

**Important Information About Your Rates**  
**January 2012**  
**Rate 201 – Fort Frances**

The Ontario Energy Board approved a decrease to Union Gas' gas commodity, transportation, transportation price adjustment, storage and delivery rates, and an increase to the gas commodity price adjustment rate and monthly charge as of Jan. 1, 2012. The enclosed bill uses the new rates.

The total annual bill decrease will be \$25.28 for a typical Rate 201 customer in the Fort Frances area using 2,600 m<sup>3</sup> of natural gas a year.

**Gas Commodity**

The gas commodity rate decreased by 1.5617 ¢/m<sup>3</sup> to 11.9660 ¢/m<sup>3</sup> based on our forecast of natural gas market prices for the next 12 months.

**Gas Commodity Price Adjustment**

The gas commodity price adjustment rate increased by 0.6161 ¢/m<sup>3</sup> to -0.9243 ¢/m<sup>3</sup> to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

**Transportation**

The transportation rate decreased by 0.0005 ¢/m<sup>3</sup> to 5.8897 ¢/m<sup>3</sup> based on our forecast cost of transporting natural gas to Ontario.

**Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.2498 ¢/m<sup>3</sup> to 1.3541 ¢/m<sup>3</sup> to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

**Storage**

The storage rate decreased by 0.0057 ¢/m<sup>3</sup> to 1.8724 ¢/m<sup>3</sup> to reflect the decreased cost of storing natural gas.

**Delivery**

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**Monthly Charge**

The monthly charge increased by \$1 to \$21 to recover some of the fixed costs associated with maintaining a safe and reliable natural gas distribution system.

## New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Jan. 1, 2012. The annual impacts are based on a typical Rate 201 customer in the Fort Frances area using 2,600 m<sup>3</sup> of natural gas a year.

<b>CHARGES</b>	<b>RATES at Jan. 1, 2012</b>	<b>ANNUAL increase or decrease</b>
Gas Commodity	11.9660 ¢/m <sup>3</sup>	-\$40.62
Gas Commodity Price Adjustment	-0.9243 ¢/m <sup>3</sup>	\$16.02
Transportation	5.8897 ¢/m <sup>3</sup>	-\$0.01
Transportation Price Adjustment	1.3541 ¢/m <sup>3</sup>	-\$6.49
Storage	1.8724 ¢/m <sup>3</sup>	-\$0.14
Storage Price Adjustment	0.0000 ¢/m <sup>3</sup>	\$0.00
Delivery First 100 m <sup>3</sup> Next 200 m <sup>3</sup> Next 200 m <sup>3</sup> Next 500 m <sup>3</sup> All Over 1,000 m <sup>3</sup>	7.5523 ¢/m <sup>3</sup> 7.0418 ¢/m <sup>3</sup> 6.6791 ¢/m <sup>3</sup> 6.3463 ¢/m <sup>3</sup> 6.0714 ¢/m <sup>3</sup>	-\$6.04
Delivery Price Adjustment	0.0000 ¢/m <sup>3</sup>	\$0.00
Monthly Charge	\$21.00	\$12.00
Total Annual Impact		<b>-\$25.28</b>

**Important Information About Your Rates**  
**January 2012**  
**Rate 201 – Fort Frances**  
**Energy Marketer Customer**

The Ontario Energy Board approved a decrease to Union Gas' transportation, transportation price adjustment, storage and delivery rates, and an increase to the monthly charge as of Jan. 1, 2012. The enclosed bill uses the new rates.

The total annual bill decrease will be \$0.68 for a typical Rate 201 customer in the Fort Frances area using 2,600 m<sup>3</sup> of natural gas a year and buying gas through an energy marketer.

**Transportation**

The transportation rate decreased by 0.0005 ¢/m<sup>3</sup> to 5.8897 ¢/m<sup>3</sup> based on our forecast cost of transporting natural gas to Ontario.

**Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.2498 ¢/m<sup>3</sup> to 1.3541 ¢/m<sup>3</sup> to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

**Storage**

The storage rate decreased by 0.0057 ¢/m<sup>3</sup> to 1.8724 ¢/m<sup>3</sup> to reflect the decreased cost of storing natural gas.

**Delivery**

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**Monthly Charge**

The monthly charge increased by \$1 to \$21 to recover some of the fixed costs associated with maintaining a safe and reliable natural gas distribution system.

**New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of Jan. 1, 2012. The annual impacts are based on a typical Rate 201 customer in the Fort Frances area using 2,600 m<sup>3</sup> of natural gas a year and buying gas through an energy marketer.

<b>CHARGES</b>	<b>RATES at Jan. 1, 2012</b>	<b>ANNUAL increase or decrease</b>
Transportation *	5.8897 ¢/m <sup>3</sup>	-\$0.01
Transportation Price Adjustment	1.3541 ¢/m <sup>3</sup>	-\$6.49
Storage	1.8724 ¢/m <sup>3</sup>	-\$0.14
Storage Price Adjustment	0.0000 ¢/m <sup>3</sup>	\$0.00
Delivery First 100 m <sup>3</sup> Next 200 m <sup>3</sup> Next 200 m <sup>3</sup> Next 500 m <sup>3</sup> All Over 1,000 m <sup>3</sup>	7.5523 ¢/m <sup>3</sup> 7.0418 ¢/m <sup>3</sup> 6.6791 ¢/m <sup>3</sup> 6.3463 ¢/m <sup>3</sup> 6.0714 ¢/m <sup>3</sup>	-\$6.04
Delivery Price Adjustment	0.0000 ¢/m <sup>3</sup>	\$0.00
Monthly Charge	\$21.00	\$12.00
Total Annual Impact		<b>-\$0.68</b>

\* Depending on the terms of your retail energy marketer contract, you may or may not be affected by Union Gas' changes to transportation rates. Please contact your retail energy marketer directly at the phone number that appears on your bill if you have questions.

**Important Information About Your Rates**  
**January 2012**  
**Rate 101 – Northwestern Ontario**

The Ontario Energy Board approved a decrease to Union Gas' gas commodity, transportation, transportation price adjustment, storage and delivery rates, and an increase to the gas commodity price adjustment rate and monthly charge as of Jan. 1, 2012. The enclosed bill uses the new rates.

The total annual bill decrease will be \$25.52 for a typical Rate 101 customer in northwestern Ontario using 2,600 m<sup>3</sup> of natural gas a year.

**Gas Commodity**

The gas commodity rate decreased by 1.5711 ¢/m<sup>3</sup> to 12.0283 ¢/m<sup>3</sup> based on our forecast of natural gas market prices for the next 12 months.

**Gas Commodity Price Adjustment**

The gas commodity price adjustment rate increased by 0.6161 ¢/m<sup>3</sup> to -0.9243 ¢/m<sup>3</sup> to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

**Transportation**

The transportation rate decreased by 0.0005 ¢/m<sup>3</sup> to 6.2981 ¢/m<sup>3</sup> based on our forecast cost of transporting natural gas to Ontario.

**Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.2498 ¢/m<sup>3</sup> to 1.3541 ¢/m<sup>3</sup> to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

**Storage**

The storage rate decreased by 0.0057 ¢/m<sup>3</sup> to 1.8700 ¢/m<sup>3</sup> to reflect the decreased cost of storing natural gas.

**Delivery**

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**Monthly Charge**

The monthly charge increased by \$1 to \$21 to recover some of the fixed costs associated with maintaining a safe and reliable natural gas distribution system.

## New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Jan. 1, 2012. The annual impacts are based on a typical Rate 101 customer in northwestern Ontario using 2,600 m<sup>3</sup> of natural gas a year.

CHARGES	RATES at Jan. 1, 2012	ANNUAL increase or decrease
Gas Commodity	12.0283 ¢/m <sup>3</sup>	-\$40.87
Gas Commodity Price Adjustment	-0.9243 ¢/m <sup>3</sup>	\$16.02
Transportation	6.2981 ¢/m <sup>3</sup>	-\$0.01
Transportation Price Adjustment	1.3541 ¢/m <sup>3</sup>	-\$6.49
Storage	1.8700 ¢/m <sup>3</sup>	-\$0.13
Storage Price Adjustment	0.0000 ¢/m <sup>3</sup>	\$0.00
Delivery First 100 m <sup>3</sup> Next 200 m <sup>3</sup> Next 200 m <sup>3</sup> Next 500 m <sup>3</sup> All Over 1,000 m <sup>3</sup>	7.5523 ¢/m <sup>3</sup> 7.0418 ¢/m <sup>3</sup> 6.6791 ¢/m <sup>3</sup> 6.3463 ¢/m <sup>3</sup> 6.0714 ¢/m <sup>3</sup>	-\$6.04
Delivery Price Adjustment	0.0000 ¢/m <sup>3</sup>	\$0.00
Monthly Charge	\$21.00	\$12.00
Total Annual Impact		<b>-\$25.52</b>

**Important Information About Your Rates**  
**January 2012**  
**Rate 101 – Northwestern Ontario**  
**Energy Marketer Customer**

The Ontario Energy Board approved a decrease to Union Gas' transportation, transportation price adjustment, storage and delivery rates, and an increase to the monthly charge as of Jan. 1, 2012. The enclosed bill uses the new rates.

The total annual bill decrease will be \$0.67 for a typical Rate 101 customer in northwestern Ontario using 2,600 m<sup>3</sup> of natural gas a year and buying gas through an energy marketer.

**Transportation**

The transportation rate decreased by 0.0005 ¢/m<sup>3</sup> to 6.2981 ¢/m<sup>3</sup> based on our forecast cost of transporting natural gas to Ontario.

**Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.2498 ¢/m<sup>3</sup> to 1.3541 ¢/m<sup>3</sup> to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

**Storage**

The storage rate decreased by 0.0057 ¢/m<sup>3</sup> to 1.8700 ¢/m<sup>3</sup> to reflect the decreased cost of storing natural gas.

**Delivery**

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**Monthly Charge**

The monthly charge increased by \$1 to \$21 to recover some of the fixed costs associated with maintaining a safe and reliable natural gas distribution system.

**New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of Jan. 1, 2012. The annual impacts are based on a typical Rate 101 customer in northwestern Ontario using 2,600 m<sup>3</sup> of natural gas a year and buying gas through an energy marketer.

<b>CHARGES</b>	<b>RATES at Jan. 1, 2012</b>	<b>ANNUAL increase or decrease</b>
Transportation *	6.2981 ¢/m <sup>3</sup>	-\$0.01
Transportation Price Adjustment	1.3541 ¢/m <sup>3</sup>	-\$6.49
Storage	1.8700 ¢/m <sup>3</sup>	-\$0.13
Storage Price Adjustment	0.0000 ¢/m <sup>3</sup>	\$0.00
Delivery First 100 m <sup>3</sup> Next 200 m <sup>3</sup> Next 200 m <sup>3</sup> Next 500 m <sup>3</sup> All Over 1,000 m <sup>3</sup>	7.5523 ¢/m <sup>3</sup> 7.0418 ¢/m <sup>3</sup> 6.6791 ¢/m <sup>3</sup> 6.3463 ¢/m <sup>3</sup> 6.0714 ¢/m <sup>3</sup>	-\$6.04
Delivery Price Adjustment	0.0000 ¢/m <sup>3</sup>	\$0.00
Monthly Charge	\$21.00	\$12.00
Total Annual Impact		<b>-\$0.67</b>

\* Depending on the terms of your retail energy marketer contract, you may or may not be affected by Union Gas' changes to transportation rates. Please contact your retail energy marketer directly at the phone number that appears on your bill if you have questions.



**Important Information About Your Rates**  
**January 2012**  
**Rate 301 – Northern Ontario**

The Ontario Energy Board approved a decrease to Union Gas' gas commodity, transportation, transportation price adjustment, storage and delivery rates, and an increase to the gas commodity price adjustment rate and monthly charge as of Jan. 1, 2012. The enclosed bill uses the new rates.

The total annual bill decrease will be \$25.88 for a typical Rate 301 customer in northern Ontario using 2,600 m<sup>3</sup> of natural gas a year.

**Gas Commodity**

The gas commodity rate decreased by 1.5840 ¢/m<sup>3</sup> to 12.1083 ¢/m<sup>3</sup> based on our forecast of natural gas market prices for the next 12 months.

**Gas Commodity Price Adjustment**

The gas commodity price adjustment rate increased by 0.6161 ¢/m<sup>3</sup> to -0.9243 ¢/m<sup>3</sup> to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

**Transportation**

The transportation rate decreased by 0.0005 ¢/m<sup>3</sup> to 7.6495 ¢/m<sup>3</sup> based on our forecast cost of transporting natural gas to Ontario.

**Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.2498 ¢/m<sup>3</sup> to 1.3541 ¢/m<sup>3</sup> to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

**Storage**

The storage rate decreased by 0.0060 ¢/m<sup>3</sup> to 2.2540 ¢/m<sup>3</sup> to reflect the decreased cost of storing natural gas.

**Delivery**

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**Monthly Charge**

The month charge increased by \$1 to \$21 to recover some of the fixed costs associated with maintaining a safe and reliable natural gas distribution system.

## New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Jan. 1, 2012. The annual impacts are based on a typical Rate 301 customer in northern Ontario using 2,600 m<sup>3</sup> of natural gas a year.

