

December 2, 2011

Richard P. Stephenson

T 416.646.4325 Asst 416.646.7417

F 416.646.4335

E richard.stephenson@paliareroland.com www.paliareroland.com

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ONTARIO ENERGY BD

VIA EMAIL AND COURIER

Ms. Kirsten Walli Board Secretary Ontario Energy Board P.O. Box 2319 2300 Yonge Street, 27th Floor Toronto, Ontario M4P 1E4

Dear Ms. Walli:

Re: RRFE December 8-9, 2011 Information Session

We act as counsel to Power Workers' Union ("PWU").

Further to the Board's email regarding the above-noted information session, the following are questions submitted on behalf of the Power Workers' Union:

General

- What is the timeline for wrapping up the RRFE initiative?
- Will there be opportunity provided for stakeholder presentations at the February stakeholder conference?
- Given the large number of substantive issues covered in the five Board staff discussion papers plus the expert consultant's reports how long will stakeholders have to file comments?
- What is the process following the filing of stakeholder comments (e.g. Working Group; Board staff "straw proposal"; technical conference; hearing).

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HONORARY COUNSEL Ian G. Scott, Q.C., O.C. (1934 - 2006)

Staff Discussion Paper on Defining & Measuring Performance of Electricity Transmitters & Distributors. (EB-2010-0379)

Page 10

- "In 2006, the Board established an electricity distribution rate plan to, among other matters, divide distributor rate re-basing reviews beginning in 2008 into three yearly tranches (i.e., ~30 distributors per year starting in 2008)."
- With the extension of 3rd Generation IRM in what year will the first tranche electricity distributors be coming off 3rd Generation IRM?

Defining, Measuring and Evaluating the Performance of Ontario Electricity Networks: A Concept Paper. Report to the Ontario Energy Board. PEG. (EB-2010-0379)

Page 21

"This implies that while aspects of network service quality are not outputs in and of themselves, the reliability and quality of network outputs is nevertheless a large source of the

value of network outputs to customers. It is therefore important for networks to provide appropriate levels of service quality and reliability. Performance metrics and incentive

mechanisms can be valuable tools for ensuring that network quality is maintained or, depending on customers' valuations of incremental quality improvements, improved."

 Can the Board make available to stakeholders in electronic format all the data collected in the 2010 customer surveys conducted by Pollara for the Board in 2010 (see links below)? This data is key in stakeholders' understanding of customer valuation of service quality and reliability and therefore in providing meaningful comment in this consultation on defining, measuring and evaluating performance.

http://www.ontarioenergyboard.ca/OEB/ Documents/EB-2010-0249/OEB Reliability%20Residential%20Survey 2010.pdf;

http://www.ontarioenergyboard.ca/OEB/ Documents/EB-2010-0249/OEB_Reliability%20Business%20Survey_2010.pdf

Staff Discussion Paper: In regard to the Establishment, Implementation and Promotion of a Smart Grid in Ontario. (EB-2011-0004)

Page 23:

"Maintain Pulse on Innovation Objective: Encourage information sharing, relating to innovation and the smart grid, and ensure Ontario is aware of best practices and innovations in Canada and around the world."

 To what extent are business and innovation confidentiality expected to limit collaboration and information sharing among distributors, transmitters and technology vendors?

Page 44:

"In the immediate future, based on the advice of the SGWG, it is likely that most, if not all, EV projects will be of a demonstration nature and, as such, will fall under the existing DS Filing Requirements."

- What is the SGWG's assumption of the market penetration rate of EVs (e.g. percent /absolute number and time line of passenger electric vehicles); has the SGWG conducted any survey or study in this respect?
- If so can the survey results and or study be shared with stakeholders?
- Does SG cover Plug-in technologies for electric vehicles and if so is the SGWG contemplating what is to be done or planned for example, to coordinate the SG initiative with the residential building construction sector so that such stations are accommodated in planning and designing large condominiums

Page VI:

"Appendix 4 Overview of Smart Grid Standards Development"

- Are any of Ontario's agencies (IESO,OPA, OEB) or regulated market participants (OPG, distributors, transmitters) involved in any of the task forces/working groups described in Appendix 4.
- If so, do these Ontario participants seek input from other Ontario agencies/regulated market participants and if so how.

Thank you for your attention to this matter.

Yours very truly,

PALIARE KOLAND ROSENBERG ROTHSTEIN LLP

Richard P. Stephenson

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