

Ontario Energy Board
P.O. Box 2319
27th Floor
2300 Yonge Street
Toronto ON M4P 1E4
Telephone: 416-481-1967
Facsimile: 416-440-7656
Toll free: 1-888-632-6273

**Commission de l'énergie
de l'Ontario**
C.P. 2319
27^e étage
2300, rue Yonge
Toronto ON M4P 1E4
Téléphone: 416-481-1967
Télécopieur: 416-440-7656
Numéro sans frais: 1-888-632-6273



BY E-MAIL ONLY

November 15, 2011

Mr. Norm Ryckman
Director, Regulatory Affairs
Enbridge Gas Distribution Inc.
500 Consumers Road
Toronto ON M2J 1P8

LETTER OF DIRECTION

Dear Mr. Ryckman:

**Re: Application for 2012-2014 Demand Side Management Plan
Board File No. EB-2011-0295**

The Ontario Energy Board has now issued its Notice relating to your application for Board approval for your proposed 2012-2014 Demand Side Management Plan. Please note that you must publish the Notice within fourteen (14) days of the date of this letter. If publication is impossible within fourteen (14) days, you must inform the Board's case manager immediately.

You are directed:

- To immediately arrange for the enclosed English version of the Notice, headed with the Ontario government logo and the words "Ontario Energy Board", to be published in one issue of the English language newspaper having the highest paid circulation, according to the best information available, in Enbridge Gas Distribution Inc.'s service area;

Note: Invoices regarding publication are not to be sent to the Board.

- To immediately arrange for the enclosed French version of the Notice headed with the Ontario Government logo and the words "Commission de l'énergie de l'Ontario", to be published in one issue of the French language newspaper having the highest paid circulation, according to the best information available, in Enbridge Gas Distribution Inc.'s service area;

Note: Invoices regarding publication are not to be sent to the Board.

- To immediately, and no later than the date of publication of the Notice, serve a copy of the Notice directly on all parties involved in the Board's DSM Guidelines proceeding (EB-2008-0346), set out in Appendix C to this letter;
- To immediately, and no later than the date of publication of the Notice, serve a copy of the Notice directly on all parties involved in Enbridge Gas Distribution Inc.'s 2012 Rates application (EB-2011-0277), set out in Appendix D to this letter;
- To file with the Board, both electronically and hard copy, an affidavit proving publication and, where applicable, service of the Notices immediately thereafter;
- To make a copy of the application and evidence, and any amendments thereto, available for public review at Enbridge Gas Distribution Inc.'s office and on its website, if available; and,
- To provide a copy of the application and evidence, and any amendments thereto, to anyone who requests a copy.

Yours truly,

Original Signed By

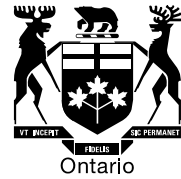
Kirsten Walli,
Board Secretary

APPENDIX A

Notice of Application English Version

Enbridge Gas Distribution Inc.

EB-2011-0295



EB-2011-0295

NOTICE OF APPLICATION AND HEARING 2012-2014 DEMAND SIDE MANAGEMENT PLAN

Enbridge Gas Distribution Inc.

Enbridge Gas Distribution Inc. ("Enbridge") has applied to the Ontario Energy Board (the "Board") seeking approval of its 2012-2014 Demand Side Management ("DSM") plan. The application was filed on November 4, 2011, under section 36 of the *Ontario Energy Board Act, 1998*, S.O. 1998, c.15 (Schedule B).

The Board has assigned file number EB-2011-0295 to this application.

The application has been filed pursuant to the Board's DSM Guidelines that were issued on June 30, 2011. Enbridge is seeking approval for a 2012 DSM budget of \$30.91million. If the application is approved, it would result in an annual bill increase of approximately \$8 for a typical Rate 1 Residential customer.

How to see Enbridge Gas Distribution Inc.'s Application

To see a copy of the application, go to the Consumer page of the Board's website and enter the case number EB-2011-0295 in the "Find an Application" box. Copies of the application are available for inspection at the Board's office in Toronto and at Enbridge's office and on its website, www.enbridgegas.com/ratecase.

Written Hearing

The Board intends to proceed with this matter by way of a written hearing unless a party satisfies the Board that there is a good reason for not holding a written hearing. If you object to the Board holding a written hearing in this matter, you must provide written reasons why an oral hearing is necessary. Any submissions objecting to a written

hearing must be received by the Board and copied to the applicant within **10 days** of the publication date of this notice.