<b>CHARGES</b>	<b>RATES at Jan. 1, 2012</b>	<b>ANNUAL increase or decrease</b>
Gas Commodity	12.1083 ¢/m <sup>3</sup>	-\$41.17
Gas Commodity Price Adjustment	-0.9243 ¢/m <sup>3</sup>	\$16.03
Transportation	7.6495 ¢/m <sup>3</sup>	-\$0.01
Transportation Price Adjustment	1.3541 ¢/m <sup>3</sup>	-\$6.52
Storage	2.2540 ¢/m <sup>3</sup>	-\$0.16
Storage Price Adjustment	0.0000 ¢/m <sup>3</sup>	\$0.00
Delivery First 100 m <sup>3</sup> Next 200 m <sup>3</sup> Next 200 m <sup>3</sup> Next 500 m <sup>3</sup> All Over 1,000 m <sup>3</sup>	7.5523 ¢/m <sup>3</sup> 7.0418 ¢/m <sup>3</sup> 6.6791 ¢/m <sup>3</sup> 6.3463 ¢/m <sup>3</sup> 6.0714 ¢/m <sup>3</sup>	-\$6.05
Delivery Price Adjustment	0.0000 ¢/m <sup>3</sup>	\$0.00
Monthly Charge	\$21.00	\$12.00
Total Annual Impact		<b>-\$25.88</b>

**Important Information About Your Rates**  
**January 2012**  
**Rate 301 – Northern Ontario**  
**Energy Marketer Customer**

The Ontario Energy Board approved a decrease to Union Gas' transportation, transportation price adjustment, storage and delivery rates, and an increase to the monthly charge as of Jan. 1, 2012. The enclosed bill uses the new rates.

The total annual bill decrease will be \$0.74 for a typical Rate 301 customer in northern Ontario using 2,600 m<sup>3</sup> of natural gas a year and buying gas through an energy marketer.

**Transportation**

The transportation rate decreased by 0.0005 ¢/m<sup>3</sup> to 7.6495 ¢/m<sup>3</sup> based on our forecast cost of transporting natural gas to Ontario.

**Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.2498 ¢/m<sup>3</sup> to 1.3541 ¢/m<sup>3</sup> to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

**Storage**

The storage rate decreased by 0.0060 ¢/m<sup>3</sup> to 2.2540 ¢/m<sup>3</sup> to reflect the decreased cost of storing natural gas.

**Delivery**

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**Monthly Charge**

The month charge increased by \$1 to \$21 to recover some of the fixed costs associated with maintaining a safe and reliable natural gas distribution system.

**New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of Jan. 1, 2012. The annual impacts are based on a typical Rate 301 customer in northern Ontario using 2,600 m<sup>3</sup> of natural gas a year and buying gas through an energy marketer.

<b>CHARGES</b>	<b>RATES at Jan. 1, 2012</b>	<b>ANNUAL increase or decrease</b>
Transportation *	7.6495 ¢/m <sup>3</sup>	-\$0.01
Transportation Price Adjustment	1.3541 ¢/m <sup>3</sup>	-\$6.52
Storage	2.2540 ¢/m <sup>3</sup>	-\$0.16
Storage Price Adjustment	0.0000 ¢/m <sup>3</sup>	\$0.00
Delivery First 100 m <sup>3</sup> Next 200 m <sup>3</sup> Next 200 m <sup>3</sup> Next 500 m <sup>3</sup> All Over 1,000 m <sup>3</sup>	7.5523 ¢/m <sup>3</sup> 7.0418 ¢/m <sup>3</sup> 6.6791 ¢/m <sup>3</sup> 6.3463 ¢/m <sup>3</sup> 6.0714 ¢/m <sup>3</sup>	-\$6.05
Delivery Price Adjustment	0.0000 ¢/m <sup>3</sup>	\$0.00
Monthly Charge	\$21.00	\$12.00
Total Annual Impact		<b>-\$0.74</b>

\* Depending on the terms of your retail energy marketer contract, you may or may not be affected by Union Gas' changes to transportation rates. Please contact your retail energy marketer directly at the phone number that appears on your bill if you have questions.

**Important Information About Your Rates**  
**January 2012**  
**Rate 601 – Eastern Ontario**

The Ontario Energy Board approved a decrease to Union Gas' gas commodity, transportation, transportation price adjustment, storage and delivery rates, and an increase to the gas commodity price adjustment rate and monthly charge as of Jan. 1, 2012. The enclosed bill uses the new rates.

The total annual bill decrease will be \$26.07 for a typical Rate 601 customer in eastern Ontario using 2,600 m<sup>3</sup> of natural gas a year.

**Gas Commodity**

The gas commodity rate decreased by 1.5947 ¢/m<sup>3</sup> to 12.1783 ¢/m<sup>3</sup> based on our forecast of natural gas market prices for the next 12 months.

**Gas Commodity Price Adjustment**

The gas commodity price adjustment rate increased by 0.6161 ¢/m<sup>3</sup> to -0.9243 ¢/m<sup>3</sup> to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

**Transportation**

The transportation rate decreased by 0.0005 ¢/m<sup>3</sup> to 8.7597 ¢/m<sup>3</sup> based on our forecast cost of transporting natural gas to Ontario.

**Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.2498 ¢/m<sup>3</sup> to 1.3541 ¢/m<sup>3</sup> to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

**Storage**

The storage rate decreased by 0.0062 ¢/m<sup>3</sup> to 2.5640 ¢/m<sup>3</sup> to reflect the decreased cost of storing natural gas.

**Delivery**

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**Monthly Charge**

The monthly charge increased by \$1 to \$21 to recover some of the fixed costs associated with maintaining a safe and reliable natural gas distribution system.

## New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Jan. 1, 2012. The annual impacts are based on a typical Rate 601 customer in eastern Ontario using 2,600 m<sup>3</sup> of natural gas a year.

<b>CHARGES</b>	<b>RATES at Jan. 1, 2012</b>	<b>ANNUAL increase or decrease</b>
Gas Commodity	12.1783 ¢/m <sup>3</sup>	-\$41.47
Gas Commodity Price Adjustment	-0.9243 ¢/m <sup>3</sup>	\$16.05
Transportation	8.7597 ¢/m <sup>3</sup>	-\$0.02
Transportation Price Adjustment	1.3541 ¢/m <sup>3</sup>	-\$6.48
Storage	2.5640 ¢/m <sup>3</sup>	-\$0.17
Storage Price Adjustment	0.0000 ¢/m <sup>3</sup>	\$0.00
Delivery First 100 m <sup>3</sup> Next 200 m <sup>3</sup> Next 200 m <sup>3</sup> Next 500 m <sup>3</sup> All Over 1,000 m <sup>3</sup>	7.5523 ¢/m <sup>3</sup> 7.0418 ¢/m <sup>3</sup> 6.6791 ¢/m <sup>3</sup> 6.3463 ¢/m <sup>3</sup> 6.0714 ¢/m <sup>3</sup>	-\$5.98
Delivery Price Adjustment	0.0000 ¢/m <sup>3</sup>	\$0.00
Monthly Charge	\$21.00	\$12.00
Total Annual Impact		<b>-\$26.07</b>

**Important Information About Your Rates**  
**January 2012**  
**Rate 601 – Eastern Ontario**  
**Energy Marketer Customer**

The Ontario Energy Board approved a decrease to Union Gas' transportation, transportation price adjustment, storage and delivery rates and an increase to the monthly charge as of Jan. 1, 2012. The enclosed bill uses the new rates.

