolidation under the VIE model and the model under IAS 27 <i>Consolidation - Special Purpose Entities.</i>

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Årea	IFRS basis	Ernst & Young comments on guality of accounting policy and application
Employee Benefits	IAS 19 - Employee Benefits	The Corporation has made use of the JFRS 1 election to reconnize all
Hydro Ottawa's life insurance plan, retirement grant, as well as routine employee benefits (e.g. salaries and vacation) that are provided to employees are subject to reporting standards under IAS 19.		actuarial gains and losses as of the date of transition of IFRS to retained earnings. As a result of the IFRS 1 election, the Corporation recorded a reduction in retained earnings and a credit to long-term employee benefit obligations of \$2,747,895 at January 1, 2011.
IFRS 1 provides the option to retrospectively apply the corridor approach under IAS 19 - <i>Emplovee Benefits</i> . for the recognition of		As part of our procedures to assess the reasonableness of the transitional adjustment, we performed the following procedures:
actuarial gains and losses, or recognize all cumulative gains and losses deferred under Canadian GAAP in opening retained earnings at the Transition Date.		Engaged our internal actuarial specialists to review the IAS 19 valuation report completed by management's experts (Morneau Shepell)for reasonableness. Our specialists also assessed the IFRIC 14 - The Limit on a Defined Benefit Asset, Minimum Funding Requirements and their Interaction conclusions reached by the external specialist;
		Assessed the reasonableness of the adjustment to retained earnings at 1 January 2011 related to actuarial gains and losses;
		Performed the required reliance on specialist procedures with respect to the company's actuary;
		-Assessed the conclusions reached for the remaining Canadian GAAP and IFRS differences related to IAS 19 that are applicable to the Corporation and have concurred with the conclusions that have been reached by the Corporation.
		Based on our procedures performed, we identified no audit differences.

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Area	IFRS basis	Ernst & Young comments on quality of accounting policy and application
Provisions   IA Canadian GAAP does not differentiate between provisions and Cc contingent liabilities; however, IFRS does distinguish the two requiring provisions to be recorded and contingent liabilities to be disclosed. IFRS also renuires the recornition of liabilities when	AS 37 - Provisions, Contingent Liabilities and Contingent Assets	Under Canadian GAAP, the Corporation had several contingent liabilities primarily related to legal claims. As part of the conversion to IFRS, management re-assessed their conclusions with respect to these claims and concluded that no adjustment was required as a result of applying the requirements of IAS 37 to these claims.
they are probable (interpreted to be 50% likely to occur) compared to 70% likely to occur under Canadian GAAP.		<ul> <li>We reviewed the conclusions reached by management with respect to the contingent liabilities at 1 January 2011 and concur that no additional provisions were required to be recorded for legal claims.</li> </ul>
In IFRS, management is required to measure the decommissioning liability for PCB's in accordance with IAS 37. IFRS requires manamemont's heat estimate of the Cornoration's cash flows rather		-Prior to the issuance of our opinion, we will send revised legal inquiry letters to external counsel to further validate the conclusions that have been reached by management.
than the fair value measurement on initial recognition as in Canadian GAAP.		In relation to the decommissioning liability, EY reviewed management's assumptions under IFRS including management's estimated cash flows and current interest rate. At 1 January 2011, the ARO was recorded at 5771K under Canadian GAAP and the value using assumptions under IFRS was nominally different. As a result of the minimal difference between CGAAP and IFRS management did not record an adjustment and we concurred with this conclusion.
Income Taxes There are minimal differences between IAS 12 - Income Taxes CICA 3465 - Income Taxes and none of which that applied to the Connocation However the transition from Chanadian GAAD to IEBS	AS 12 - Income Taxes	The transitional differences as a result of the application of IFRS related primarily to the change in the accounting basis used to determined the temporary differences as a result of applying IFRS standards other than IAS 12 (e.g. IAS 16 - <i>Property, Plant and Equipment</i> ).
under standards other that IAS 12 has in some cases resulted in an adjustment to the accounting basis that is used to calculate the temporary differences when calculating deferred income taxes.	ī	As part of our procedures we performed the following: -Recalculated the revised temporary differences and deferred income tax assets and liabilities under IFRS as a result of the non IAS 12 adjustments recorded;
		<ul> <li>Reviewed management's conclusions for the Canadian GAAP to IFRS differences that were deemed to be not applicable</li> <li>Based on the procedures performed, we concurred with the conclusions reached by management.</li> </ul>

