

**Hydro One Networks Inc.**

8<sup>th</sup> Floor, South Tower  
483 Bay Street  
Toronto, Ontario M5G 2P5  
www.HydroOne.com

Tel: (416) 345-5700  
Fax: (416) 345-5870  
Cell: (416) 258-9383  
Susan.E.Frank@HydroOne.com

**Susan Frank**

Vice President and Chief Regulatory Officer  
Regulatory Affairs



BY COURIER

January 31, 2012

Ms. Kirsten Walli  
Board Secretary  
Ontario Energy Board  
Suite 2700, 2300 Yonge Street  
Toronto, ON M4P 1E4

Dear Ms. Walli:

**EB-2010-0282 – Progress towards implementing time-of-use (“TOU”) pricing for the 150,000 customers affected by the exemption**

Hydro One Networks Inc. (“Hydro One”) filed an application with the Ontario Energy Board (“OEB”) September 16, 2010, under section 74 of the Ontario Energy Board Act, 1998, seeking an exemption from their mandated TOU pricing date for approximately 150,000 Regulated Price Plan (“RPP”) customers that were located outside the reach of Hydro One’s smart meter telecommunications infrastructure. On January 13, 2011, the OEB granted Hydro One’s exemption application. As part of its Decision and Order, the OEB directed Hydro One to file with the OEB quarterly reports on its progress towards implementing TOU pricing for the customers for whom it has received the exemption.

This letter provides Hydro One’s current status regarding approximately 150,000 RPP customers who, as of January 1, 2011, were outside the reach of the company’s smart meter telecommunications infrastructure. As of December 31, 2011, 6,613 customers (among the 150,000 affected customers) have been successfully migrated onto TOU billing due to improvements in the existing technology platform.

Sincerely,

ORIGINAL SIGNED BY SUSAN FRANK

Susan Frank