The total annual bill decrease will be \$0.65 for a typical Rate 601 customer in eastern Ontario using 2,600 m<sup>3</sup> of natural gas a year and buying gas through an energy marketer.

**Transportation**

The transportation rate decreased by 0.0005 ¢/m<sup>3</sup> to 8.7597 ¢/m<sup>3</sup> based on our forecast cost of transporting natural gas to Ontario.

**Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.2498 ¢/m<sup>3</sup> to 1.3541 ¢/m<sup>3</sup> to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

**Storage**

The storage rate decreased by 0.0062 ¢/m<sup>3</sup> to 2.5640 ¢/m<sup>3</sup> to reflect the decreased cost of storing natural gas.

**Delivery**

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**Monthly Charge**

The monthly charge increased by \$1 to \$21 to recover some of the fixed costs associated with maintaining a safe and reliable natural gas distribution system.

**New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of Jan. 1, 2012. The annual impacts are based on a typical Rate 601 customer in eastern Ontario using 2,600 m<sup>3</sup> of natural gas a year and buying gas through an energy marketer.

<b>CHARGES</b>	<b>RATES at Jan. 1, 2012</b>	<b>ANNUAL increase or decrease</b>
Transportation *	8.7597 ¢/m <sup>3</sup>	-\$0.02
Transportation Price Adjustment	1.3541 ¢/m <sup>3</sup>	-\$6.48
Storage	2.5640 ¢/m <sup>3</sup>	-\$0.17
Storage Price Adjustment	0.0000 ¢/m <sup>3</sup>	\$0.00
Delivery First 100 m <sup>3</sup> Next 200 m <sup>3</sup> Next 200 m <sup>3</sup> Next 500 m <sup>3</sup> All Over 1,000 m <sup>3</sup>	7.5523 ¢/m <sup>3</sup> 7.0418 ¢/m <sup>3</sup> 6.6791 ¢/m <sup>3</sup> 6.3463 ¢/m <sup>3</sup> 6.0714 ¢/m <sup>3</sup>	-5.98
Delivery Price Adjustment	0.0000 ¢/m <sup>3</sup>	\$0.00
Monthly Charge	\$21.00	\$12.00
Total Annual Impact		<b>-\$0.65</b>

\* Depending on the terms of your retail energy marketer contract, you may or may not be affected by Union Gas' changes to transportation rates. Please contact your retail energy marketer directly at the phone number that appears on your bill if you have questions.



**Important Information About Your Rates**  
**January 2012**  
**Rate 210 – Fort Frances**

The Ontario Energy Board approved a decrease to Union Gas' gas commodity, transportation, transportation price adjustment, storage and delivery rates, and an increase to the gas commodity price adjustment rate as of Jan. 1, 2012. The enclosed bill uses the new rates.

The total annual bill decrease will be \$1,655.97 for a typical Rate 210 customer in the Fort Frances area using 93,000 m<sup>3</sup> of natural gas a year.

**Gas Commodity**

The gas commodity rate decreased by 1.5617 ¢/m<sup>3</sup> to 11.9660 ¢/m<sup>3</sup> based on our forecast of natural gas market prices for the next 12 months.

**Gas Commodity Price Adjustment**

The gas commodity price adjustment rate increased by 0.6161 ¢/m<sup>3</sup> to -0.9243 ¢/m<sup>3</sup> to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

**Transportation**

The transportation rate decreased by 0.0001 ¢/m<sup>3</sup> to 5.4555 ¢/m<sup>3</sup> based on our forecast cost of transporting natural gas to Ontario.

**Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.2498 ¢/m<sup>3</sup> to 1.3517 ¢/m<sup>3</sup> to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

**Storage**

The storage rate decreased by 0.0041 ¢/m<sup>3</sup> to 1.1964 ¢/m<sup>3</sup> to reflect the decreased cost of storing natural gas.

**Delivery**

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of Jan. 1, 2012. The annual impacts are based on a typical Rate 210 customer in the Fort Frances area using 93,000 m<sup>3</sup> of natural gas a year.

<b>CHARGES</b>	<b>RATES at Jan. 1, 2012</b>	<b>ANNUAL increase or decrease</b>
Gas Commodity	11.9660 ¢/m <sup>3</sup>	-\$1,452.38
Gas Commodity Price Adjustment	-0.9243 ¢/m <sup>3</sup>	\$572.97
Transportation	5.4555 ¢/m <sup>3</sup>	-\$0.10
Transportation Price Adjustment	1.3517 ¢/m <sup>3</sup>	-\$232.33
Storage	1.1964 ¢/m <sup>3</sup>	-\$3.80
Storage Price Adjustment	0.0000 ¢/m <sup>3</sup>	\$0.00
Delivery First 1,000 m <sup>3</sup> Next 9,000 m <sup>3</sup> Next 20,000 m <sup>3</sup> Next 70,000 m <sup>3</sup> All Over 100,000 m <sup>3</sup>	6.0669 ¢/m <sup>3</sup> 4.8002 ¢/m <sup>3</sup> 4.0777 ¢/m <sup>3</sup> 3.6153 ¢/m <sup>3</sup> 1.8632 ¢/m <sup>3</sup>	-\$540.33
Delivery Price Adjustment	0.0000 ¢/m <sup>3</sup>	\$0.00
Monthly Charge	\$70.00	\$0.00
Total Annual Impact		<b>-\$1,655.97</b>

**Important Information About Your Rates**  
**January 2012**  
**Rate 210 – Fort Frances**  
**Energy Marketer Customer**

The Ontario Energy Board approved a decrease to Union Gas' transportation, transportation price adjustment, storage and delivery rates as of Jan. 1, 2012. The enclosed bill uses the new rates.

The total annual bill decrease will be \$776.56 for a typical Rate 210 customer in the Fort Frances area using 93,000 m<sup>3</sup> of natural gas a year and buying gas through an energy marketer.

**Transportation**

The transportation rate decreased by 0.0001 ¢/m<sup>3</sup> to 5.4555 ¢/m<sup>3</sup> based on our forecast cost of transporting natural gas to Ontario.

**Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.2498 ¢/m<sup>3</sup> to 1.3517 ¢/m<sup>3</sup> to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

**Storage**

The storage rate decreased by 0.0041 ¢/m<sup>3</sup> to 1.1964 ¢/m<sup>3</sup> to reflect the decreased cost of storing natural gas.

**Delivery**

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of Jan. 1, 2012. The annual impacts are based on a typical Rate 210 customer in the Fort Frances area using 93,000 m<sup>3</sup> of natural gas a year and buying gas through an energy marketer.