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IFRS       basis       ween CICA 3855 Financial ment. However.       ment. However.       ment. However.       ment. However.       ment. However.       ment. However.       ment. However.       mot applicable except for the largtument test for financial arriment test for financial       Messurement       Mark Host CA 3855 Financial ment. However.       Ment and IAS 39 Financial ment. However.       Ment and IAS 39 Financial arriment test for financial d the requirement to fair       Mark However.       Disclosures       C guidance on how to been with a related party.       mark Est for financial arriment to fair       Scanadian GAAP did. An arrece that would be applicable been with a related party.       and to there at fair value.       for these loans at cost under to record them at fair value.       for these loans at cost under to record them at fair value.       for these loans at cost under to record them at fair value.       Parter for the mark for the following proving proving proving proving the intercompany.       For debt which intercompany.       For debt which intercompany.       For debt winch intercompany.       For debt winch interce the mark the intercompany.	Area ments ber of differences between CICA 3855 Financial cognition and Measurement. However, of the differences are not applicable except for the erform a two-tier impairment test for financial at amortized cost and the requirement to fair urities that do not have an active market. does not have specific guidance on how to ed party transaction as Canadian GAP did. An uried to use the guidance that would be applicable on should it not have been with a related party. thas an impact on some intercompany loans ration could account for these loans at cost under but are now required to record them at fair value.
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Area         Desis           westment Property         IAS 40 - Investment derives investment properties         IAS 40 - Investment derives           vs. 4.0 defines investment property         IAS 40 - Investment derives         Management ide           vs. 4.0 defines investment property         IAS 40 - Investment         Management ide           vs. 4.0 defines investment property         IAS 40 - Investment         Management ide           investment properties         anadian GAAP does not contain specific rules on the accounting         Management ide           or investment properties         All of the properties owned by Hydro         Management ide           or investment properties         All of the properties         Management ide           or investment properties         Management ide         Management ide           or investment properties         Management ide         Management ide           investment properties         Management ide         Management ide           investment properties         Management ide         Management ide           or investment properties         Management ide         Management ide           investment properties         Management ide         Management ide           investment properties         Management ide         Management ide           in the notable one providing an entity to make an	Ernst & Young comments on quality of accounting policy and application Management identified one major property in Kanata as well as several smaller properties downtown, none of which are used in operations and are currently rented out. In order to assess the reasonableness of the fair value disclosure for the investment properties, we performed the following procedures: • Verified the completeness of properties classified as investment properties by comparing to the fixed asset schedule and reviewing management's sessesment of the uses of each property. • Reviewed the valuation by Altus, valuation specialists at 1 January 2010 for the major property in Kanata and the assessment that the value disclosure requirements at 1 January 1, 2011. We also performed the required reliance on specialist procedures with respect to the valuation expert enguirement.
properties to ver	properties to verify appropriate fair value disclosure.
Based on the pro	Based on the procedures performed, EY did not note any differences in the
fair value disclosi	fair value disclosure of the investment properties or the cost of the
properties upon t	properties upon transition to IFRS.

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IFRS1 exemptions applied

IFRS1 provides companies with a number of possible exemptions which can be applied upon the initial adoption of IFRS. The following tables summarize the notable exemptions applied by the Corporation and Ernst & Young's comments on the application of these exemptions.

