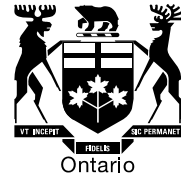


**Ontario Energy Board**  
P.O. Box 2319  
27th. Floor  
2300 Yonge Street  
Toronto ON M4P 1E4  
Telephone: 416- 481-1967  
Facsimile: 416- 440-7656  
Toll free: 1-888-632-6273

**Commission de l'énergie de l'Ontario**  
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Téléphone: 416- 481-1967  
Télécopieur: 416- 440-7656  
Numéro sans frais: 1-888-632-6273



**BY E-MAIL**

March 19, 2012

Michael J. Kysley  
Executive V.P. and Chief Financial Officer  
Burlington Hydro Inc.  
1340 Brant Street  
Burlington, ON L7R 3Z7

### **LETTER OF DIRECTION**

Dear Mr. Kysley:

**Re: Burlington Hydro Inc.  
Application for 2012 Smart Meter Cost Recovery effective May 1, 2012  
Board File No. EB-2012-0081**

The Ontario Energy Board (the "Board") has now issued its Notice (the "Notice") relating to your application for 2012 Smart Meter Cost Recovery. Please note that you must publish the Notice within **fourteen days** of the date of this letter. If publication is not possible within fourteen days, you must inform the Board Secretary immediately.

You are directed:

1. To arrange immediately for the enclosed English version of the Notice, headed with the Ontario government logo and the words "Ontario Energy Board", to be published in one issue of the English language newspaper having the highest circulation, according to the best information available, in Burlington Hydro Inc.'s service area;

Please note that invoices regarding publication are not to be sent to the Board.

2. To immediately, and no later than the date of publication of the Notice, serve a copy of the Notice directly on all intervenors of record in Burlington Hydro Inc.'s previous cost of service rate proceeding EB-2009-0259 and its 2012 3<sup>rd</sup> Generation Incentive Regulation Mechanism rate proceeding EB-2011-0155;

3. If Burlington Hydro Inc. is a Host Distributor, to immediately, and no later than the date of publication of the Notice, serve a copy of the Notice directly on its Embedded Distributor(s);
4. To file with the Board an affidavit proving publication and, where applicable, service of the Notice immediately thereafter;
5. To make a copy of the application and evidence, and any amendments thereto, available for public review at Burlington Hydro Inc.'s office and on its website;
6. To make a copy of the Notice available for public review at Burlington Hydro Inc.'s office and on its website; and,
7. To provide a copy of the application and evidence, and any amendments thereto, to anyone requesting the material.

You are further directed not to include any document(s) or material(s) when serving the Notice other than document(s) or material(s) expressly required by this Letter of Direction to be served.

Yours truly,

*Original Signed By*

Kirsten Walli  
Board Secretary

Encl.