<b>CHARGES</b>	<b>RATES at Jan. 1, 2012</b>	<b>ANNUAL increase or decrease</b>
Transportation *	5.4555 ¢/m <sup>3</sup>	-\$0.10
Transportation Price Adjustment	1.3517 ¢/m <sup>3</sup>	-\$232.33
Storage	1.1964 ¢/m <sup>3</sup>	-\$3.80
Storage Price Adjustment	0.0000 ¢/m <sup>3</sup>	\$0.00
Delivery First 1,000 m <sup>3</sup> Next 9,000 m <sup>3</sup> Next 20,000 m <sup>3</sup> Next 70,000 m <sup>3</sup> All Over 100,000 m <sup>3</sup>	6.0669 ¢/m <sup>3</sup> 4.8002 ¢/m <sup>3</sup> 4.0777 ¢/m <sup>3</sup> 3.6153 ¢/m <sup>3</sup> 1.8632 ¢/m <sup>3</sup>	-\$540.33
Delivery Price Adjustment	0.0000 ¢/m <sup>3</sup>	\$0.00
Monthly Charge	\$70.00	\$0.00
Total Annual Impact		<b>-\$776.56</b>

\* Depending on the terms of your retail energy marketer contract, you may or may not be affected by Union Gas' changes to transportation rates. Please contact your retail energy marketer directly at the phone number that appears on your bill if you have questions.

**Important Information About Your Rates**  
**January 2012**  
**Rate 110 – Northwestern Ontario**

The Ontario Energy Board approved a decrease to Union Gas' gas commodity, transportation, transportation price adjustment, storage and delivery rates, and an increase to the gas commodity price adjustment rate as of Jan. 1, 2012. The enclosed bill uses the new rates.

The total annual bill decrease will be \$1,664.74 for a typical Rate 110 customer in northwestern Ontario using 93,000 m<sup>3</sup> of natural gas a year.

**Gas Commodity**

The gas commodity rate decreased by 1.5711 ¢/m<sup>3</sup> to 12.0283 ¢/m<sup>3</sup> based on our forecast of natural gas market prices for the next 12 months.

**Gas Commodity Price Adjustment**

The gas commodity price adjustment rate increased by 0.6161 ¢/m<sup>3</sup> to -0.9243 ¢/m<sup>3</sup> to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

**Transportation**

The transportation rate decreased by 0.0001 ¢/m<sup>3</sup> to 5.8639 ¢/m<sup>3</sup> based on our forecast cost of transporting natural gas to Ontario.

**Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.2498 ¢/m<sup>3</sup> to 1.3517 ¢/m<sup>3</sup> to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

**Storage**

The storage rate decreased by 0.0041 ¢/m<sup>3</sup> to 1.1941 ¢/m<sup>3</sup> to reflect the decreased cost of storing natural gas.

**Delivery**

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of Jan. 1, 2012. The annual impacts are based on a typical Rate 110 customer in northwestern Ontario using 93,000 m<sup>3</sup> of natural gas a year.

<b>CHARGES</b>	<b>RATES at Jan. 1, 2012</b>	<b>ANNUAL increase or decrease</b>
Gas Commodity	12.0283 ¢/m <sup>3</sup>	-\$1,461.12
Gas Commodity Price Adjustment	-0.9243 ¢/m <sup>3</sup>	\$572.97
Transportation	5.8639 ¢/m <sup>3</sup>	-\$0.10
Transportation Price Adjustment	1.3517 ¢/m <sup>3</sup>	-\$232.33
Storage	1.1941 ¢/m <sup>3</sup>	-\$3.83
Storage Price Adjustment	0.0000 ¢/m <sup>3</sup>	\$0.00
Delivery First 1,000 m <sup>3</sup> Next 9,000 m <sup>3</sup> Next 20,000 m <sup>3</sup> Next 70,000 m <sup>3</sup> All Over 100,000 m <sup>3</sup>	6.0669 ¢/m <sup>3</sup> 4.8002 ¢/m <sup>3</sup> 4.0777 ¢/m <sup>3</sup> 3.6153 ¢/m <sup>3</sup> 1.8632 ¢/m <sup>3</sup>	-\$540.33
Delivery Price Adjustment	0.0000 ¢/m <sup>3</sup>	\$0.00
Monthly Charge	\$70.00	\$0.00
Total Annual Impact		<b>-\$1,664.74</b>

**Important Information About Your Rates**  
**January 2012**  
**Rate 110 – Northwestern Ontario**  
**Energy Marketer Customer**

The Ontario Energy Board approved a decrease to Union Gas' transportation, transportation price adjustment, storage and delivery rates as of Jan. 1, 2012. The enclosed bill uses the new rates.

The total annual bill decrease will be \$776.59 for a typical Rate 110 customer in northwestern Ontario using 93,000 m<sup>3</sup> of natural gas a year and buying gas through an energy marketer.

**Transportation**

The transportation rate decreased by 0.0001 ¢/m<sup>3</sup> to 5.8639 ¢/m<sup>3</sup> based on our forecast cost of transporting natural gas to Ontario.

**Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.2498 ¢/m<sup>3</sup> to 1.3517 ¢/m<sup>3</sup> to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

**Storage**

The storage rate decreased by 0.0041 ¢/m<sup>3</sup> to 1.1941 ¢/m<sup>3</sup> to reflect the decreased cost of storing natural gas.

**Delivery**

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of Jan. 1, 2012. The annual impacts are based on a typical Rate 110 customer in northwestern Ontario using 93,000 m<sup>3</sup> of natural gas a year and buying gas through an energy marketer.

<b>CHARGES</b>	<b>RATES at Jan. 1, 2012</b>	<b>ANNUAL increase or decrease</b>
Transportation *	5.8639 ¢/m <sup>3</sup>	-\$0.10
Transportation Price Adjustment	1.3517 ¢/m <sup>3</sup>	-\$232.33
Storage	1.1941 ¢/m <sup>3</sup>	-\$3.83
Storage Price Adjustment	0.0000 ¢/m <sup>3</sup>	\$0.00
Delivery First 1,000 m <sup>3</sup> Next 9,000 m <sup>3</sup> Next 20,000 m <sup>3</sup> Next 70,000 m <sup>3</sup> All Over 100,000 m <sup>3</sup>	6.0669 ¢/m <sup>3</sup> 4.8002 ¢/m <sup>3</sup> 4.0777 ¢/m <sup>3</sup> 3.6153 ¢/m <sup>3</sup> 1.8632 ¢/m <sup>3</sup>	-\$540.33
Delivery Price Adjustment	0.0000 ¢/m <sup>3</sup>	\$0.00
Monthly Charge	\$70.00	\$0.00
Total Annual Impact		<b>-\$776.59</b>

\* Depending on the terms of your retail energy marketer contract, you may or may not be affected by Union Gas' changes to transportation rates. Please contact your retail energy marketer directly at the phone number that appears on your bill if you have questions.



**Important Information About Your Rates**  
**January 2012**  
**Rate 310 – Northern Ontario**

The Ontario Energy Board approved a decrease to Union Gas' gas commodity, transportation, transportation price adjustment, storage and delivery rates, and an increase to the gas commodity price adjustment rate as of Jan. 1, 2012. The enclosed bill uses the new rates.

