

# Horizon Utilities Corporation

## TARIFF OF RATES AND CHARGES

### Effective and Implementation Date January 1, 2012

**This schedule supersedes and replaces all previously  
approved schedules of Rates, Charges and Loss Factors**

EB-2011-0172

## RESIDENTIAL SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less where the electricity is used exclusively in a separate metered living accommodation. Customers shall be residing in single-dwelling units that consist of a detached house or one unit of a semi-detached, duplex, triplex or quadruplex house, with a residential zoning. Separately metered dwellings within a town house complex or apartment building also qualify as residential customers. All customers are single-phase. Further servicing details are available in the distributor's Conditions of Service.

## APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for the Ministry of Energy Conservation and Renewable Energy Program, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

## MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	14.53
Smart Meter Funding Adder – effective until April 30, 2012	\$	2.14
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until July 31, 2012	\$	0.27
Rate Rider for Recovery of Green Energy Act related costs – effective until December 31, 2012	\$	0.04
Distribution Volumetric Rate	\$/kWh	0.0143
Low Voltage Service Rate	\$/kWh	0.00006
Rate Rider for Global Adjustment Sub-Account Disposition (2010) – effective until April 30, 2012 Applicable only for Non-RPP Customers	\$/kWh	0.0002
Rate Rider for Global Adjustment Sub-Account Disposition (2011) – effective until December 31, 2012 Applicable only for Non-RPP Customers	\$/kWh	0.0016
Rate Rider for Global Adjustment Sub-Account Disposition (2012) – effective until December 31, 2012 Applicable only for Non-RPP Customers	\$/kWh	(0.0009)
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2012	\$/kWh	(0.0020)
Rate Rider for Deferral/Variance Account Disposition (2011) – effective until December 31, 2012	\$/kWh	(0.0003)
Rate Rider for Deferral/Variance Account Disposition (2012) – effective until December 31, 2012	\$/kWh	(0.0015)
Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) Recovery – effective until December 31, 2012	\$/kWh	0.0007
Rate Rider for Tax Change – effective until December 31, 2012	\$/kWh	(0.0001)
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0072
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0054

## MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge – effective until April 30, 2012	\$/kWh	0.0013
Rural Rate Protection Charge – effective on and after May 1, 2012	\$/kWh	0.0011
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

# Horizon Utilities Corporation

## TARIFF OF RATES AND CHARGES

### Effective and Implementation Date January 1, 2012

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EB-2011-0172

## GENERAL SERVICE LESS THAN 50 kW SERVICE CLASSIFICATION

This classification applies to a non residential account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW. Further servicing details are available in the distributor's Conditions of Service.

### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

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### MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	32.35
Smart Meter Funding Adder – effective until April 30, 2012	\$	2.14
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until July 31, 2012	\$	0.63
Rate Rider for Recovery of Green Energy Act related costs – effective until December 31, 2012	\$	0.04
Distribution Volumetric Rate	\$/kWh	0.0084
Low Voltage Service Rate	\$/kWh	0.00006
Rate Rider for Global Adjustment Sub-Account Disposition (2010) – effective until April 30, 2012		
Applicable only for Non-RPP Customers	\$/kWh	0.0002
Rate Rider for Global Adjustment Sub-Account Disposition (2011) – effective until December 31, 2012		
Applicable only for Non-RPP Customers	\$/kWh	0.0017
Rate Rider for Global Adjustment Sub-Account Disposition (2012) – effective until December 31, 2012		
Applicable only for Non-RPP Customers	\$/kWh	(0.0009)
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2012	\$/kWh	(0.0020)
Rate Rider for Deferral/Variance Account Disposition (2011) – effective until December 31, 2012	\$/kWh	(0.0004)
Rate Rider for Deferral/Variance Account Disposition (2012) – effective until December 31, 2012	\$/kWh	(0.0015)
Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) Recovery		
– effective until December 31, 2012	\$/kWh	0.0004
Rate Rider for Tax Change – effective until December 31, 2012	\$/kWh	(0.0001)
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0062
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0049

### MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge – effective until April 30, 2012	\$/kWh	0.0013
Rural Rate Protection Charge – effective on and after May 1, 2012	\$/kWh	0.0011
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

# Horizon Utilities Corporation

## TARIFF OF RATES AND CHARGES

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EB-2011-0172

## GENERAL SERVICE 50 to 4,999 kW SERVICE CLASSIFICATION

This classification applies to a non residential account whose average monthly maximum demand used for billing purposes is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 5,000 kW. Further servicing details are available in the distributor's Conditions of Service.

