

EB-2011-0155

IN THE MATTER OF the *Ontario Energy Board Act,* 1998, S.O. 1998, c.15 (Schedule B);

AND IN THE MATTER OF an application by Burlington Hydro Inc. for an order or orders approving or fixing just and reasonable distribution rates and other charges, to be effective May 1, 2012.

BEFORE: Karen Taylor

Presiding Member

Paula Conboy Member

DECISION AND ORDER

Introduction

Burlington Hydro Inc. ("Burlington"), a licensed distributor of electricity, filed an application with the Ontario Energy Board (the "Board") on September 16, 2011 under section 78 of the *Ontario Energy Board Act*, 1998, S.O. 1998, c. 15, (Schedule B), seeking approval for changes to the rates that Burlington charges for electricity distribution, to be effective May 1, 2012.

Burlington is one of 77 electricity distributors in Ontario regulated by the Board. The *Report of the Board on 3rd Generation Incentive Regulation for Ontario's Electricity Distributors* (the "IR Report"), issued on July 14, 2008, establishes a three year plan term for 3rd generation incentive regulation ("IR") (i.e., rebasing plus three years). In its October 27, 2010 letter regarding the development of a Renewed Regulatory Framework for Electricity ("RRFE"), the Board announced that it was extending the 3rd generation IR plan until such time as the RRFE policy initiatives have been substantially

completed. As part of the plan, Burlington is one of the electricity distributors that will have its rates adjusted for 2012 on the basis of the IRM process, which provides for a mechanistic and formulaic adjustment to distribution rates and charges between cost of service applications.

To streamline the process for the approval of distribution rates and charges for distributors, the Board issued its *Report of the Board on 3rd Generation Incentive Regulation for Ontario's Electricity Distributors* on July 14, 2008, its *Supplemental Report of the Board on 3rd Generation Incentive Regulation for Ontario's Electricity Distributors* on September 17, 2008, and its *Addendum to the Supplemental Report of the Board on 3rd Generation Incentive Regulation for Ontario's Electricity Distributors* on January 28, 2009 (collectively the "Reports"). Among other things, the Reports contain the relevant guidelines for 2012 rate adjustments for distributors applying for distribution rate adjustments pursuant to the IRM process. On June 22, 2011 the Board issued an update to Chapter 3 of the Board's *Filing Requirements for Transmission and Distribution Applications* (the "Filing Requirements"), which outlines the Filing Requirements for IRM applications based on the policies in the Reports.

Notice of Burlington's rate application was given through newspaper publication in Burlington's service area advising interested parties where the rate application could be viewed and advising how they could intervene in the proceeding or comment on the application. No letters of comment were received. The Notice of Application indicated that intervenors would be eligible for cost awards with respect to Burlington's request for lost revenue adjustment mechanism ("LRAM") recoveries and the disposition of Account 1562 (Deferred Payments in Lieu of Taxes). The Vulnerable Energy Consumers Coalition ("VECC") applied and was granted intervenor status in this proceeding. The Board also granted VECC eligibility for cost awards in regards to Burlington's request for LRAM recovery. Board staff also participated in the proceeding. The Board proceeded by way of a written hearing.

While the Board has considered the entire record in this proceeding, it has made reference only to such evidence as is necessary to provide context to its findings. The following issues are addressed in this Decision and Order:

- Price Cap Index Adjustment;
- Rural or Remote Electricity Rate Protection;
- Retail Transmission Service Rates;

- Shared Tax Savings;
- Review and Disposition of Group 1 Deferral and Variance Account Balances;
- Review and Disposition of Account 1521: Special Purpose Charge;
- Review and Disposition of Lost Revenue Adjustment Mechanism; and
- Review and Disposition of Account 1562: Deferred Payments-in-lieu of Taxes ("PILs").

Price Cap Index Adjustment

As outlined in the Reports, distribution rates under the 3rd Generation IRM are to be adjusted by a price escalator, less a productivity factor (X-factor) of 0.72% and a stretch factor.

On March 13, 2012, the Board announced a price escalator of 2.0 % for those distributors under IRM that have a rate year commencing May 1, 2012.