The total annual bill decrease will be \$1,676.46 for a typical Rate 310 customer in northern Ontario using 93,000 m<sup>3</sup> of natural gas a year.

**Gas Commodity**

The gas commodity rate decreased by 1.5840 ¢/m<sup>3</sup> to 12.1083 ¢/m<sup>3</sup> based on our forecast of natural gas market prices for the next 12 months.

**Gas Commodity Price Adjustment**

The gas commodity price adjustment rate increased by 0.6161 ¢/m<sup>3</sup> to -0.9243 ¢/m<sup>3</sup> to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

**Transportation**

The transportation rate decreased by 0.0001 ¢/m<sup>3</sup> to 7.2153 ¢/m<sup>3</sup> based on our forecast cost of transporting natural gas to Ontario.

**Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.2498 ¢/m<sup>3</sup> to 1.3517 ¢/m<sup>3</sup> to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

**Storage**

The storage rate decreased by 0.0045 ¢/m<sup>3</sup> to 1.5796 to reflect the decreased cost of storing natural gas.

**Delivery**

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of Jan. 1, 2012. The annual impacts are based on a typical Rate 310 customer in northern Ontario using 93,000 m<sup>3</sup> of natural gas a year.

<b>CHARGES</b>	<b>RATES at Jan. 1, 2012</b>	<b>ANNUAL increase or decrease</b>
Gas Commodity	12.1083 ¢/m <sup>3</sup>	-\$1,473.14
Gas Commodity Price Adjustment	-0.9243 ¢/m <sup>3</sup>	\$572.99
Transportation	7.2153 ¢/m <sup>3</sup>	-\$0.08
Transportation Price Adjustment	1.3517 ¢/m <sup>3</sup>	-\$232.31
Storage	1.5796 ¢/m <sup>3</sup>	-\$4.17
Storage Price Adjustment	0.0000 ¢/m <sup>3</sup>	\$0.00
Delivery First 1,000 m <sup>3</sup> Next 9,000 m <sup>3</sup> Next 20,000 m <sup>3</sup> Next 70,000 m <sup>3</sup> All Over 100,000 m <sup>3</sup>	6.0669 ¢/m <sup>3</sup> 4.8002 ¢/m <sup>3</sup> 4.0777 ¢/m <sup>3</sup> 3.6153 ¢/m <sup>3</sup> 1.8632 ¢/m <sup>3</sup>	-\$539.75
Delivery Price Adjustment	0.0000 ¢/m <sup>3</sup>	\$0.00
Monthly Charge	\$70.00	\$0.00
Total Annual Impact		<b>-\$1,676.46</b>

**Important Information About Your Rates**  
**January 2012**  
**Rate 310 – Northern Ontario**  
**Energy Marketer Customer**

The Ontario Energy Board approved a decrease to Union Gas' transportation, transportation price adjustment, storage and delivery rates as of Jan. 1, 2012. The enclosed bill uses the new rates.

The total annual bill decrease will be \$776.31 for a typical Rate 310 customer in northern Ontario using 93,000 m<sup>3</sup> of natural gas a year and buying gas through an energy marketer.

**Transportation**

The transportation rate decreased by 0.0001 ¢/m<sup>3</sup> to 7.2153 ¢/m<sup>3</sup> based on our forecast cost of transporting natural gas to Ontario.

**Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.2498 ¢/m<sup>3</sup> to 1.3517 ¢/m<sup>3</sup> to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

**Storage**

The storage rate decreased by 0.0045 ¢/m<sup>3</sup> to 1.5796 to reflect the decreased cost of storing natural gas.

**Delivery**

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of Jan. 1, 2012. The annual impacts are based on a typical Rate 310 customer in northern Ontario using 93,000 m<sup>3</sup> of natural gas a year and buying gas through an energy marketer.

<b>CHARGES</b>	<b>RATES at Jan. 1, 2012</b>	<b>ANNUAL increase or decrease</b>
Transportation *	7.2153 ¢/m <sup>3</sup>	-\$0.08
Transportation Price Adjustment	1.3517 ¢/m <sup>3</sup>	-\$232.31
Storage	1.5796 ¢/m <sup>3</sup>	-\$4.17
Storage Price Adjustment	0.0000 ¢/m <sup>3</sup>	\$0.00
Delivery First 1,000 m <sup>3</sup> Next 9,000 m <sup>3</sup> Next 20,000 m <sup>3</sup> Next 70,000 m <sup>3</sup> All Over 100,000 m <sup>3</sup>	6.0669 ¢/m <sup>3</sup> 4.8002 ¢/m <sup>3</sup> 4.0777 ¢/m <sup>3</sup> 3.6153 ¢/m <sup>3</sup> 1.8632 ¢/m <sup>3</sup>	-\$539.75
Delivery Price Adjustment	0.0000 ¢/m <sup>3</sup>	\$0.00
Monthly Charge	\$70.00	\$0.00
Total Annual Impact		<b>-\$776.31</b>

\* Depending on the terms of your retail energy marketer contract, you may or may not be affected by Union Gas' changes to transportation rates. Please contact your retail energy marketer directly at the phone number that appears on your bill if you have questions.

**Important Information About Your Rates**  
**January 2012**  
**Rate 610 – Eastern Ontario**

The Ontario Energy Board approved a decrease to Union Gas' gas commodity, transportation, transportation price adjustment, storage and delivery rates, and an increase to the gas commodity price adjustment rate as of Jan. 1, 2012. The enclosed bill uses the new rates.

The total annual bill decrease will be \$1,688.16 for a typical Rate 610 customer in eastern Ontario using 93,000 m<sup>3</sup> of natural gas a year.

**Gas Commodity**

The gas commodity rate decreased by 1.5947 ¢/m<sup>3</sup> to 12.1783 ¢/m<sup>3</sup> based on our forecast of natural gas market prices for the next 12 months.

**Gas Commodity Price Adjustment**

The gas commodity price adjustment rate increased by 0.6161 ¢/m<sup>3</sup> to -0.9243 ¢/m<sup>3</sup> to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

**Transportation**

The transportation rate decreased by 0.0001 ¢/m<sup>3</sup> to 8.3255 ¢/m<sup>3</sup> based on our forecast cost of transporting natural gas to Ontario.

**Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.2498 ¢/m<sup>3</sup> to 1.3517 ¢/m<sup>3</sup> to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

**Storage**

The storage rate decreased by 0.0048 ¢/m<sup>3</sup> to 1.8907 ¢/m<sup>3</sup> to reflect the decreased cost of storing natural gas.

**Delivery**

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of Jan. 1, 2012. The annual impacts are based on a typical Rate 610 customer in eastern Ontario using 93,000 m<sup>3</sup> of natural gas a year.

