

EB-2011-0185

IN THE MATTER OF the *Ontario Energy Board Act,* 1998, S.O. 1998, c.15 (Schedule B);

AND IN THE MATTER OF an application by Niagara Peninsula Energy Inc. for an order or orders approving or fixing just and reasonable distribution rates and other charges, to be effective May 1, 2012.

BEFORE: Karen Taylor

Presiding Member

Paula Conboy Member

REVISED RATE ORDER

Introduction

Niagara Peninsula Energy Inc. ("NPEI"), a licensed distributor of electricity, filed an application with the Ontario Energy Board (the "Board") on September 16, 2011, under section 78 of the *Ontario Energy Board Act*, 1998, S.O. 1998, c. 15, (Schedule B), seeking approval for changes to the rates that NPEI charges for electricity distribution, to be effective May 1, 2012.

In its Decision and Order on the Application issued on March 22, 2012, the Board ordered NPEI to review the draft Tariff of Rates and Charges and to file with the Board a written confirmation assessing the completeness and accuracy of the draft Tariff of Rates and Charges, or provide a detailed explanation of any inaccuracies or missing information, within seven calendar days of the date of the Decision and Order.

On March 23, 2012, NPEI filed a letter and noted the following inaccuracies in the draft Tariff of Rates and Charges:

• The Rate Riders for Deferral/Variance Account Disposition (2012) effective until April 30, 2014 are inaccurate for all rate classes for both the Niagara Falls Hydro Inc. Service Area and the Peninsula West Utilities Limited Service Area. This is so since the formula that calculates the Deferral/Variance Account Rate Rider on Sheet 12 in the IRM3 Rate Generator Model was adjusted (i.e. locked) for NPEI's unique situation related to PILS, and does not reflect the Board approved disposition period of two years.

The Board accepts NPEI's submission and has revised the Tariff of Rates and Charges.

THE BOARD ORDERS THAT:

1. The revised Tariff of Rates and Charges set out in Appendix A of this Order will become final effective May 1, 2012, and will apply to electricity consumed or estimated to have been consumed on and after May 1, 2011. NPEI shall notify its customers of the rate changes no later than with the first bill reflecting the new rates.

DATED at Toronto, March 27, 2012

ONTARIO ENERGY BOARD

Original Signed by

Kirsten Walli Board Secretary

Appendix A

To Revised Rate Order

Revised Tariff of Rates and Charges

Board File No: EB-2011-0085

DATED March 27, 2012

Effective and Implementation Date May 1, 2012

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2011-0185

RESIDENTIAL SERVICE CLASSIFICATION Niagara Falls Hydro Inc. Service Area

This class pertains to customers residing in detached, semi-detached or duplex dwelling units, where energy is supplied single-phase, 3 wire, 60 hertz, having a nominal voltage of 120/240 volts. Large residential services will include all services from 201 amp, up to and including 400 amp, 120/240 volt, single phase, three wire. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Rate Rider for Global Adjustment Sub-Account Disposition – effective until April 30, 2014 Applicable only for Non-RPP Customers Retail Transmission Rate – Network Service Rate Retail Transmission Rate – Line and Transformation Connection Service Rate \$/kWh Retail Transmission Rate – Line and Transformation Connection Service Rate	0.17 0.0158 0.0005 (0.0001) (0.0011) (0.0005) 0.0066 0.0045
MONTHLY RATES AND CHARGES – Regulatory Component	0.0045

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0011
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2012

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2011-0185

RESIDENTIAL SERVICE CLASSIFICATION Peninsula West Utilities Limited Service Area

One residential service per lot, per customer. Standard residential services will include all services up to and including 200 amp, 120/240 volt, single phase, three wire. Large residential services will include all services from 201 amp. up to and including 400 amp., 120/240 volt, single phase, three wire. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	15.76
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until May 31, 2012	\$	0.16
Distribution Volumetric Rate	\$/kWh	0.0158
Low Voltage Service Rate	\$/kWh	0.0005
Rate Rider for Tax Adjustments – effective until April 30, 2013	\$/kWh	(0.0001)
Rate Rider for Deferral/Variance Account Disposition (2012) – effective until April 30, 2014	\$/kWh	(0.0011)
Rate Rider for Global Adjustment Sub-Account Disposition – effective until April 30, 2014		
Applicable only for Non-RPP Customers	\$/kWh	(0.0005)
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0066
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0045