The stretch factors are assigned to distributors based on the results of two benchmarking evaluations to divide the Ontario industry into three efficiency cohorts. In its letter to Licensed Electricity Distributors dated December 1, 2011, the Board assigned to Burlington efficiency cohort 2 and a cohort specific stretch factor of 0.4%.

On that basis, the resulting price cap index adjustment is 0.88%. The price cap index adjustment applies to distribution rates (fixed and variable charges) uniformly across customer classes that are not eligible for Rural or Remote Electricity Rate Protection.

The price cap index adjustment will not apply to the following components of delivery rates:

- Rate Riders:
- Rate Adders:
- Low Voltage Service Charges;
- Retail Transmission Service Rates;
- Wholesale Market Service Rate:
- Rural or Remote Rate Protection Charge;
- Standard Supply service Administrative Charge;
- Transformation and Primary Metering Allowances;
- Loss Factors:

- Specific Service Charges;
- MicroFIT Service Charges; and
- Retail Service Charges.

Rural or Remote Electricity Rate Protection

On December 21, 2011, the Board issued a Decision with Reasons and Rate Order (EB-2011-0405) establishing the Rural or Remote Electricity Rate Protection ("RRRP") benefit and charge for 2012. The Board amended the RRRP charge to be collected by the Independent Electricity System Operator from the current \$0.0013 per kWh to \$0.0011 per kWh effective May 1, 2012. The final Tariff of Rates and Charges flowing from this IRM Decision will reflect the new RRRP charge.

Retail Transmission Service Rates

Electricity distributors are charged the Ontario Uniform Transmission Rates ("UTRs") at the wholesale level and subsequently pass these charges on to their distribution customers through the Retail Transmission Service Rates ("RTSRs"). Variance accounts are used to capture timing differences and differences in the rate that a distributor pays for wholesale transmission service compared to the retail rate that the distributor is authorized to charge when billing its customers (i.e. variance accounts 1584 and 1586).

On June 22, 2011 the Board issued revision 3.0 of the *Guideline G-2008-0001 - Electricity Distribution Retail Transmission Service Rates* (the "RTSR Guideline"). The RTSR Guideline outlines the information that the Board requires electricity distributors to file to adjust their RTSRs for 2012. The RTSR Guideline requires electricity distributors to adjust their RTSRs based on a comparison of historical transmission costs adjusted for the new UTR levels and the revenues generated under existing RTSRs. The objective of resetting the rates is to minimize the prospective balances in accounts 1584 and 1586. In order to assist electricity distributors in the calculation of the distributors' specific RTSRs, Board staff provided a filing module.

On December 20, 2011 the Board issued its Rate Order for Hydro One Transmission (EB-2011-0268) which adjusted the UTRs effective January 1, 2012, as shown in the following table.

Table 1

Uniform Transmission Rates	Jan 1, 2012
Network Service Rate	\$3.57
Connection Service Rates	
Line Connection Service Rate	\$0.80
Transformation Connection Service Rate	\$1.86

Burlington used in the filing module a loss factor of 1.0413 derived by using a weighted average of the loss factors applicable during 2010.

Board staff submitted that the most recent Board approved loss factor should be used since it should be a better predictor of the wholesale costs and therefore a better proxy to re-calibrate RTSRs.

In its reply submission, Burlington disagreed with Board staff stating that its method results in the most accurate estimate of the loss adjusted load since it multiplies the 2010 metered load by the weighted average of the loss factors applicable during 2010.

The Board finds that the 2012 UTRs in Table 1 above are to be incorporated into the filing module. With respect to the loss factor, the Board will approve the use of Burlington's last approved loss factor, i.e. 1.0405. This approach is consistent with the methodology approved for other electricity distributors.

Shared Tax Savings

In its Supplemental Report, the Board determined that a 50/50 sharing of the impact of currently known legislated tax changes, as applied to the tax level reflected in the Board-approved base rates for a distributor, is appropriate.

The calculated annual tax reduction over the IRM plan term will be allocated to customer rate classes on the basis of the Board-approved base-year distribution revenue. These amounts will be refunded to customers each year of the plan term, over a 12-month period, through a volumetric rate rider using annualized consumption by customer class underlying the Board-approved base rates.

