

From: linda steer [REDACTED]
Sent: November 28, 2011 11:04 AM
To: BoardSec
Subject: EB-2011-o187

re file number EB-2011-0187 copy of letter sent to [REDACTED]

I have been paying North Bay Hydro bills for approx. 40 years. Years ago, there was no delivery charges. I don't see any new wires, poles, and no one is coming to my door to delivery electricity.

I totally disagree with yet another increase from North Bay Hydro.

The Ontario Energy Board has forgotten about rural and northern Ont, with our cold winters and our only way to heat our homes is with electricity.

I have always conserved on my electricity, but now that I am retired and being on time of use, its sad that I now have to feel my way around my dark house in the mornings from room to room, quickly turn the coffee pot off before 7.00 AM, no laundry, no dishwasher, and our electric furnace, thank goodness we have a very expensive wood stove to help heat our home, which we purchased a few years ago, because our heating bills were to high.

Electricity is a necessity, not a luxury.

Sincerely
Linda Steer

[REDACTED]