Ontario Energy Board P.O. Box 2319 27th Floor 2300 Yonge Street Toronto ON M4P 1E4

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BY E-MAIL

March 13, 2008

Mike Packer Director, Regulatory Affairs Union Gas Limited P.O.Box. 2001 50 Keil Drive North Chatham ON N7M 5M1

Dear Mr. Packer:

LETTER OF DIRECTION

Re: Union Gas Limited – April 1, 2008 QRAM Board File No. EB-2008-0033

The Board has today issued its Decision and Interim Order in the above matter, and a copy is enclosed.

You are directed:

- to immediately serve a copy of this Decision and Interim Order, either personally, by courier, by registered mail, or by providing electronic access through a personalized email for those parties that agreed to such service, upon each intervenor served with the Notice of Written Hearing and Procedural Order No. 1 to this proceeding;
- 2. to file with the Board affidavit evidence proving the above service immediately upon completion, with a copy of the Decision and Interim Order and the original post office registration receipts (where applicable) and/or courier slips attached as appendices, and;
- 3. to file with the Board, as soon as these are available, one copy of each of the printed notices being sent by Union to its customers in the forms attached as Appendix "D" to the Decision and Interim Order.

Yours truly.

Original signed by

Kirsten Walli Board Secretary