Burlington's application identified a total tax savings of \$548,504 resulting in a shared amount of \$274,252 to be refunded to ratepayers. Burlington proposed to refund these

tax savings to customers through one year rate riders.

The Board approves the disposition of the shared tax savings of \$274,252 over a one year period (i.e. May 1, 2012 to April 30, 2013) and the associated rate riders for all customer rate classes.

Review and Disposition of Group 1 Deferral and Variance Accounts

The Report of the Board on Electricity Distributors' Deferral and Variance Account Review Report (the "EDDVAR Report") provides that, during the IRM plan term, the distributor's Group 1 account balances will be reviewed and disposed if the preset disposition threshold of \$0.001 per kWh (debit or credit) is exceeded. The onus is on the distributor to justify why any account balance in excess of the threshold should not be disposed.

Burlington's 2010 actual year-end total balance for Group 1 Accounts including interest projected to April 30, 2012 is a credit of \$2,842,111. This amount results in a total claim of \$0.00167 per kWh, which exceeds the preset disposition threshold. Burlington proposed to dispose of this credit amount over a four year period citing as reasons the need to stabilize rates, simplify the resulting tariff sheet and hence facilitate customers' understanding and acceptance of the applicable rates and charges.

In its submission, Board staff noted that the principal amounts to be disposed as of December 31, 2010 reconcile with the amounts reported as part of the *Reporting and Record-keeping Requirements* ("RRR"). Board staff submitted that the amounts should be disposed on a final basis.

With respect to the disposition period, Board staff submitted that the application is not consistent with the guidelines outlined in the EDDVAR Report with respect to the default disposition period (one year) for Group 1 accounts. Board staff also noted that that while some volatility in electricity bills may result from adopting a shorter disposition period, using a disposition period as long as four years would contribute to intergenerational inequity. Further, Board staff expressed the view that that the Board should strike a balance between reducing intergenerational inequity and mitigating rate volatility. Board staff recommended that a two-year disposition period be adopted for Burlington's Group 1 account balances.

In its reply submission, Burlington argued that while it acknowledges the desire to generally reduce intergenerational inequity, it strongly believes that a four-year disposition period is in its customers' best interests since it will help mitigate constant tariff changes and provide some degree of rate stabilization.

The Board approves, on a final basis, the disposition of a credit balance of \$2,842,111 as of December 31, 2010, including interest as of April 30, 2012. With respect to the disposition period, the Board agrees with Board staff that a two year disposition period represents a better balance between reducing intergenerational inequity and mitigating rate volatility than the four year disposition period sought by Burlington.

The table below identifies the principal and interest amounts approved for disposition for Group 1 Accounts.

Table 2

Account Name	Account Number	Principal Balance A	Interest Balance B	Total Claim C = A + B
LV Variance Account	1550	-257,968	-5,004	-262,972
RSVA - Wholesale Market Service Charge	1580	-2,174,130	-42,357	-2,216,487
RSVA - Retail Transmission Network Charge	1584	335,480	6,448	341,928
RSVA - Retail Transmission Connection Charge	1586	-377,496	-7,381	-384,877
RSVA - Power (excluding Global Adjustment)	1588	-1,856,189	-37,947	-1,894,136
RSVA - Power – Global Adjustment Sub-Account	1588	1,544,100	30,332	1,574,432
Recovery of Regulatory Asset Balances	1590	1		1
Disposition and Recovery of Regulatory Balances (2008)	1595			
Disposition and Recovery of Regulatory Balances (2009)	1595			
Group 1 Total				-2,842,111

For accounting and reporting purposes, the respective balance of each Group 1 account approved for disposition shall be transferred to the applicable principal and interest carrying charge sub-accounts of Account 1595 by June 30, 2012 pursuant to the

requirements specified in Article 220, Account Descriptions, of the *Accounting Procedures Handbook for Electricity Distributors*. The date of the journal entry to transfer the approved account balances to the sub-accounts of Account 1595 is the date on which disposition of the balances are effective in rates, which generally is the start of the rate year (e.g. May 1), and this entry should be completed on a timely basis to ensure that these adjustments are included in the June 30, 2012 (Quarter 3) RRR data reported.