<b>CHARGES</b>	<b>RATES at Jan. 1, 2012</b>	<b>ANNUAL increase or decrease</b>
Gas Commodity	12.1783 ¢/m <sup>3</sup>	-\$1,483.07
Gas Commodity Price Adjustment	-0.9243 ¢/m <sup>3</sup>	\$572.98
Transportation	8.3255 ¢/m <sup>3</sup>	-\$0.09
Transportation Price Adjustment	1.3517 ¢/m <sup>3</sup>	-\$232.30
Storage	1.8907 ¢/m <sup>3</sup>	-\$4.46
Storage Price Adjustment	0.0000 ¢/m <sup>3</sup>	\$0.00
Delivery First 1,000 m <sup>3</sup> Next 9,000 m <sup>3</sup> Next 20,000 m <sup>3</sup> Next 70,000 m <sup>3</sup> All Over 100,000 m <sup>3</sup>	6.0669 ¢/m <sup>3</sup> 4.8002 ¢/m <sup>3</sup> 4.0777 ¢/m <sup>3</sup> 3.6153 ¢/m <sup>3</sup> 1.8632 ¢/m <sup>3</sup>	-\$541.22
Delivery Price Adjustment	0.0000 ¢/m <sup>3</sup>	\$0.00
Monthly Charge	\$70.00	\$0.00
Total Annual Impact		<b>-\$1,688.16</b>

**Important Information About Your Rates**  
**January 2012**  
**Rate 610 – Eastern Ontario**  
**Energy Marketer Customer**

The Ontario Energy Board approved a decrease to Union Gas' transportation, transportation price adjustment, storage and delivery rates as of Jan. 1, 2012. The enclosed bill uses the new rates.

The total annual bill decrease will be \$778.07 for a typical Rate 610 customer in eastern Ontario using 93,000 m<sup>3</sup> of natural gas a year and buying gas through an energy marketer.

**Transportation**

The transportation rate decreased by 0.0001 ¢/m<sup>3</sup> to 8.3255 ¢/m<sup>3</sup> based on our forecast cost of transporting natural gas to Ontario.

**Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.2498 ¢/m<sup>3</sup> to 1.3517 ¢/m<sup>3</sup> to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

**Storage**

The storage rate decreased by 0.0048 ¢/m<sup>3</sup> to 1.8907 ¢/m<sup>3</sup> to reflect the decreased cost of storing natural gas.

**Delivery**

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of Jan. 1, 2012. The annual impacts are based on a typical Rate 610 customer in eastern Ontario using 93,000 m<sup>3</sup> of natural gas a year and buying gas through an energy marketer.

<b>CHARGES</b>	<b>RATES at Jan. 1, 2012</b>	<b>ANNUAL increase or decrease</b>
Transportation *	8.3255 ¢/m <sup>3</sup>	-\$0.09
Transportation Price Adjustment	1.3517 ¢/m <sup>3</sup>	-\$232.30
Storage	1.8907 ¢/m <sup>3</sup>	-\$4.46
Storage Price Adjustment	0.0000 ¢/m <sup>3</sup>	\$0.00
Delivery First 1,000 m <sup>3</sup> Next 9,000 m <sup>3</sup> Next 20,000 m <sup>3</sup> Next 70,000 m <sup>3</sup> All Over 100,000 m <sup>3</sup>	6.0669 ¢/m <sup>3</sup> 4.8002 ¢/m <sup>3</sup> 4.0777 ¢/m <sup>3</sup> 3.6153 ¢/m <sup>3</sup> 1.8632 ¢/m <sup>3</sup>	-\$541.22
Delivery Price Adjustment	0.0000 ¢/m <sup>3</sup>	\$0.00
Monthly Charge	\$70.00	\$0.00
Total Annual Impact		<b>-\$778.07</b>

\* Depending on the terms of your retail energy marketer contract, you may or may not be affected by Union Gas' changes to transportation rates. Please contact your retail energy marketer directly at the phone number that appears on your bill if you have questions.



**Important Information About Your Rates**  
**January 2012**  
**Rate M1 – Southern Ontario**

The Ontario Energy Board approved a decrease to Union Gas' gas commodity, storage, delivery and delivery price adjustment rates, and an increase to the gas commodity price adjustment rate, transportation rate and monthly charge as of Jan. 1, 2012. The enclosed bill uses the new rates.

The total annual bill decrease will be \$29.92 for a typical Rate M1 customer in southern Ontario using 2,600 m<sup>3</sup> of natural gas a year.

**Gas Commodity**

The gas commodity rate decreased by 1.5947 ¢/m<sup>3</sup> to 12.1783 ¢/m<sup>3</sup> based on our forecast of natural gas market prices for the next 12 months.

**Gas Commodity Price Adjustment**

The gas commodity price adjustment rate increased by 0.0307 ¢/m<sup>3</sup> to -1.0070 ¢/m<sup>3</sup> to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

**Transportation**

The transportation rate increased by 0.1925 ¢/m<sup>3</sup> to 5.0623 ¢/m<sup>3</sup> based on our forecast cost of transporting natural gas to Ontario.

**Storage**

The storage rate decreased by 0.0040 ¢/m<sup>3</sup> to 0.9735 ¢/m<sup>3</sup> to reflect the decreased cost of storing natural gas.

**Delivery**

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**Delivery Price Adjustment**

The delivery price adjustment rate decreased by 0.0001 ¢/m<sup>3</sup> to 0.0001 ¢/m<sup>3</sup> to make up the difference between our forecast and actual gas costs in delivery rates from prior periods.

**Monthly Charge**

The monthly charge increased by \$1 to \$21 to recover some of the fixed costs associated with maintaining a safe and reliable natural gas distribution system.

## New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Jan. 1, 2012. The annual impacts are based on a typical Rate M1 customer in southern Ontario using 2,600 m<sup>3</sup> of natural gas a year.

<b>CHARGES</b>	<b>RATES at Jan. 1, 2012</b>	<b>ANNUAL increase or decrease</b>
Gas Commodity	12.1783 ¢/m <sup>3</sup>	-\$41.46
Gas Commodity Price Adjustment	-1.0070 ¢/m <sup>3</sup>	\$0.79
Transportation	5.0623 ¢/m <sup>3</sup>	\$5.00
Storage	0.9735 ¢/m <sup>3</sup>	-\$0.12
Storage Price Adjustment	0.0000 ¢/m <sup>3</sup>	\$0.00
Delivery First 100 m <sup>3</sup> Next 150 m <sup>3</sup> All Over 250 m <sup>3</sup>	3.5437 ¢/m <sup>3</sup> 3.3492 ¢/m <sup>3</sup> 2.8892 ¢/m <sup>3</sup>	-\$6.12
Delivery Price Adjustment	0.0001 ¢/m <sup>3</sup>	-\$0.01
Monthly Charge	\$21.00	\$12.00
Total Annual Impact		<b>-\$29.92</b>

**Important Information About Your Rates**  
**January 2012**  
**Rate M1 – Southern Ontario**  
**Energy Marketer Customer**

The Ontario Energy Board approved a decrease to Union Gas' storage, delivery and delivery price adjustment rates, and an increase to the monthly charge as of Jan. 1, 2012. The enclosed bill uses the new rates.