Ernst & Young comments on application of exemption	Hydro Ottawa Limited elected to use this exemption and as such, have used the net book value ("NBV") of the property, plant and equipment , intangible assets and certain investment property at 1 January 2011 as its deemed cost under IFRS. As such, management has allocated the NBV at 1 January 2011 to the revised components under IFRS and have performed an impairment assessment in accordance with IAS 36. We have reviewed the allocation of the NBV to the revised components and concur with the conclusions reached by management. We have also reviewed the impairment assessment performed at 1 January 2011 and concur that there are no indicators of impairment at 1 January 2011.	Hydro Ottawa Limited and Energy Ottawa have elected to use this exemption to not restate the respective business combinations that occurred in November 2000. The creation of Hydro Ottawa Limited was the result of the combination of the distribution assets of the five local utilities prior to their amalgamation in 2000. The creation of Energy Ottawa was the result of a combination of the generating assets of the five local utilities prior to their amalgamation in 2000. The creation in 2000. At the time, Canadian GAAP allowed entities to follow the 'pooling of interests' or the 'purchase' method to account for business combinations. The amalgamation of the generating assets and the creation of the generating assets and the creation of the generating assets and the creation of the generating assets of the result of a malgamation of the distribution assets and the creation of the generating assets and the creation of the exemption. The amalgamation of the generating assets and the creation of Energy Ottawa was determined to be a business combination and hence eligible for the exemption. As a result, Hydro Ottawa Limited and Energy Ottawa have made use of the exemption and have not restated their respective business combination to IFRS.
Nature of exemption	IAS 16, Property, Plant and Equipment IAS 38, Intangible Assets IAS 40, Investment Property A first-time adopter may elect to use the previous GAAP carrying amount of an item that was subject to rate regulation at the date of fransition to fRSs as deemed cost. If an entity applies this exemption to an item, it need not apply it to all items. At the date of transition to IFRSs, an entity shall test for impairment in accordance with IAS 36 each item for which this exemption is used.	IFRS 3, Business Combinations A first-time adopter may elect not to apply IFRS 3 (as revised in 2008) retrospectively to business combinations that occurred before the date of transition to IFRSs.

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IFRS1 exemptions applied (cont'd)

Ernst & Young comments on application of exemption	The Corporation elected to recognize all cumulative actuarial gains and losses that existed at its Transition Date (1 January 2011) in opening retained earnings for all of its employee benefit plans. This resulted in a decrease to opening retained earnings of approximately \$2,747,895. The application of this exemption appears to be reasonable.	The Corporation had performed a similar assessment to that required by IFRIC 4 for all arrangements that were entered into or amended after 1 January 2005 as part of the requirements of EIC 150 - <i>Determining Whether an Arrangement Contains a Lease</i> (EIC 150 was required to be applied prospectively from 1 January 2005). As such, management reviewed the remaining arrangements were identified. As noted under the <i>Leases</i> discussion the only change as a result of the application of IFRIC 4 was that the dark fiber leases were determined to not contain a lease, but are service contracts.
Nature of exemption	IAS 19, Employee benefits IFRS 1 provides the option to retrospectively apply the corridor approach under IAS 19, Employee Benefits, for the recognition of actuarial gains and losses, or recognize all cumulative gains and losses deferred under Canadian GAAP in opening retained earnings the Transition Date.	IFRIC 4, Determining Whether an Arrangement Contains a Lease If a first-time adopter made the sal determination of whether an arrangement contained a lease in arrangement contained a lease in that required by IFRIC 4 but at a di other than that required by IFRIC 4 the first-time adopter need not reassess that determination when made the same determination of whether the arrangement containe dopts IFRSs. For an entity to have made the same determination of to have given the same outcome as that resulting from applying IAS 17 Leases and IFRIC 4.