Review and Disposition of Account 1521: Special Purpose Charge

The Board authorized Account 1521, Special Purpose Charge Assessment ("SPC") Variance Account in accordance with Section 8 of *Ontario Regulation 66/10* (Assessments for Ministry of Energy and Infrastructure Conservation and Renewable Energy Program Costs) (the "SPC Regulation"). Accordingly, any difference between (a) the amount remitted to the Minister of Finance for the distributor's SPC assessment and (b) the amounts recovered from customers on account of the assessment were to be recorded in "Sub-account 2010 SPC Assessment Variance" of Account 1521.

In accordance with Section 8 of the SPC Regulation, distributors are required to apply no later than April 15, 2012 for an order authorizing the disposition of any residual balance in sub-account 2010 SPC Assessment Variance. The Filing Requirements states the Board's expectation that requests for disposition of this account balance would be heard as part of the proceedings to set rates for the 2012 year.

Burlington originally requested the disposition of a residual debit balance of \$176,756 as at December 31, 2010, and carrying costs until April 30, 2012 over a four year period. In response to Board staff interrogatory #5, Burlington provided a detailed reconciliation of the balance in Account 1521 and updated their request for disposition to a credit balance of \$49,704 comprising principal as of December 31, 2010, plus collections in 2011 and interest to April 30, 2012.

Board staff submitted that despite the usual practice, the Board should authorize the disposition of Account 1521 as of December 31, 2010, plus the amounts recovered from customers in 2011, including interest, because the account balance does not require a prudence review, and electricity distributors are required by regulation to apply for disposition of this account.

The Board will approve the disposition of a credit balance of \$49,704 in Account 1521 on a final basis, representing principal balance at December 31, 2010 plus amounts recovered from customers in 2011 plus carrying costs until April 30, 2012. The Board approves a two year disposition period. The Board directs Burlington to close Account 1521 effective May 1, 2012.

For accounting and reporting purposes, the balance of Account 1521 shall be transferred to the applicable principal and interest carrying charge sub-accounts of Account 1595 by June 30, 2012 pursuant to the requirements specified in Article 220, Account Descriptions, of the *Accounting Procedures Handbook for Electricity Distributors*. The date of the journal entry to transfer the approved account balances to the sub-accounts of Account 1595 is the date on which disposition of the balances are effective in rates, which generally is the start of the rate year (e.g. May 1), and this entry should be completed on a timely basis to ensure that these adjustments are included in the June 30, 2012 (Quarter 3) RRR data reported.

Review and Disposition of Lost Revenue Adjustment Mechanism

The Board's *Guidelines for Electricity Distributor Conservation and Demand Management* (the "CDM Guidelines") issued on March 28, 2008 outline the information that is required when filing an application for LRAM or SSM.

Burlington originally sought to recover a total LRAM claim of \$367,885 over a two-year period. The lost revenues include the effect of new 2010 programs as well as persistence for 2009 and 2010 programs from January 1, 2011 to April 30, 2012. Burlington Hydro's original claim used 2009 program results as a best estimate for 2010, 2011 and 2012 program results. Burlington Hydro subsequently updated its LRAM claim to \$273,165 based on the OPA's 2010 final program results.

In its submission, Board staff stated that it does not support the recovery of the requested persisting lost revenues from 2009 CDM programs in 2010, the lost revenues from 2010 CDM programs, or the lost revenues from 2009 and 2010 CDM programs from January 1, 2011 to April 30, 2012 as these amounts should have been built into Burlington's last approved load forecast, nullifying the need for LRAM.

Board staff further noted that it recognizes that in the past LRAM applications may have been approved for persistence of programs after a new load forecast has been

approved in a cost of service application, and the Board may want to consider the issue of consistency in its decision. Board staff also noted that in cases in which it was clear in the application or settlement agreement that an adjustment for CDM was not being incorporated into the load forecast specifically because of an expectation that an LRAM application would address the issue, and if this approach was accepted by the Board, then Board staff would agree that an LRAM application is appropriate. Board staff invited Burlington in its reply submission to highlight whether the issue of an LRAM application was addressed in their cost of service application.