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0011
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2012

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2011-0185

0.25

GENERAL SERVICE LESS THAN 50 kW SERVICE CLASSIFICATION Niagara Falls Hydro Inc. Service Area

This class pertains to non-residential customers taking electricity at 750 volts or less whose monthly average peak demand is less than, or is forecast to be less than, 50 kW. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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Service Charge	\$	37.09
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until May 31, 2012	\$	0.46
Distribution Volumetric Rate	\$/kWh	0.0135
Low Voltage Service Rate	\$/kWh	0.0004
Rate Rider for Tax Adjustments – effective until April 30, 2013	\$/kWh	(0.0001)
Rate Rider for Deferral/Variance Account Disposition (2012) – effective until April 30, 2014	\$/kWh	(0.0011)
Rate Rider for Global Adjustment Sub-Account Disposition – effective until April 30, 2014		
Applicable only for Non-RPP Customers	\$/kWh	(0.0005)
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0060
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0040
MONTHLY RATES AND CHARGES – Regulatory Component		

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0011

Effective and Implementation Date May 1, 2012 This schedule supersedes and replaces all previously approved schedules of Rates. Charges and Loss Factors

EB-2011-0185

GENERAL SERVICE LESS THAN 50 kW SERVICE CLASSIFICATION Peninsula West Utilities Limited Service Area

This classification applies to a non residential account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

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Service Charge Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until May 31, 2012 Distribution Volumetric Rate Low Voltage Service Rate Rate Rider for Tax Adjustments – effective until April 30, 2013 Rate Rider for Deferral/Variance Account Disposition (2012) – effective until April 30, 2014 Rate Rider for Global Adjustment Sub-Account Disposition – effective until April 30, 2014 Applicable only for Non-RPP Customers	\$ \$ \$/kWh \$/kWh \$/kWh	37.09 0.34 0.0135 0.0004 (0.0001) (0.0011)
Applicable only for Non-RPP Customers Retail Transmission Rate – Network Service Rate Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh \$/kWh \$/kWh	(0.0005) 0.0060 0.0040
MONTHLY RATES AND CHARGES – Regulatory Component		

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0011
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2012

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2011-0185

GENERAL SERVICE 50 to 4,999 kW SERVICE CLASSIFICATION Niagara Falls Hydro Inc. Service Area

This classification refers to a non residential account whose monthly average peak demand is equal to or greater than, or is forecast to be equal to or greater than 50 kW but less than 5,000 kW. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	177.40
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until May 31, 2012	\$	5.14
Distribution Volumetric Rate	\$/kW	4.1887
Low Voltage Service Rate	\$/kW	0.1592
Rate Rider for Tax Adjustments – effective until April 30, 2013	\$/kW	(0.0195)
Rate Rider for Deferral/Variance Account Disposition (2012) – effective until April 30, 2014	\$/kW	(0.3734)
Rate Rider for Global Adjustment Sub-Account Disposition – effective until April 30, 2014		
Applicable only for Non-RPP Customers	\$/kW	(0.1840)
Retail Transmission Rate – Network Service Rate	\$/kW	2.4835
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.5756

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0011
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2012

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GENERAL SERVICE 50 to 4,999 kW SERVICE CLASSIFICATION Peninsula West Utilities Limited Service Area

