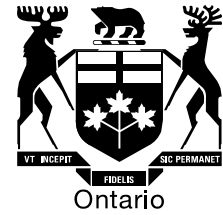


**Ontario Energy
Board**
P.O. Box 2319
27th. Floor
2300 Yonge Street
Toronto ON M4P 1E4
Telephone: 416- 481-1967
Facsimile: 416- 440-7656
Toll free: 1-888-632-6273

**Commission de l'énergie
de l'Ontario**
C.P. 2319
27eM étage
2300, rue Yonge
Toronto ON M4P 1E4
Téléphone; 416- 481-1967
Télécopieur: 416- 440-7656
Numéro sans frais: 1-888-632-6273



BY E-MAIL

December 01, 2011

Chris Ripley
Manager, Regulatory Applications
Union Gas Limited
50 Keil Drive North
Chatham ON N7M 5M1

LETTER OF DIRECTION

Dear Mr. Ripley:

**Re: Union Gas Limited
2013 Cost of Service Application
Board File No. EB-2011-0210**

The Board is enclosing its Notice of Application ("Notice") in the above matter.

You are directed:

1. To immediately serve a copy of the Notice in both the English and French versions, together with a copy of the Application, either personally, by courier, or by registered mail on the Clerks of all municipalities in which Union Gas Limited ("Union") supplies gas, and the English version only, together with a copy of the Application, on all First Nation Bands and First Nation Reserves to which Union supplies gas, on the Métis Nation of Ontario, on all intervenors in EB-2011-0025, on Enbridge Gas Distribution Inc., and on Natural Resource Gas Limited;
2. To immediately arrange for the English version of the Notice, headed with the Ontario Government logo and the words "Ontario Energy Board", to be published in one issue of the English-language daily newspapers and one issue of the English language weekly newspapers having the highest circulation, according to the best information available, throughout Union's service areas;

3. To immediately arrange for the French version of the Notice, headed with the Ontario Government logo and the words "Commission de l'énergie de l'Ontario", to be published in one issue of any French daily newspaper, if available, and one issue of all weekly French language newspapers throughout Union's service areas;

NOTE: Please make it clear to the newspaper that any invoices regarding publication are to be sent to the Applicant not to the Board.

4. To file with the Board affidavit evidence proving the above service and publication immediately upon completion, attaching as appendices the relevant Notice, Application, and original post office registration or courier receipts, but not the newspaper tear sheets;
5. To make a copy of the Application and evidence, and any amendments thereto, available for public review at Union Gas Limited's office and on its website;
6. To make a copy of the Notice available for public review at Union Gas Limited's office and on its website; and,
7. To provide a copy of the Application and evidence, and any amendments thereto, to anyone requesting the material.

You are further directed not to include any document(s) or material(s) when serving the Notice other than document(s) or material(s) expressly required by this Letter of Direction to be served.

Yours truly,

Original signed by

Kirsten Walli
Board Secretary

c. Mr. Crawford Smith (Torys LLP)