### APPLICATION

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### MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	294.96
Smart Meter Funding Adder – effective until April 30, 2012	\$	2.14
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until July 31, 2012	\$	7.11
Rate Rider for Recovery of Green Energy Act related costs – effective until December 31, 2012	\$	0.04
Distribution Volumetric Rate	\$/kW	2.0459
Low Voltage Service Rate	\$/kW	0.02169
Rate Rider for Global Adjustment Sub-Account Disposition (2010) – effective until April 30, 2012		
Applicable only for Non-RPP Customers	\$/kW	0.0767
Rate Rider for Global Adjustment Sub-Account Disposition (2011) – effective until December 31, 2012		
Applicable only for Non-RPP Customers	\$/kW	0.6033
Rate Rider for Global Adjustment Sub-Account Disposition (2012) – effective until December 31, 2012		
Applicable only for Non-RPP Customers	\$/kW	(0.3221)
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2012	\$/kW	(0.7500)
Rate Rider for Deferral/Variance Account Disposition (2011) – effective until December 31, 2012	\$/kW	(0.1636)
Rate Rider for Deferral/Variance Account Disposition (2012) – effective until December 31, 2012	\$/kW	(0.5502)
Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) Recovery		
– effective until December 31, 2012	\$/kW	0.0632
Rate Rider for Tax Change – effective until December 31, 2012	\$/kW	(0.0130)
Retail Transmission Rate – Network Service Rate	\$/kW	2.4817
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.9492

### MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge – effective until April 30, 2012	\$/kWh	0.0013
Rural Rate Protection Charge – effective on and after May 1, 2012	\$/kWh	0.0011
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

# Horizon Utilities Corporation

## TARIFF OF RATES AND CHARGES

### Effective and Implementation Date January 1, 2012

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EB-2011-0172

## LARGE USE SERVICE CLASSIFICATION

This classification applies to an account whose average monthly maximum demand used for billing purposes is equal to or greater than, or is forecast to be equal to or greater than, 5,000 kW. Further servicing details are available in the distributor's Conditions of Service.

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### MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	22,773.42
Smart Meter Funding Adder – effective until April 30, 2012	\$	2.14
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until July 31, 2012	\$	414.57
Rate Rider for Recovery of Green Energy Act related costs – effective until December 31, 2012	\$	0.04
Distribution Volumetric Rate	\$/kW	1.3436
Low Voltage Service Rate	\$/kW	0.02492
Rate Rider for Global Adjustment Sub-Account Disposition (2010) – effective until April 30, 2012		
Applicable only for Non-RPP Customers	\$/kW	0.0543
Rate Rider for Global Adjustment Sub-Account Disposition (2011) – effective until December 31, 2012		
Applicable only for Non-RPP Customers	\$/kW	0.3387
Rate Rider for Global Adjustment Sub-Account Disposition (2012) – effective until December 31, 2012		
Applicable only for Non-RPP Customers	\$/kW	(0.1891)
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2012	\$/kW	(0.4855)
Rate Rider for Deferral/Variance Account Disposition (2011) – effective until December 31, 2012	\$/kW	(0.0967)
Rate Rider for Deferral/Variance Account Disposition (2012) – effective until December 31, 2012	\$/kW	(0.3230)
Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) Recovery		
– effective until December 31, 2012	\$/kW	0.0075
Rate Rider for Tax Change – effective until December 31, 2012	\$/kW	(0.0092)
Retail Transmission Rate – Network Service Rate	\$/kW	2.8349
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	2.2399

### MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge – effective until April 30, 2012	\$/kWh	0.0013
Rural Rate Protection Charge – effective on and after May 1, 2012	\$/kWh	0.0011
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

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## TARIFF OF RATES AND CHARGES

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EB-2011-0172

## UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The level of the consumption will be agreed to by the distributor and the customer, based on detailed manufacturer information/documentation with regard to electrical consumption of the unmetered load or periodic monitoring of actual consumption. Further servicing details are available in the distributor's Conditions of Service.

### APPLICATION

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### MONTHLY RATES AND CHARGES – Delivery Component