- Effective and independent oversight by audit committee
  - Process for dealing with whistle-blower allegations Adequacy of internal audit oversight of activity
- Entity's risk assessment processes
- Role and oversight responsibilities of the audit committee:
- Management's assessment of the risks of fraud
- Programs and controls to mitigate the risk of fraud
- Process for monitoring multiple locations for fraud
- Management communication to employees on its views on business practices and ethical behavior



Occupational Fraud and Abuse. by Joseph T. Wells, CPA, CFR (Obsidian Publishing Co. 1997): Fraud Examination, by W. Steve Albrecht (Thomson South-Western Publishing, 2003)

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Identified fraud risks

Summary of tests of controls and substantive procedures and related findings	Based on the procedures performed we did not identify any instances of management using the opening balance sheet to "clean-up" the balance sheet and record adjustments to equity.
Controls related to fraud risk	Controls related to the risk include, but are not limited to: - Steering Committee and Audit Committee oversee the entire conversion process; - Steering Committee meets regularly and approves all key accounting policies and judgments made; - Director of Finance and CFO approve all IFRS related accounting decisions.
Identified fraud risks	Incentive to use the opening balance sheet to "clean-up" the balance sheet and record adjustments to equity on transition to IFRS.

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SD	ummary of audit differences and omitted isclosures
	During the course of our audit, we accumulate differences between amounts recorded by the Corporation and amounts that we believe are required to be recorded based on the basis of accounting described in Note 2 to the Financial Statement. We have noted no differences based
	on the application of IFRS by management to the date of our report. However, the Canadian GAAP differences that were presented to the Audit Committee on March 22, 2011 continue to exist upon transition to IFRS. We noted minor re-classifications as a result of our procedures, however, none that were material to warrant further discussion with the Audit Committee.
	In addition, we identify those material disclosures required in the Financial Statement. Based on the procedures performed to the date of this report, we have not identified any material disclosure deficiencies.

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Assurance I Tax I Transactions I Advisory

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1	Undertaking
2	
3	Undertaking L2.6
4	
5	To file all survivor curves Hydro Ottawa has that form the basis of useful life evidence.
6	
7	Response
8	
9	Asset Life Expectancy Analysis
10	Survivor curves are a tool used to graphically display the amount of assets existing in a
11	category/group at each age throughout the life of the group. Iowa curves are a specific
12	set of survivor curves originally developed at Iowa State College in 1935, based on
13	observation, classification and statistical analysis of ages at which industrial property had
14	been retired. From an asset survivor curve the average life of the group can be
15	calculated. In an environment where operating conditions remain constant, the curve can
16	be used to calculate remaining life expectancy and probable life for the assets.
17	
18	The Weibull Distribution analysis is an equivalent tool used to deal with probability and
19	statistics. The Weibull Distribution is used in reliability engineering and failure analysis,
20	and in survival analysis. There are significant similarities in the probability distributions
21	represented by the IOWA curves and Weibull analysis.
22	
23	As stated by the US Army Corps of Engineering in the technical letter <u>RELIABILITY</u>
24	ANALYSIS OF HYDROPOWER EQUIPMENT - ETL 1110-2-550:
25	"The Weibull Distribution is one of the most widely used reliability functions. It
26	has been shown that the differences between the lowa Curves and a Weibull
27	Distribution are statistically insignificant. The Weibull Distribution is much easier
28	to adapt to computer analysis techniques."
29	
30	In the development and annual update of Hydro Ottawa Limited's ("Hydro Ottawa") Asset
31	Management Plan ("AMP"), Hydro Ottawa evaluates projected failure rates of its major

Undertaking Responses for 2012 Electricity Distribution Rates



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distribution assets including wood poles, overhead transformers, padmount
transformers, kiosk transformers, vault transformers, XLPE cable, station transformers,
and station switchgear. The 2005 Asset Management Plan, developed with assistance
from Acres Consulting, is the starting point for much of this analysis. Hydro Ottawa
failure data was very limited for the 2005 AMP, so models were created using a mixture
of actual data and assumed data on each asset class.

