

From: [BoardSec](#)
To: [Natasha Gocool](#)
Subject: FW: application file No. EB-2011-0354
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From: George [REDACTED]
Sent: March 12, 2012 9:35 PM
To: BoardSec
Subject: application file No. EB-2011-0354

Attn: Ms Kristen Walli
Board Secretary

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The following are my comments which I would like to present to the Ontario Energy Board.

In reviewing the above application File that Enbridge is presenting to the board I find the application absurd. The current Enbridge residential invoicing is broken down as follows: customer charge , Delivery to you , transportation to Enbrige , and Gas Supply Charge. This breakdown for cost is very convient for Enbridge which can pick away at each billing item a little at a time . The customer charge has just been raised in January 2012 by one dollar monthly. It is not surprising that another charge for a different item is being applied for. Where does this end. The amount for the above charges are condiderably more than the gas consumption used. It is my understanding that Enbridge will still invoice for an amount even if the consumer does not use any gas for that period of time.

Has the board ever turned down a request from Enbridge ? Why doesn't Enbridge make cost savings within their company like other companies are doing these days.

George Chinkiwsky

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