How to Participate

You may participate in this proceeding by requesting either intervenor or observer status, or by submitting a letter of comment:

1. **Intervenors** participate actively in the proceeding (i.e., submit written questions, evidence, and arguments, and cross-examine witnesses at an oral hearing). You may request intervenor status by sending a letter of intervention to the Board and copying Enbridge no later than **10 days** from the publication or service date of this notice. The letter of intervention must include:
 - a. A description of how you are, or may be, affected by the outcome of this proceeding;
 - b. If you represent a group, a description of the group and its membership; and
 - c. Whether you intend to seek an award of costs and the grounds for your cost award eligibility.
2. **Observers** do not participate actively in the proceeding but receive documents issued by the Board in the proceeding. (There is no fee for observers to receive documents issued by the Board.) You may request observer status by sending a request to the Board no later than **10 days** from the publication or service date of this notice.
3. **Letters of Comment** are to be sent to the Board no later than **30 days** from the publication or service date of this notice. All letters of comment will be placed on the public record, subject to the privacy terms for personal information stated below. This means that the letters will be available for viewing at the Board's offices and will be placed on the Board's website.

YOUR PERSONAL INFORMATION IS TREATED DIFFERENTLY DEPENDING ON HOW YOU CHOOSE TO PARTICIPATE IN THE HEARING:

- **Intervenors** - everything you file with the Board, including your name and contact information, will be placed on the public record (i.e., the public file and the Board's website).

- **Letters of comment or observers** - the Board removes any personal (i.e., not business) contact information from the letter of comment or the request for observer status (i.e., address, fax number, phone number, and e-mail address of the individual), however, your name and the content of the letter of comment or of the request for observer status will become part of the public record.

Filing Information for Intervenors

If you already have a user ID, please submit your intervention request through the Board's web portal at <https://www.errr.ontarioenergyboard.ca>. Additionally, two paper copies must be submitted to the address set out below.

If you do not have a user ID, visit the Board's website under e-Filing Services and complete a user ID/password request form. For instructions on how to submit documents and naming conventions please refer to the RESS Document Guidelines found at <http://www.ontarioenergyboard.ca/OEB/Industry>, e-Filing Services.

The Board also accepts interventions by e-mail, at the address below. Additionally, two paper copies must be submitted to the address set out below. Those who do not have internet access are required to submit their intervention request on a CD in PDF format, along with two paper copies.

Need more information?

For more information on how to participate please click on "Get Involved" under the "OEB and You" menu on the Consumer page of the Board's website, or call the Board at 1-888-632-6273 (toll free).

How to Contact the Board or Enbridge Gas Distribution Inc.

Please reference Board file number EB-2011-0295 in the subject line of your e-mail or at the top of your letter. It is also important that you provide your name, postal address and telephone number and, if available, an e-mail address and fax number. All communications should be directed to the attention of the Board Secretary at the address below, and be received no later than 4:45 p.m. on the required date.

Addresses

The Board:

Ontario Energy Board
P.O. Box 2319
27th Floor
2300 Yonge Street
Toronto ON M4P 1E4
Attention: Board Secretary
Filings:

<https://www.errr.ontarioenergyboard.ca>

E-mail: boardsec@ontarioenergyboard.ca

Tel: 1-888-632-6273 (Toll free)

Fax: 416-440-7656

The Applicant:

Enbridge Gas Distribution Inc.
500 Consumers Road
Toronto ON M2J 1P8
Attention: Mr. Norm Ryckman

E-mail:

EGDRegulatoryProceedings@enbridge.com

Tel: 416-495-5499

Fax: 416-495-6072

Counsel for the Applicant:

Mr. Dennis M. O'Leary
Aird & Berlis LLP
Barristers and Solicitors
Brookfield Place, Box 754
Suite 1800, 181 Bay Street
Toronto ON M4J 2T9

E-mail: doleary@airdberlis.com

Tel: 416-865-4711

Fax: 416-863-1515

IMPORTANT

IF YOU DO NOT FILE A WRITTEN SUBMISSION OBJECTING TO A WRITTEN HEARING OR DO NOT PARTICIPATE IN THE HEARING BY FILING WRITTEN SUBMISSIONS IN ACCORDANCE WITH THIS NOTICE, THE BOARD MAY PROCEED WITHOUT YOUR PARTICIPATION AND YOU WILL NOT BE ENTITLED TO FURTHER NOTICE IN THIS PROCEEDING.