7

8 The failure rates and associated recommendations for replacement rates were based 9 largely on projected asset failure curves developed using a normal distribution. Each 10 year the latest asset failure and inspection data is used to update the information and 11 analysis. The 2010 and 2011 Asset Management Plans were both developed based on 12 annually updated asset failure rate analysis and are both included in the 2012 Rate 13 Application information (Exhibit B6-Tab1-Schedule1 – Attachments V & W). Hydro 14 Ottawa used the Weibull Distribution to model asset failure versus aging for these 15 updates. With a minimum of specific age at failure for many of our assets, the Weibull 16 Distribution is flexible enough to model a wide range of aging modes, and parameter 17 fitting can be done utilizing mathematical objective methods. Hydro Ottawa's evaluation 18 took into account available failure and demographic information. Parameter estimation 19 for the Weibull Distribution was done using either Maximum Likelihood Estimation or 20 Hazard Fitting, based on the available information for parameter fitting. This analysis, 21 done in 2009 for the 2010 AMP, was also the basis for our initial evaluation of asset 22 technical lives as part of the IFRS process.

23

24 Historically age at failure has not been consistently collected for many assets. This 25 creates challenges in development of asset failure models, due to the limitations of 26 available information. The objective mathematical methods and wide use of the Weibull 27 distribution led Hydro Ottawa to its use, as tools such as Hazard fitting can and have 28 been objectively applied in circumstances where age data is not available. Hydro Ottawa 29 reviews and updates these models annually through the asset planning process as new 30 information is collected. These updates are documented in the annual update to the 31 Asset Management Plan.



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1 The Weibull asset models can be displayed in several formats. The asset management 2 plan focused on the asset Hazard curves and presents the asset models in that 3 configuration. The same fitted distribution can be presented in the format of a survivor 4 curve, examples of this can be found below. Station transformers are an asset class 5 where age at failure data has been collected which allowed for the application of 6 Maximum Likelihood Estimation in the fitting of the Weibull distribution. Based on the 7 quality and quantity of failure data it is the best representative example of a Hydro 8 Ottawa specific Survivor Curve representation. The curves do not include asset 9 retirement data, which in categories such as poles and polemount transformers is a 10 significant factor in determining commercial life expectancy.

11



- 14 Conversely, XLPE cable, Wood Poles, Polemount transformers and Padmount
- 15 transformers are asset classes where very limited age at failure is available. This data
- 16 limitation lends it self to the use of hazard fitting to derive the best fit from asset
- 17 demographics and annual quantity of failed assets data.
- 18
- 19 Limitations in the available data must be taken into considerations when interpreting the
- 20 results of such asset life studies. The current assessment has been skewed by a limited
- 21 window of failure data (10 years or less), coupled with age demographics which reflect



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1 longevity in some of the equipment within the asset group. Currently Hydro Ottawa has 2 polemount transformers which are greater than 60 years of age, and padmount 3 transformers which are greater than 45 years of age in the system. The current window 4 of failure data is insufficient to capture the early asset failures which have occurred for 5 these older vintage assets. Hydro Ottawa does not have experience to support, nor 6 expects that distribution transformers will last in excess of a 100 years as is indicated by 7 the current models. Rather these models reflect an asset classes which may have lower 8 age dependence in failure and a higher random failure component. As such Hydro 9 Ottawa regards these curves as a starting point for understanding and forecasting asset 10 failure, and has undertaken data collection activities to refine the models moving 11 forward.

12





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2

3 The process for determining Hydro Ottawa's IFRS Useful Lives started late in 2008. The 4 engineers from Assets used existing information regarding asset failure rates to 5 determine technical lives from the 2005 Asset Management Plan (AMP), also 6 considering 2006/2007 asset management analysis and information, and industry 7 technical reports. The evaluation of technical life span of assets focuses on the failure of 8 assets only, rather than the broader question of asset retirement, and as such does not 9 consider assets retired from service for external reasons, such as capacity upgrades, 10 relocations, and vehicle collisions. It also does not accurately account for significant 11 environmental changes or changes in use or loading. The AMP focus on end-of-life 12 failure based on limited failure data and provides appropriate models for forecasting 13 proactive asset replacement requirements. However, typically results in higher average 14 age than would be appropriate for asset depreciation. Utilizing the AMP technical 15 analysis together with their experience and professional judgement, the engineers 16 considered existing and future issues which were pertinent to Hydro Ottawa's asset 17 operational conditions, in order to develop appropriate commercial useful lives. 18 19 Results of this process are included in Hydro Ottawa Components and Estimated Useful 20 Lives Report dated May 31, 2011