In its submission, VECC noted that a LRAM claim comprises retrospective adjustment when CDM load reductions are not factored into the load forecast underpinning rates. VECC further noted that Burlington has calculated persisting savings into 2011 and 2012 using 2010 input assumptions, which is not appropriate or in accordance with CDM Guidelines. VECC submitted that it only supports recovery of 2010 LRAM amounts in 2010, for a total of \$73,568.

In its reply submission, Burlington noted that its LRAM claim is built on the same premise of persistency as accepted by the Board in early decisions. Burlington further noted that the LRAM mechanism was established as a retroactive adjustment related to a period in which rates were declared final. Burlington also noted that disallowing LRAM for un-forecasted CDM would act as a major disincentive to participation in CDM initiatives. Additionally, Burlington noted that persisting savings for 2011 and 2012 are based on OPA program specific evaluations for 2009 and 2010 that the OPA identified as final. Burlington submitted that they consider their LRAM claim is appropriate and fully consistent with previous Board decisions and request approval of the full LRAM amount, for a total of \$273,165.

The Board is of the view that the approved load forecast is final and agrees with Board staff that there is no exception otherwise, in the CDM Guidelines or in the Board's decision relating to Burlington's 2010 cost-of-service ("COS") rate application (EB-2009-0259). The Board notes that, contrary to VECC's submission, there are no references made in either Burlington's 2010 COS decision (EB-2009-0259) or in the 2011 IRM decision (EB-2010-0067) that would substantiate the explicit exclusion of CDM effects from Burlington's load forecast.

As such, Burlington is not entitled to an LRAM recovery as the lost revenues it has requested should have been factored into its 2010 load forecast as outlined in the CDM Guidelines.

Review and Disposition of Account 1562: Deferred Payments-in-lieu of Taxes

Burlington requested to refund a credit balance in Account 1562 of \$1,189,099 over four years. Burlington filed several updates to its evidence during the proceeding, and most recently as part of its reply submission. Except for issues related to interest expense to be included in the interest claw-back calculations in the SIMPIL¹ models, Burlington has followed the Board's guidance and decisions in completing its evidence.

In answer to interrogatories, Burlington agreed that capitalized interest should be added to the amount of interest to be included in the true-up calculations.² In its reply submission, Burlington provided a table of interest expense components that included interest on a promissory note, a line of credit, "others" and retailer deposits.³

The Board finds that the components which will comprise interest expense for the purposes of the true-up calculations based on Burlington's evidence in this case are: interest on the promissory note, the line of credit interest stand-by charges and capitalized interest. The Board is not persuaded that interest income should be netted against interest expense as this is not consistent with the treatment of interest income in cost of service applications. Interest expense related to customer (retailer) deposits is also not recovered in interest in cost of service applications and therefore should also be excluded in the SIMPIL calculations.

Interest Expense Components for SIMPIL Model Interest True-up Calculations					3
	2001	2002	2003	2004	2005
Promissory Note	292,046	2,998,985	3,471,199	3,480,709	3,471,199
Line of credit		110,610	99,877	78,316	78,164
Capitalized interest		274,971			
	292,046	3,384,566	3,571,076	3,559,025	3,549,363

After making the changes in Burlington's SIMPIL models and to the continuity schedule⁴ to reflect these findings, the Board has determined that the amended credit balance in Account 1562 is a refund of \$1,307,917. This balance consists of a credit principal amount of \$1,189,647 and credit interest carrying charges of \$118,270. The Board also approves a two year disposition period.

¹ Spreadsheet implementation model for payments-in-lieu of taxes.

² Burlington Hydro's Responses to Board Staff Interrogatories, November 3, 2011, #9.

³ Reply Submission, December 9, 2011, pg.8-9.

⁴ Burlington - Elenchus PILs Recovery Crosschecking model/ filed on October 27, 2011/ Decision continuity schedule.

For accounting and reporting purposes, the balance of Account 1562 shall be transferred to the applicable principal and interest carrying charge sub-accounts of Account 1595 pursuant to the requirements specified in Article 220, Account Descriptions, of the Accounting Procedures Handbook for Electricity Distributors. The date of the journal entry to transfer the approved account balances to the sub-accounts of Account 1595 is the date on which disposition of the balances are effective in rates, which generally is the start of the rate year (e.g. May 1), and this entry should be completed on a timely basis to ensure that these adjustments are included in the June 30, 2012 (Quarter 3) RRR data reported.