DATED at Toronto, **November 15, 2011**

ONTARIO ENERGY BOARD

Original Signed By

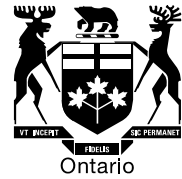
Kirsten Walli
Board Secretary

APPENDIX B

Notice of Application French Version

Enbridge Gas Distribution Inc.

EB-2011-0295



EB-2011-0295

AVIS DE REQUÊTE ET D'AUDIENCE
Plan de gestion de la demande pour 2012-2014

Enbridge Gas Distribution Inc.

Enbridge Gas Distribution Inc. (« Enbridge ») a déposé auprès de la Commission de l'énergie de l'Ontario (la « Commission ») une requête en vue de faire approuver son plan de gestion de la demande pour 2012-2014. La demande a été déposée le 4 novembre 2011, en vertu de l'article 36 de la *Loi de 1998 sur la Commission de l'énergie de l'Ontario*, L.R.O. 1998, ch. 15 (Annexe B).

La Commission a assigné à cette requête le numéro de dossier EB-2011-0295.

La requête a été déposée conformément aux lignes directrices sur la gestion de la demande émises par la Commission le 30 juin 2011. Enbridge souhaite faire approuver un plan de gestion de la demande pour 2012 de l'ordre de 30,91 millions \$. Si la requête était approuvée, elle se traduirait par une augmentation annuelle de la facture d'environ 8 \$ pour un client résidentiel typique de la catégorie 1.

Comment consulter la requête d'Enbridge Gas Distribution Inc.

Pour consulter la requête, rendez-vous sur la page des consommateurs du site Web de la Commission et entrez le numéro de dossier EB-2011-0295 dans la case « Trouver une requête ». Des copies de la requête sont disponibles pour consultation dans les bureaux de la Commission à Toronto, ainsi qu'au bureau d'Enbridge et sur son site Web au, www.enbridgegas.com/ratecase.

Audience écrite

La Commission entend procéder par voie d'audience écrite en l'espèce, à moins qu'une partie démontre de façon satisfaisante à la Commission qu'il existe une bonne raison de ne pas procéder de cette façon. Si vous vous opposez à la tenue d'une audience écrite dans cette affaire, vous devez expliquer par écrit pour quelles raisons une audience orale est nécessaire. Toute objection à l'égard d'une audience écrite doit être transmise à la Commission, avec copie au requérant, dans les **10 jours** suivant la date de publication ou la date de signification du présent avis.

Comment participer

Vous pouvez participer à l'instance en demandant le statut d'intervenant ou d'observateur, ou en déposant une lettre d'intervention :

1. **Les intervenants** participent activement à l'instance (en soumettant des questions écrites, en présentant des preuves, en apportant des arguments ou en contre-interrogeant un ou plusieurs témoins lors d'une audience orale). Vous devez présenter votre requête de statut d'intervenant dans une lettre d'intervention, laquelle doit parvenir à la Commission au plus tard **10 jours** après la signification ou la publication du présent avis. La lettre d'intervention doit fournir les renseignements suivants :
 - a. une description de la façon dont vous êtes, ou pourriez être, touché par les résultats de l'instance;
 - b. si vous représentez un groupe, une description du groupe et de ses membres;
 - c. si vous avez l'intention de chercher à obtenir un remboursement des coûts auquel vous pourriez avoir droit.
2. **Les observateurs** ne participent pas activement à une instance, mais ils reçoivent les documents produits par la Commission. (Les observateurs peuvent recevoir sans frais les documents émis par la Commission.) Vous pouvez demander le statut d'observateur dans une lettre d'intervention, laquelle doit parvenir à la Commission au plus tard **10 jours** après la signification ou la publication du présent avis.
3. **Les lettres de commentaires** doivent parvenir à la Commission au plus tard **30 jours** après la signification ou la publication du présent avis. Toutes les lettres de

commentaires seront versées au dossier public et feront l'objet des conditions s'appliquant aux renseignements personnels précisées ci-dessous. Ceci signifie que les lettres pourront être consultées aux bureaux de la Commission et seront affichées sur le site Web de la Commission.