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1	Undertaking
2	
3	Undertaking L2.7
4	
5	To Track the 4.1 Million in J1-1-1 approved in 2008 to the CGAAP 2012 test budget to
6	see how much it has grown between 2008 and today.
7	
8	Response
9	
10	The transcript of the undertaking references the \$4.1 million in Exhibit J1-1-1, but the
11	reference should be to Exhibit M2.3 titled Issue 3.4 – Change in Accounting Policy
12	
13	Exhibit M2.3 is an excerpt from Hydro Ottawa Limited's 2008 Rate Application Decision
14	(EB-2007-0713). In the table, the 2008 amount capitalized as indirect costs is \$4.1
15	million, where "Indirect costs in the table include IT, human resources, finance, facilities,
16	and corporate and holding company allocations."
17	
18	The comparable figure in the CGAAP 2012 Test Year budget is \$4.7 million. This figure
19	was included in response to Board Staff Interrogatory #80 (Exhibit K11-1-2). Column 2
20	on Table 1 provides the CGAAP 2012 Test Year budget. The summation of rows 2
21	through 9 is the appropriate comparator.
22	
22	



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### 3 Undertaking L2.8

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5 To provide list of items that formerly capitalized before and proposed to be capitalized in 6 the application.

7

### 8 Response

9

10 Table 1 of Board Staff Interrogatory #80 (Exhibit K11-1-2) provides the 2012 Test Year 11 overhead costs capitalized under CGAAP versus those capitalized under MIFRS. 12 Attachment 1 provides a brief description of the expenses, by Hydro Ottawa cost 13 element, that are no longer eligible to be capitalized by denoting an "N" in the MIFRS 14 column. Details are provided by cost elements specific to Supply Chain, Engineering, 15 and Supervision. The specific expense type at the granular detail level is not the only 16 consideration for eligibility for capitalization under IFRS. That is, even though by 17 definition the cost elements listed with a "Y" in the attachment are eligible, expenses can 18 be capitalized only if directly attributable to a specific asset. Not all of the costs incurred 19 by the employees in these functions are directly attributable to a specific asset therefore 20 an estimate of directly attributable time is applied to the base pool to determine the 21 eligible costs applied to capital. As such, the variance noted in Table 1 of Board Staff 22 Interrogatory #80 (Exhibit K11-1-2) is not simply the sum of the expenses with an "N" in 23 the MIFRS column of Attachment 1.



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	Engineering		Supervision		Supply Chain	
Account	CGAAP	MIFRS	CGAAP	MIFRS	CGAAP	MIFRS
Labour Regular Hourly	Y	Y				
Labour Regular Salary	Y	Y			Y	Y
Labour Overtime Hourly	Y	Y			Y	Y
Labour Overtime Salary	Y	Y			Y	Y
Union Vacation	Y	Y			Y	Y
Union Statutory Holidays	Y	Y			Y	Y
Union Leave	Y	Y			Y	Y
Training Regular Hourly	Y	N			Y	N
Training Regular Salary	Y	N			Y	N
Training Overtime Hourly	Y	N				
Inclement Weather Rglr Hourly	Y	N				
Union Business	Y	N				
Vacancy Allowance	Y	Y				
Management Salaries	Y	Y	Y	Y	Y	Y
Mgmt Supplementary Time	Y	N	Y	N		
Bonuses	Y	Y	Y	Y	Y	Y
Management Vacation	Y	Y	Y	Y	Y	Y
Management Statutory Holidays	Y	Y	Y	Y	Y	Y
Management Leave	Y	Y	Y	Y	Y	Y
Specialty Payments	Y	N				
Management Training	Y	N			Y	N
Temporary Services	Y	Y				
Employer Pension Contributions	Y	Y			Y	Y
Canada Pension	Y	Y			Y	Y
Employment Insurance	Y	Y			Y	Y
Workplace Safety and Insurance	Y	Y			Y	Y
Ontario Health Tax	Y	Y			Y	Y
Employee Health Plan	Y	Y			Y	Y
Uniforms & Safety Equipment	Y	N			Y	N
Employee Purchase Programs	Y	N			Y	N
Other Benefits	Y	Y				
Non-Stock Materials					Y	N
Vehicles & Equipment					Y	Y
Outside Services					Y	N
Vehicle & Equip. Rentals					Y	N
Small Tools					Y	Y
Small Equip. Repairs					Y	N
Freight & Transport					Y	Y
Waste Disposal					Y	Y
Office Supplies	Y	Y	Y	Y	Y	Y
Office Equipment Rentals	Y	Y	Y	Y	Y	Y
Office Equipment Maintenance	Y	Y	Y	Y		
Paper and Printing	Y	Y	Y	Y	Y	Y
Postage and Meter Rentals	Y	N	Y	Ν	Y	Ν
Courier	Y	Y	Y	Y	Y	Ν