Service Charge (per connection)	\$	9.16
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until July 31, 2012	\$	0.45
Rate Rider for Recovery of Green Energy Act related costs – effective until December 31, 2012	\$	0.04
Distribution Volumetric Rate	\$/kWh	0.0142
Low Voltage Service Rate	\$/kWh	0.00006
Rate Rider for Global Adjustment Sub-Account Disposition (2010) – effective until April 30, 2012		
Applicable only for Non-RPP Customers	\$/kWh	0.0002
Rate Rider for Global Adjustment Sub-Account Disposition (2011) – effective until December 31, 2012		
Applicable only for Non-RPP Customers	\$/kWh	0.0016
Rate Rider for Global Adjustment Sub-Account Disposition (2012) – effective until December 31, 2012		
Applicable only for Non-RPP Customers	\$/kWh	(0.0009)
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2012	\$/kWh	(0.0025)
Rate Rider for Deferral/Variance Account Disposition (2011) – effective until December 31, 2012	\$/kWh	(0.0003)
Rate Rider for Deferral/Variance Account Disposition (2012) – effective until December 31, 2012	\$/kWh	(0.0015)
Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) Recovery – effective until December 31, 2012	\$/kWh	0.0003
Rate Rider for Tax Change – effective until December 31, 2012	\$/kWh	(0.0001)
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0063
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0050

### MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge – effective until April 30, 2012	\$/kWh	0.0013
Rural Rate Protection Charge – effective on and after May 1, 2012	\$/kWh	0.0011
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

# Horizon Utilities Corporation

## TARIFF OF RATES AND CHARGES

### Effective and Implementation Date January 1, 2012

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EB-2011-0172

## SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification applies to safety/security lighting with a Residential, General Service or Large Use customer. This is typically exterior lighting, and often unmetered. Consumption is estimated based on the equipment rating and estimated hours of use. Further servicing details are available in the distributor's Conditions of Service.

### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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### MONTHLY RATES AND CHARGES – Delivery Component

Service Charge (per connection)	\$	4.45
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until July 31, 2012	\$	0.06
Rate Rider for Recovery of Green Energy Act related costs – effective until December 31, 2012	\$	0.04
Distribution Volumetric Rate	\$/kW	12.2103
Low Voltage Service Rate	\$/kW	0.01745
Rate Rider for Global Adjustment Sub-Account Disposition (2010) – effective until April 30, 2012		
Applicable only for Non-RPP Customers	\$/kW	0.0724
Rate Rider for Global Adjustment Sub-Account Disposition (2011) – effective until December 31, 2012		
Applicable only for Non-RPP Customers	\$/kW	0.5969
Rate Rider for Global Adjustment Sub-Account Disposition (2012) – effective until December 31, 2012		
Applicable only for Non-RPP Customers	\$/kW	(0.3106)
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2012	\$/kW	(1.2647)
Rate Rider for Deferral/Variance Account Disposition (2011) – effective until December 31, 2012	\$/kW	0.0158
Rate Rider for Deferral/Variance Account Disposition (2012) – effective until December 31, 2012	\$/kW	(0.5306)
Rate Rider for Tax Change – effective until December 31, 2012	\$/kW	(0.1078)
Retail Transmission Rate – Network Service Rate	\$/kW	2.0622
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.5685

### MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge – effective until April 30, 2012	\$/kWh	0.0013
Rural Rate Protection Charge – effective on and after May 1, 2012	\$/kWh	0.0011
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

# Horizon Utilities Corporation

## TARIFF OF RATES AND CHARGES

### Effective and Implementation Date January 1, 2012

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EB-2011-0172

## STREET LIGHTING SERVICE CLASSIFICATION

This classification applies to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting, controlled by photo cells. The consumption for these customers will be based on the calculated connected load times the required lighting times established in the approved OEB street lighting load shape template. Further servicing details are available in the distributor's Conditions of Service.

### APPLICATION

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### MONTHLY RATES AND CHARGES – Delivery Component

Service Charge (per connection)	\$	2.32
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until July 31, 2012	\$	0.03
Rate Rider for Recovery of Green Energy Act related costs – effective until December 31, 2012	\$	0.04
Distribution Volumetric Rate	\$/kW	6.1961
Low Voltage Service Rate	\$/kW	0.01702
Rate Rider for Global Adjustment Sub-Account Disposition (2010) – effective until April 30, 2012		
Applicable only for Non-RPP Customers	\$/kW	0.0740
Rate Rider for Global Adjustment Sub-Account Disposition (2011) – effective until December 31, 2012		
Applicable only for Non-RPP Customers	\$/kW	0.5621
Rate Rider for Global Adjustment Sub-Account Disposition (2012) – effective until December 31, 2012		
Applicable only for Non-RPP Customers	\$/kW	(0.3157)
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2012	\$/kW	(0.6378)
Rate Rider for Deferral/Variance Account Disposition (2011) – effective until December 31, 2012	\$/kW	(0.1694)
Rate Rider for Deferral/Variance Account Disposition (2012) – effective until December 31, 2012	\$/kW	(0.5394)
Rate Rider for Tax Change – effective until December 31, 2012	\$/kW	(0.0672)
Retail Transmission Rate – Network Service Rate	\$/kW	1.9537
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.5293

### MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge – effective until April 30, 2012	\$/kWh	0.0013
Rural Rate Protection Charge – effective on and after May 1, 2012	\$/kWh	0.0011
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

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## STANDBY POWER SERVICE CLASSIFICATION

This classification refers to an account that has Load Displacement Generation and requires the distributor to provide back-up service. Further servicing details are available in the distributor's Conditions of Service.