VOS RENSEIGNEMENTS PERSONNELS SONT TRAITÉS EN FONCTION DE LA FAÇON DONT VOUS CHOISISSEZ DE PARTICIPER À L'INSTANCE :

- **Intervenants** – tout ce que déposez auprès de la Commission, y compris votre nom et vos coordonnées, sera accessible au public (c.-à-d., le dossier public et le site Web de la Commission).
- **Lettres de commentaires ou observateurs** – la Commission retire toute information personnelle (autre que commerciale) de la lettre de commentaires ou de la demande de statut d'observateur (p. ex., adresse, numéros de télécopieur et de téléphone, courriel de la personne); toutefois, votre nom et le contenu de la lettre de commentaires ou de la demande de statut d'observateur feront partie du dossier public.

Dépôt d'information par les intervenants

Si vous avez déjà un identificateur d'utilisateur, veuillez présenter votre demande d'intervention par le biais du portail Web de la CEO au <https://www.errr.ontarioenergyboard.ca>. Vous devez également faire parvenir deux exemplaires imprimés à l'adresse indiquée ci-dessous.

Si vous n'avez pas d'identificateur d'utilisateur, veuillez consulter la section Services de dépôt automatique sur le site Web de la Commission, et remplir une demande d'identificateur et de mot de passe. Pour obtenir des renseignements sur la manière de déposer des documents et la règle d'affectation des noms, veuillez consulter les directives RESS dans la section e-Filing Services (en anglais seulement) du site, au <http://www.ontarioenergyboard.ca/OEB/Industry>.

La Commission accepte également les interventions par courriel envoyées à l'adresse indiquée ci-dessous. Vous devez également faire parvenir deux exemplaires imprimés à l'adresse indiquée ci-dessous. Ceux qui n'ont pas d'accès à l'Internet doivent présenter leur demande d'intervention en format PDF ou sur un CD, ainsi Commission deux exemplaires sur papier.

Vous voulez de plus amples renseignements?

Pour plus de renseignements sur la façon de participer, veuillez cliquer sur « Participer » sous l'onglet « la CEO et vous », sur la page des consommateurs du site Web de la Commission, ou appelez la Commission sans frais au 1 888 632-6273.

Comment joindre la Commission ou Enbridge Gas Distribution Inc.

Veuillez indiquer le numéro de dossier EB-2011-0295 dans la ligne « objet » de votre courriel ou l'en-tête de votre lettre. Il est également important d'indiquer votre nom, votre adresse postale, votre numéro de téléphone et, le cas échéant, votre adresse électronique ainsi que votre numéro de télécopieur. Toutes les communications doivent être adressées à l'attention du secrétaire de la Commission à l'adresse ci-dessous, et doivent nous parvenir au plus tard à 16 h 45 le jour convenu.

Adresses**La Commission :**

Commission de l'énergie de l'Ontario
C.P. 2319
27^e étage
2300, rue Yonge
Toronto (Ontario) M4P 1E4
Attention : Secrétaire de la Commission
Dépôts :
<https://www.errr.ontarioenergyboard.ca>

Courriel :
boardsec@ontarioenergyboard.ca
Tél. : 1 888 632-6273 (sans frais)
Téléc. : 416 440-7656

Le requérant :

Enbridge Gas Distribution Inc.
500, chemin Consumers
Toronto (Ontario) M2J 1P8
Attention : Monsieur Norm Ryckman

Courriel :
EGDRegulatoryProceedings@enbridge.com
Tél. : 416 495-5499
Téléc. : 416 495-6072

Avocat du requérant :

Monsieur Dennis M. O'Leary
Aird & Berlis LLP
Avocats
Place Brookfield, C.P. 754
181, rue Bay, Bureau 1800
Toronto (Ontario) M4J 2T9

Courriel : doleary@airdberlis.com
Tél. : 416 865-4711
Téléc. : 416 863-1515

IMPORTANT

SI VOUS NE PRÉSENTEZ AUCUNE OPPOSITION ÉCRITE À UNE ÉTUDE DE DOSSIER OU SI VOUS NE PARTICIPEZ PAS À L'ÉTUDE DE DOSSIER EN SOUMETTANT DES OBSERVATIONS ÉCRITES CONFORMÉMENT AUX TERMES DU PRÉSENT AVIS, LA COMMISSION POURRA PROCÉDER SANS VOTRE PARTICIPATION ET VOUS NE RECEVREZ AUCUN AVIS CONCERNANT LA PRÉSENTE.