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	Engineering		Supervision		Supply Chain	
Account	CGAAP	MIFRS	CGAAP	MIFRS	CGAAP	MIFRS
Travel Meals & Entertainment	Y	N	Y	N	Y	N
Travel Transportation	Y	N	Y	N	Y	N
Travel Lodging	Y	N	Y	N	Y	N
Mileage Reimbursement	Y	N	Y	N	Y	N
Vehicles	Y	N	Y	N		
Travel Other	Y	N	Y	N	Y	N
Training Meals & Entertainment	Y	N	Y	N	Y	N
Training Regstrtn & Tuitions	Y	N	Y	N	Y	N
Training Transportation	Y	N	Y	N	Y	N
Training Lodging	Y	Ν	Y	N	Y	N
Training Mileage Reimbur	Y	N	Y	N	Y	N
Training Other	Y	N	Y	N	Y	N
Interest Expense	Y	N	Y	N	Y	N
Unreconciled Credit Card Chrgs	Y	N	Y	N	Y	N
Foreign Exch. Gain/Loss					Y	N
Consulting Services	Y	Ν	Y	N	Y	N
IT Licenses	Y	Ν	Y	N		
IT Maintenance Contracts	Y	Ν	Y	N		
Computer Equipment	Y	Ν	Y	N		
Computer Software	Y	Ν	Y	N		
Computer Supplies	Y	Ν	Y	N	Y	N
Telephone - Land Based	Y	Ν	Y	N		
Telephone - Mobile	Y	Y	Y	Y	Y	Y
Radio Leasing and Licenses	Y	Y	Y	Y		
Communications Hardware	Y	Ν	Y	N		
Demonstrations & Promotions	Y	Ν	Y	N		
Hospitality Meals & Entertainm	Y	Ν	Y	N	Y	N
Other Meals & Entertainment	Y	N	Y	N	Y	N
Recruiting Other	Y	N	Y	N		
Regulatory Memberships	Y	Y	Y	Y		
Professional Dues & Licenses	Y	Y	Y	Y	Y	Y
Other Membership Fees	Y	Y	Y	Y	Y	Y
Subscriptions	Y	N	Y	N	Y	N
Easements & Licenses	Y	N	Y	N		
Central Registry	Y	N	Y	N		
Vehicle Licenses	Y	N	Y	N		
Inv. Write Offs & Obsolescence	Y	N	Y	N		
Inv. Shortages & Overages	Y	N	Y	N		
Physical Inventory Count	Y	Ν	Y	Ν		
Average Cost Adjustment	Y	Ν	Y	Ν		
Cycle Count Adjustment	Y	Ν	Y	Ν		
Rewards & Recognition	Y	Ν	Y	Ν		
Miscellaneous & Transfers	Y	N	Y	N		