The total annual bill increase will be \$5.75 for a typical Rate M1 customer in southern Ontario using 2,600 m<sup>3</sup> of natural gas a year and buying gas through an energy marketer.

**Storage**

The storage rate decreased by 0.0040 ¢/m<sup>3</sup> to 0.9735 ¢/m<sup>3</sup> to reflect the decreased cost of storing natural gas.

**Delivery**

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**Delivery Price Adjustment**

The delivery price adjustment rate decreased by 0.0001 ¢/m<sup>3</sup> to 0.0001 ¢/m<sup>3</sup> to make up the difference between our forecast and actual gas costs in delivery rates from prior periods.

**Monthly Charge**

The monthly charge increased by \$1 to \$21 to recover some of the fixed costs associated with maintaining a safe and reliable natural gas distribution system.

**New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of Jan. 1, 2012. The annual impacts are based on a typical Rate M1 customer in southern Ontario using 2,600 m<sup>3</sup> of natural gas a year and buying gas through an energy marketer.

<b>CHARGES</b>	<b>RATES</b> at Jan. 1, 2012	<b>ANNUAL</b> increase or decrease
Storage	0.9735 ¢/m <sup>3</sup>	-\$0.12
Storage Price Adjustment	0.0000 ¢/m <sup>3</sup>	\$0.00
Delivery First 100 m <sup>3</sup> Next 150 m <sup>3</sup> All Over 250 m <sup>3</sup>	3.5437 ¢/m <sup>3</sup> 3.3492 ¢/m <sup>3</sup> 2.8892 ¢/m <sup>3</sup>	-\$6.12
Delivery Price Adjustment	0.0001 ¢/m <sup>3</sup>	-\$0.01
Monthly Charge	\$21.00	\$12.00
Total Annual Impact		<b>\$5.75</b>

**Important Information About Your Rates**  
**January 2012**  
**Rate M2 – Southern Ontario**

The Ontario Energy Board approved a decrease to Union Gas' gas commodity, storage and delivery price adjustment rates, and an increase to the gas commodity price adjustment, transportation and delivery rates as of Jan. 1, 2012. The enclosed bill uses the new rates.

The total annual bill decrease will be \$943.30 for a typical Rate M2 customer in southern Ontario using 73,000 m<sup>3</sup> of natural gas a year.

**Gas Commodity**

The gas commodity rate decreased by 1.5947 ¢/m<sup>3</sup> to 12.1783 ¢/m<sup>3</sup> based on our forecast of natural gas market prices for the next 12 months.

**Gas Commodity Price Adjustment**

The gas commodity price adjustment rate increased by 0.0307 ¢/m<sup>3</sup> to -1.0070 ¢/m<sup>3</sup> to make up the difference between our forecast cost of natural gas and the actual costs from prior periods.

**Transportation**

The transportation rate increased by 0.1925 ¢/m<sup>3</sup> to 5.0623 ¢/m<sup>3</sup> based on our forecast cost of transporting natural gas to Ontario.

**Storage**

The storage rate decreased by 0.0028 ¢/m<sup>3</sup> to 0.7172 ¢/m<sup>3</sup> to reflect the decreased cost of storing natural gas.

**Delivery**

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas.

**Delivery Price Adjustment**

The delivery price adjustment rate decreased by 0.0001 ¢/m<sup>3</sup> to 0.0001 ¢/m<sup>3</sup> to make up the difference between our forecast and actual gas costs in delivery rates from prior periods.

**New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of Jan. 1, 2012. The annual impacts are based on a typical Rate M2 customer in southern Ontario using 73,000 m<sup>3</sup> of natural gas a year.

<b>CHARGES</b>	<b>RATES at Jan. 1, 2012</b>	<b>ANNUAL increase or decrease</b>
Gas Commodity	12.1783 ¢/m <sup>3</sup>	-\$1,164.17
Gas Commodity Price Adjustment	-1.0070 ¢/m <sup>3</sup>	\$22.43
Transportation	5.0623 ¢/m <sup>3</sup>	\$140.52
Storage	0.7172 ¢/m <sup>3</sup>	-\$2.04
Storage Price Adjustment	0.0000 ¢/m <sup>3</sup>	\$0.00
Delivery First 1,000 m <sup>3</sup> Next 6,000 m <sup>3</sup> Next 13,000 m <sup>3</sup> All Over 20,000 m <sup>3</sup>	3.7474 ¢/m <sup>3</sup> 3.6685 ¢/m <sup>3</sup> 3.4334 ¢/m <sup>3</sup> 3.1513 ¢/m <sup>3</sup>	\$60.04
Delivery Price Adjustment	0.0001 ¢/m <sup>3</sup>	-\$0.08
Monthly Charge	\$70.00	\$0.00
Total Annual Impact		<b>-\$943.30</b>

**Important Information About Your Rates**  
**January 2012**  
**Rate M2 – Southern Ontario**  
**Energy Marketer Customer**

The Ontario Energy Board approved a decrease to Union Gas' storage and delivery price adjustment rates, and an increase to the delivery rates as of Jan. 1, 2012. The enclosed bill uses the new rates.

The total annual bill increase will be \$57.92 for a typical Rate M2 customer in southern Ontario using 73,000 m<sup>3</sup> of natural gas a year and buying gas through an energy marketer.

**Storage**

The storage rate decreased by 0.0028 ¢/m<sup>3</sup> to 0.7172 ¢/m<sup>3</sup> to reflect the decreased cost of storing natural gas.

**Delivery**

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas.

**Delivery Price Adjustment**

The delivery price adjustment rate decreased by 0.0001 ¢/m<sup>3</sup> to 0.0001 ¢/m<sup>3</sup> to make up the difference between our forecast and actual gas costs in delivery rates from prior periods.

**New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of Jan. 1, 2012. The annual impacts are based on a typical Rate M2 customer in southern Ontario using 73,000 m<sup>3</sup> of natural gas a year and buying gas through an energy marketer.

<b>CHARGES</b>	<b>RATES at Jan. 1, 2012</b>	<b>ANNUAL increase or decrease</b>
Storage	0.7172 ¢/m <sup>3</sup>	-\$2.04
Storage Price Adjustment	0.0000 ¢/m <sup>3</sup>	\$0.00
Delivery First 1,000 m <sup>3</sup> Next 6,000 m <sup>3</sup> Next 13,000 m <sup>3</sup> All Over 20,000 m <sup>3</sup>	3.7474 ¢/m <sup>3</sup> 3.6685 ¢/m <sup>3</sup> 3.4334 ¢/m <sup>3</sup> 3.1513 ¢/m <sup>3</sup>	\$60.04
Delivery Price Adjustment	0.0001 ¢/m <sup>3</sup>	-\$0.08
Monthly Charge	\$70.00	\$0.00
Total Annual Impact		<b>\$57.92</b>