FAIT à Toronto, le 15 novembre 2011

COMMISSION DE L'ÉNERGIE DE L'ONTARIO

Original signé par

Kirsten Walli
Secrétaire de la Commission

APPENDIX C

List of EB-2008-0346

Enbridge Gas Distribution Inc.

EB-2011-0295

**Ontario Energy Board
EB-2008-0346**

APPLICANT & LIST OF INTERVENORS

November 15, 2011

APPLICANT

Rep. and Address for Service

Ontario Energy Board

- Ontario Energy Board

Ontario Energy Board
2300 Yonge Street
27th Floor
Toronto, on M4P 1E4

Tel: 416-481-1967
Fax: 416-440-7656
boardsec@oeb.gov.on.ca

INTERVENORS

**Building Owners and
Managers Association
Toronto**

Rep. and Address for Service

Chris Conway

President and Chief Staff Officer
Building Owners and Managers Association Toronto
20 Queen Street West
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Tel: 416-596-8065
Fax: 416-596-1085
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Randy Aiken

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**Ontario Energy Board
EB-2008-0346**

APPLICANT & LIST OF INTERVENORS

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November 15, 2011

**Canadian Manufacturers &
Exporters**

Paul Clipsham

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**Ontario Energy Board
EB-2008-0346**

APPLICANT & LIST OF INTERVENORS

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November 15, 2011

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Julie Girvan

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Direct Energy Marketing Inc.

Ric Forster

Director, Government & Regulatory Affairs
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**Ontario Energy Board
EB-2008-0346**

APPLICANT & LIST OF INTERVENORS

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November 15, 2011

Enbridge Gas Distribution Inc. Bonnie Adams

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Norm Ryckman
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EGDRegulatoryProceedings@enbridge.com

**Energy Probe Research
Foundation**

David MacIntosh
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Energy Probe Research Foundation
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**Ontario Energy Board
EB-2008-0346**

APPLICANT & LIST OF INTERVENORS

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November 15, 2011

**Energy Probe Research
Foundation**

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EnviroCentre

Dana Silk

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Fraser & Company

Marion Fraser

President
Fraser & Company
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Marion.Fraser@rogers.com

Green Energy Coalition

Kai Millyard

Green Energy Coalition
72 Regal Road
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Tel: 416-651-7141
Fax: 416-651-4659
kai@web.net

**Ontario Energy Board
EB-2008-0346**

APPLICANT & LIST OF INTERVENORS

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November 15, 2011

Green Energy Coalition

David Poch

Barrister
Green Energy Coalition
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Hydro One Networks Inc.

Anne-Marie Reilly

Senior Regulatory Coordinator
Hydro One Networks Inc.
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Fax: 416-345-5866
regulatory@hydroone.com

**Industrial Gas Users
Association**

Murray Newton

President
Industrial Gas Users Association
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Ian Mondrow

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ian.mondrow@gowlings.com

**Ontario Energy Board
EB-2008-0346**

APPLICANT & LIST OF INTERVENORS

- 7 -

November 15, 2011

**London Property Management
Association**

Randy Aiken

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Low Income Energy Network

Paul Manning

Counsel
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**Ontario Energy Board
EB-2008-0346**

APPLICANT & LIST OF INTERVENORS

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November 15, 2011

Natural Resource Gas Limited Jack Howley

General Manager
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Ontario Power Authority

Miriam Heinz

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**Ontario Sustainable Energy
Association**

Marion Fraser

President
Fraser & Company
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Cherie Brant

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**Ontario Energy Board
EB-2008-0346**

APPLICANT & LIST OF INTERVENORS

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November 15, 2011

**Ontario Sustainable Energy
Association**

Judy Simon

Vice President
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jsimon@indeco.com

Pollution Probe Foundation

Basil Alexander

Klippensteins, Barristers & Solicitors
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Murray Klippenstein

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Jack Gibbons

Public Interest Economics
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**Ontario Energy Board
EB-2008-0346**

APPLICANT & LIST OF INTERVENORS

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November 15, 2011

School Energy Coalition

Bob Williams

Coordinator
School Energy Coalition
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**Ontario Energy Board
EB-2008-0346**

APPLICANT & LIST OF INTERVENORS

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November 15, 2011

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APPENDIX D

List of EB-2011-0277

Enbridge Gas Distribution Inc.

EB-2011-0295

**Enbridge Gas Distribution Inc.
EB-2011-0277**

APPLICANT & LIST OF INTERVENORS

November 15, 2011

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APPLICANT & LIST OF INTERVENORS

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