Rate Model

With this Decision, the Board is providing Burlington with a rate model (spreadsheet) and applicable supporting models and a draft Tariff of Rates and Charges (Appendix A) that reflects the elements of this Decision. The Board also reviewed the entries in the rate model to ensure that they were in accordance with the 2011 Board approved Tariff of Rates and Charges and the rate model was adjusted, where applicable, to correct any discrepancies.

THE BOARD ORDERS THAT:

- 1. Burlington's new distribution rates shall be effective May 1, 2012.
- 2. Burlington shall review the draft Tariff of Rates and Charges set out in Appendix A. Burlington shall file with the Board a written confirmation assessing the completeness and accuracy of the draft Tariff of Rates and Charges, or provide a detailed explanation of any inaccuracies or missing information within 7 days of the date of issuance of this Decision and Order.
- 3. If the Board does not receive a submission from Burlington to the effect that inaccuracies were found or information was missing pursuant to item 2 of this Decision and Order, the draft Tariff of Rates and Charges set out in Appendix A of this order will become final effective May 1, 2012, and will apply to electricity consumed or estimated to have been consumed on and after May 1, 2012. Burlington shall notify its customers of the rate changes no later than with the first bill reflecting the new rates.

4. If the Board receives a submission from Burlington to the effect that inaccuracies were found or information was missing pursuant to item 2 of this Decision and Order, the Board will consider the submission of Burlington and will issue a final Tariff of Rates and Charges.

Cost Awards

The Board will issue a separate decision on cost awards once the following steps are completed:

- 1. VECC shall submit their cost claims no later than **7 days** from the date of issuance of the final Rate Order.
- Burlington shall file with the Board and forward to VECC any objections to the claimed costs within 21 days from the date of issuance of the final Rate Order.
- 3. VECC shall file with the Board and forward to Burlington any responses to any objections for cost claims within **28 days** from the date of issuance of the final Rate Order.
- 4. Burlington shall pay the Board's costs incidental to this proceeding upon receipt of the Board's invoice.

All filings to the Board must quote file number **EB-2011-0155**, be made through the Board's web portal at, www.errr.ontarioenergyboard.ca and consist of two paper copies and one electronic copy in searchable / unrestricted PDF format. Filings must clearly state the sender's name, postal address and telephone number, fax number and e-mail address. Parties must use the document naming conventions and document submission standards outlined in the RESS Document Guideline found at www.ontarioenergyboard.ca. If the web portal is not available parties may email their document to the address below. Those who do not have internet access are required to submit all filings on a CD in PDF format, along with two paper copies. Those who do not have computer access are required to file 7 paper copies.

DATED at Toronto, March 22, 2012

ONTARIO ENERGY BOARD

Original signed by

Kirsten Walli Board Secretary

Appendix A

To Decision and Order

Draft Tariff of Rates and Charges

Board File No: EB-2011-0155

DATED: March 22, 2012

Effective and Implementation Date May 1, 2012

This schedule supersedes and replaces all previously approved schedules of Rates. Charges and Loss Factors

EB-2011-0155

\$/kWh

0.0011

0.25

RESIDENTIAL SERVICE CLASSIFICATION

This classification applies to low voltage connection assets that operate at 750 volts or less and supply electrical energy to residential customers where such energy is used exclusively in separately metered living accommodation. Customers shall be residing in single-dwelling units that consist of a detached house or one unit of a semi-detached, duplex, triplex, or quadruplex house, with residential zoning. Separately metered dwellings within a town house complex or apartment building also qualify as residential customers. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

Rural Rate Protection Charge

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES – Delivery Component

Standard Supply Service – Administrative Charge (if applicable)

\$	12.23
\$/kWh	0.0166
\$/kWh	0.0003
\$/kWh	0.0009
\$/kWh	(0.0006)
\$/kWh	(0.0019)
\$/kWh	0.0004
\$/kWh	(0.0003)
\$/kWh	0.0072
\$/kWh	0.0057
\$/kWh	0.0052
	\$/kWh \$/kWh \$/kWh \$/kWh \$/kWh \$/kWh \$/kWh \$/kWh

