

December 20, 2011

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VIA RESS FILING

Ms. Kirsten Walli
Board Secretary
Ontario Energy Board
P.O. Box 2319
2300 Yonge Street, 27th Floor
Toronto, Ontario M4P 1E4

Dear Ms. Walli

**Re: Phase 2 – Initiative to Develop Electricity Distribution System
Reliability Standards (EB-2010-0249)**

The Power Workers' Union ("PWU") represents a large portion of the employees working in Ontario's electricity industry. Attached please find a list of PWU employers.

The PWU is committed to participating in regulatory consultations and proceedings to contribute to the development of regulatory direction and policy that ensures ongoing service quality, reliability and safety at a reasonable price for Ontario customers. To this end, please find the PWU's comments on issues covered in the Board's letter of November 23, 2011 on Phase 2- Initiative to Develop Electricity Distribution System Reliability Standards.

The PWU is interested in being part of the Reliability Data Working Group. The PWU was a member of the Board's 1st Generation PBR Implementation Task Force that developed the Board's existing service reliability guidelines as well as a member of the Board's 2003 Customer Service Quality Regulation Working Group (RP-2003-0190). The PWU would bring this experience to the Working Group's discussions.

We hope you will find the PWU's comments useful.

Yours very truly,

PALIARE ROLAND ROSENBERG ROTHSTEIN LLP

Original signed by

Richard P. Stephenson

Encl.

cc: John Sprackett
Judy Kwik

List of PWU Employers

Algoma Power
 AMEC Nuclear Safety Solutions
 Atomic Energy of Canada Limited (Chalk River Laboratories)
 BPC District Energy Investments Limited Partnership
 Brant County Power Incorporated
 Brighton Beach Power Limited
 Brookfield Power – Mississagi Power Trust
 Bruce Power Inc.
 Capital Power Corporation Calstock Power Plant
 Capital Power Corporation Kapuskasing Power Plant
 Capital Power Corporation Nipigon Power Plant
 Capital Power Corporation Tunis Power Plant
 Coor Nuclear Services
 Corporation of the City of Dryden – Dryden Municipal Telephone
 Corporation of the County of Brant, The
 Coulter Water Meter Service Inc.
 CRU Solutions Inc.
 Ecaliber (Canada)
 Electrical Safety Authority
 Erie Thames Services and Powerlines
 ES Fox
 Great Lakes Power Limited
 Grimsby Power Incorporated
 Halton Hills Hydro Inc.
 Hydro One Inc.
 Independent Electricity System Operator
 Inergi LP
 Innisfil Hydro Distribution Systems Limited
 Kenora Hydro Electric Corporation Ltd.
 Kincardine Cable TV Ltd.
 Kinectrics Inc.
 Kitchener-Wilmot Hydro Inc.
 Lake Superior Power Inc. (A Brookfield Company)
 London Hydro Corporation
 Middlesex Power Distribution Corporation
 Milton Hydro Distribution Inc.
 New Horizon System Solutions
 Newmarket Hydro Ltd.
 Norfolk Power Distribution Inc.
 Nuclear Waste Management Organization
 Ontario Power Generation Inc.
 Orangeville Hydro Limited
 Portlands Energy Centre
 PowerStream
 PUC Services
 Sioux Lookout Hydro Inc.
 Sodexho Canada Ltd.
 TransAlta Generation Partnership O.H.S.C.
 Vertex Customer Management (Canada) Limited
 Whitby Hydro Energy Services Corporation