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January 17, 2012

Ontario Energy Board  
P. O. Box 2319  
27<sup>th</sup> Floor  
2300 Yonge Street  
Toronto, ON M4P 1E4

Attention: Board Secretary

Re: Rate Application – EB-2011-0165

I am writing this letter to strongly object to EnWin Utilities being allowed to raise our hydro rates approximately \$100.00 per year due to underestimating their revenue due to our (the consumers) energy conservation brought about by time of use billing.

It seems to be one fiasco after another regarding our hydro rates. First we are forced into time of use billing; forced into having smart meters installed (for which we have to pay even though the majority of consumers were against this) and now we have to pay for actually conserving after being told we have to or we will pay more for hydro. For once, we the people listen and we are being penalized. This is absolutely unacceptable and absurd!

I am a small business owner and if I make a mistake, I cannot ask my clients to pay for it.

I have conserved energy all my life; I wash my clothes in hot water, hang my clothes out to dry, shut off my lights, turn my thermostat down in the winter necessitating heavier clothing and blankets to keep warm, turn my thermostat up in the summer and keeping my house a little warmer than I would like. When I was told I have to conserve more I thought maybe I wasn't conserving enough and found more ways to conserve. I feel I have paid enough by living in the dark, being cold in the winter and hot in the summer and now I am being told I am being penalized for actually sacrificing my comfort and conserving.

Due to our economic state, we cannot afford an increase; most people are having difficulty as it is paying their hydro bills, me included. I believe this increase will add more economic hardship on EnWin customer, particularly the elderly who are on pensions and barely making ends meet now.

Stop this madness!

cc EnWin Utilities Ltd.  
787 Ouellette Avenue  
P. O. Box 1625  
Windsor, ON N9A 5T7

Attention: Mr. Andrew J. Sasso