Effective and Implementation Date May 1, 2012

This schedule supersedes and replaces all previously approved schedules of Rates. Charges and Loss Factors

EB-2011-0155

0.0011

0.25

\$/kWh

GENERAL SERVICE LESS THAN 50 kW SERVICE CLASSIFICATION

This classification applies to low voltage connection assets that operate at 750 volts or less and supply electricity to general service customers whose monthly average peak demand during a calendar year is less than, or forecast by BHI to be less than, 50 kW. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

Rural Rate Protection Charge

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES – Delivery Component

Standard Supply Service – Administrative Charge (if applicable)

Service Charge	\$	25.41
Distribution Volumetric Rate	\$/kWh	0.0136
Rate Rider for Global Adjustment Sub-Account Disposition – effective until April 30, 2014		
Applicable only for Non-RPP Customers	\$/kWh	0.0003
Rate Rider for Global Adjustment Sub-Account Disposition (2012) – effective until April 30, 2014		
Applicable only for Non-RPP Customers	\$/kWh	0.0009
Rate Rider for Deferral/Variance Account Disposition – effective until April 30, 2014	\$/kWh	(0.0006)
Rate Rider for Deferral/Variance Account Disposition (2012) – effective until April 30, 2014	\$/kWh	(0.0017)
Rate Rider for Lost Revenue Adjustment Mechanism/Shared Savings Mechanism Recovery		
effective until April 30, 2014	\$/kWh	0.0004
Rate Rider for Tax Adjustments – effective until April 30, 2013	\$/kWh	(0.0002)
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0068
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0050
MONTHLY DATEC AND CHARGES. Demiletems Comment		
MONTHLY RATES AND CHARGES – Regulatory Component		
Wholesale Market Service Rate	\$/kWh	0.0052

Effective and Implementation Date May 1, 2012

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2011-0155

GENERAL SERVICE 50 to 4,999 kW SERVICE CLASSIFICATION

This classification applies to general service customers with a monthly average peak demand during a calendar year equal to or greater than, or is forecast by BHI to be equal to or greater than, 50 kW but less than 5,000 kW. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	72.42
Distribution Volumetric Rate	\$/kW	2.8586
Rate Rider for Global Adjustment Sub-Account Disposition – effective until April 30, 2014		
Applicable only for Non-RPP Customers	\$/kW	0.1240
Rate Rider for Global Adjustment Sub-Account Disposition (2012) – effective until April 30, 2014		
Applicable only for Non-RPP Customers	\$/kW	0.3447
Rate Rider for Deferral/Variance Account Disposition – effective until April 30, 2014	\$/kW	(0.2906)
Rate Rider for Deferral/Variance Account Disposition (2012) – effective until April 30, 2014	\$/kW	(0.5728)
Rate Rider for Lost Revenue Adjustment Mechanism/Shared Savings Mechanism Recovery		
- effective until April 30, 2014	\$/kW	0.0142
Rate Rider for Tax Adjustments – effective until April 30, 2013	\$/kW	(0.0293)
Retail Transmission Rate – Network Service Rate	\$/kW	2.7743
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	2.0851
Retail Transmission Rate – Network Service Rate – Interval Metered	\$/kW	2.8145
Retail Transmission Rate – Line and Transformation Connection Service Rate – Interval Metered	\$/kW	2.2011
MONTHLY RATES AND CHARGES - Regulatory Component		

MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0011
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

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Burlington Hydro Inc. TARIFF OF RATES AND CHARGES

Effective and Implementation Date May 1, 2012

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

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0.25

UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification applies to low voltage connection assets that operate at 750 volts or less and supply electricity to general service customers whose monthly average peak demand during a calendar year is less than, or forecast by BHI to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The customer will provide detailed manufacturer information/documentation with regard to electrical demand/consumption of the proposed unmetered load. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES – Delivery Component

Standard Supply Service – Administrative Charge (if applicable)