## APPLICATION

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## MONTHLY RATES AND CHARGES – Delivery Component

Distribution Volumetric Rate – Approved on an interim basis	\$/kW	2.4952
Rate Rider for Deferral/Variance Account Disposition (2010) – Effective until April 30, 2012	\$/kW	(0.0002)

## MONTHLY RATES AND CHARGES –Regulatory Component

Wholesale Market Service Charge	\$/kWh	0.0052
Rural Rate Protection Charge – effective until April 30, 2012	\$/kWh	0.0013
Rural Rate Protection Charge – effective on and after May 1, 2012	\$/kWh	0.0011
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25



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## **microFIT GENERATOR SERVICE CLASSIFICATION**

This classification applies to an electricity generation facility contracted under the Ontario Power Authority's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

### **APPLICATION**

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### **MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge	\$	5.25
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## ALLOWANCES

Transformer Allowance for Ownership - General Service 50 to 4,999 kW customers - per kW of billing demand/month	\$/kW	(0.73)
Primary Metering Allowance for transformer losses – applied to measured demand and energy	%	(1.00)

## SPECIFIC SERVICE CHARGES

### APPLICATION

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<b>Customer Administration</b>		
Arrears Certificate	\$	15.00
Statement of Account	\$	15.00
Pulling post-dated cheques	\$	15.00
Duplicate invoices for previous billing	\$	15.00
Request for other billing information	\$	15.00
Easement Letter	\$	15.00
Income tax letter	\$	15.00
Notification Charge	\$	15.00
Account history	\$	15.00
Credit reference/credit check (plus credit agency costs)	\$	15.00
Returned Cheque charge (plus bank charges)	\$	15.00
Charge to certify cheque	\$	15.00
Legal letter charge	\$	15.00
Account set up charge / change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Special Meter reads	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00
Credit Card Convenience Charge	\$	15.00
<b>Non-Payment of Account</b>		
Late Payment - per month	%	1.50
Late Payment - per annum	%	19.56
Collection of account charge – no disconnection	\$	30.00
Collection of account charge – no disconnection – after regular hours	\$	165.00
Disconnect/Reconnect at meter – during regular hours	\$	65.00
Disconnect/Reconnect at meter – after regular hours	\$	185.00
Disconnect/Reconnect at pole – during regular hours	\$	185.00
Disconnect/Reconnect at pole – after regular hours	\$	415.00

# Horizon Utilities Corporation

## TARIFF OF RATES AND CHARGES

### Effective and Implementation Date January 1, 2012

**This schedule supersedes and replaces all previously  
approved schedules of Rates, Charges and Loss Factors**

EB-2011-0172

Install / remove load control device – during regular hours	\$	65.00
Install / remove load control device – after regular hours	\$	185.00
Service call – customer-owned equipment	\$	30.00
Service call – after regular hours	\$	165.00
Temporary service install and remove – overhead – no transformer	\$	500.00
Temporary service install and remove – underground – no transformer	\$	300.00
Temporary service install and remove – overhead – with transformer	\$	1,000.00
Specific Charge for Access to the Power Poles – per pole/year	\$	22.35

# Horizon Utilities Corporation

## TARIFF OF RATES AND CHARGES

### Effective and Implementation Date January 1, 2012

**This schedule supersedes and replaces all previously  
approved schedules of Rates, Charges and Loss Factors**

EB-2011-0172

## RETAIL SERVICE CHARGES (if applicable)

### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for the Ministry of Energy Conservation and Renewable Energy Program, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	100.00
Monthly Fixed Charge, per retailer	\$	20.00
Monthly Variable Charge, per customer, per retailer	\$/cust.	0.50
Distributor-consolidated billing charge, per customer, per retailer	\$/cust.	0.30
Retailer-consolidated billing credit, per customer, per retailer	\$/cust.	(0.30)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.25
Processing fee, per request, applied to the requesting party	\$	0.50
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year		no charge
More than twice a year, per request (plus incremental delivery costs)	\$	2.00

### LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor – Secondary Metered Customer < 5,000 kW	1.0407
Total Loss Factor – Secondary Metered Customer > 5,000 kW	1.0179
Total Loss Factor – Primary Metered Customer < 5,000 kW	1.0303
Total Loss Factor – Primary Metered Customer > 5,000 kW	1.0078