Service Charge (per connection)	\$	10.29
Distribution Volumetric Rate	\$/kWh	0.0178
Rate Rider for Global Adjustment Sub-Account Disposition – effective until April 30, 2014		
Applicable only for Non-RPP Customers	\$/kWh	0.0003
Rate Rider for Global Adjustment Sub-Account Disposition (2012) – effective until April 30, 2014		
Applicable only for Non-RPP Customers	\$/kWh	0.0009
Rate Rider for Deferral/Variance Account Disposition – effective until April 30, 2014	\$/kWh	(0.0006)
Rate Rider for Deferral/Variance Account Disposition (2012) – effective until April 30, 2014	\$/kWh	(0.0020)
Rate Rider for Tax Adjustments – effective until April 30, 2013	\$/kWh	(0.0003)
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0068
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0050
MONTHLY RATES AND CHARGES – Regulatory Component		
MONTHET NATED AND OTTANOED - Regulatory Component		
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0011

Effective and Implementation Date May 1, 2012

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STREET LIGHTING SERVICE CLASSIFICATION

This classification refers to roadway lighting customers such as the City of Burlington, the Regional Municipality of Halton, Ministry of Transportation and private roadway lighting, controlled by photo cells. The daily consumption for these customers will be based on the calculated connected load times the required night time or lighting times established in the approved OEB street lighting load shape template. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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MONTHLY RATES AND CHARGES – Delivery Component

Service Charge (per connection) Distribution Volumetric Rate	\$ \$/kW	0.61 4.4088
Rate Rider for Global Adjustment Sub-Account Disposition – effective until April 30, 2014 Applicable only for Non-RPP Customers	\$/kW	0.1089
Rate Rider for Global Adjustment Sub-Account Disposition (2012) – effective until April 30, 2014 Applicable only for Non-RPP Customers	\$/kW	0.3201
Rate Rider for Deferral/Variance Account Disposition – effective until April 30, 2014	\$/kW	(0.3359)
Rate Rider for Deferral/Variance Account Disposition (2012) – effective until April 30, 2014	\$/kW	(0.6403)
Rate Rider for Tax Adjustments – effective until April 30, 2013	\$/kW	(0.0772)
Retail Transmission Rate – Network Service Rate	\$/kW	2.0568
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.5664

MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0011
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Burlington Hydro Inc. TARIFF OF RATES AND CHARGES Effective and Implementation Date May 1, 2012

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microFIT GENERATOR SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Ontario Power Authority's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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MONTHLY RATES AND CHARGES – Delivery Component

Service Charge \$ 5.25

Effective and Implementation Date May 1, 2012

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ALLOWANCES

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allowance for transformer losses – applied to measured demand and energy	%	(1.00)

SPECIFIC SERVICE CHARGES

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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Customer Administration		
Arrears certificate	2	15.00
Credit reference/credit check (plus credit agency costs)	\$	15.00
Statement of account	φ	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$ \$	30.00
Returned cheque (plus bank charges)	\$	15.00
Non-Payment of Account		
Late Payment - per month	%	1.50
Late Payment - per annum	%	19.56
Collection of account charge – no disconnection	\$	30.00
Disconnect/Reconnect Charge - At Meter During Regular hours	\$	65.00
Disconnect/Reconnect Charge - At Meter After Hours	\$	185.00
Temporary service install & remove – overhead – no transformer	\$	500.00
Specific charge for Access to the Power Poles – per pole/year	\$	22.35

Effective and Implementation Date May 1, 2012

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RETAIL SERVICE CHARGES (if applicable)

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity

One-time charge, per retailer, to establish the service agreement between the distributor and the retaile	r \$	100.00
Monthly Fixed Charge, per retailer	\$	20.00
Monthly Variable Charge, per customer, per retailer	\$/cust.	0.50
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.30
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.30)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.25
Processing fee, per request, applied to the requesting party	\$	0.50
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail		
Settlement Code directly to retailers and customers, if not delivered electronically through the		
Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year		no charge
More than twice a year, per request (plus incremental delivery costs)	\$	2.00

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor – Secondary Metered Customer < 5,000 kW	1.0405
Total Loss Factor – Secondary Metered Customer > 5,000 kW	N/A
Total Loss Factor – Primary Metered Customer < 5,000 kW	1.0301
Total Loss Factor – Primary Metered Customer > 5,000 kW	N/A