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MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	177.40
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until May 31, 2012	\$	6.45
Distribution Volumetric Rate	\$/kW	4.1887
Low Voltage Service Rate	\$/kW	0.1592
Rate Rider for Tax Adjustments – effective until April 30, 2013	\$/kW	(0.0195)
Rate Rider for Deferral/Variance Account Disposition (2012) – effective until April 30, 2014	\$/kW	(0.3734)
Rate Rider for Global Adjustment Sub-Account Disposition – effective until April 30, 2014		
Applicable only for Non-RPP Customers	\$/kW	(0.1840)
Retail Transmission Rate – Network Service Rate	\$/kW	2.4835
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.5756

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0011
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2012

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0.25

UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION Niagara Falls Hydro Inc. Service Area

This classification refers to an account taking electricity at 750 volts or less whose monthly average peak demand is less than, or forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power pack, bus shelters, telephone booths, traffic lights, railway crossings, etc. The customer will provide detailed manufacturer information/documentation with regard to electricity demand/consumption of the proposed unmetered load. Further servicing details are available in the distributor's Conditions of Service.

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The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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MONTHLY RATES AND CHARGES – Delivery Component

Standard Supply Service – Administrative Charge (if applicable)

Service Charge (per connection)	\$	19.17
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until May 31, 2012	\$	0.18
Distribution Volumetric Rate	\$/kWh	0.0134
Low Voltage Service Rate	\$/kWh	0.0004
Rate Rider for Tax Adjustments – effective until April 30, 2013	\$/kWh	(0.0002)
Rate Rider for Deferral/Variance Account Disposition (2012) – effective until April 30, 2014	\$/kWh	(0.0011)
Rate Rider for Global Adjustment Sub-Account Disposition – effective until April 30, 2014		,
Applicable only for Non-RPP Customers	\$/kWh	(0.0005)
Retail Transmission Rate – Network Service Rate	\$/kWh	Ò.0060 ´
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0040
MONTHLY RATES AND CHARGES – Regulatory Component		
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Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0011

Effective and Implementation Date May 1, 2012
This schedule supersedes and replaces all previously approved schedules of Rates. Charges and Loss Factors

EB-2011-0185

UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION Peninsula West Utilities Limited Service Area

This classification refers to an account taking electricity at 750 volts or less whose monthly average peak demand is less than, or forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power pack, bus shelters, telephone booths, traffic lights, railway crossings, etc. The customer will provide detailed manufacturer information/documentation with regard to electricity demand/consumption of the proposed unmetered load. Further servicing details are available in the distributor's Conditions of Service.

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Service Charge (per connection)	\$	19.17
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until May 31, 2012	\$	0.10
Distribution Volumetric Rate	\$/kWh	0.0134
Low Voltage Service Rate	\$/kWh	0.0004
Rate Rider for Tax Adjustments – effective until April 30, 2013	\$/kWh	(0.0002)
Rate Rider for Deferral/Variance Account Disposition (2012) – effective until April 30, 2014	\$/kWh	(0.0011)
Rate Rider for Global Adjustment Sub-Account Disposition – effective until April 30, 2014		, ,
Applicable only for Non-RPP Customers	\$/kWh	(0.0005)
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0060
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0040
MONTHLY RATES AND CHARGES – Regulatory Component		
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Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0011
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2012
This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2011-0185

SENTINEL LIGHTING SERVICE CLASSIFICATION Niagara Falls Hydro Inc. Service Area

This classification refers to accounts that are an unmetered lighting load supplied to a sentinel light. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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MONTHLY RATES AND CHARGES – Delivery Component

Service Charge (per connection)	\$	9.76
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until May 31, 2012	\$	0.01
Distribution Volumetric Rate	\$/kW	12.1787
Low Voltage Service Rate	\$/kW	0.1330
Rate Rider for Tax Adjustments – effective until April 30, 2013	\$/kW	(0.2470)
Rate Rider for Deferral/Variance Account Disposition (2012) – effective until April 30, 2014	\$/kW	(0.3913)
Rate Rider for Global Adjustment Sub-Account Disposition – effective until April 30, 2014		
Applicable only for Non-RPP Customers	\$/kW	(0.1928)
Retail Transmission Rate – Network Service Rate	\$/kW	1.8387
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.3166

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0011
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2012
This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2011-0185

SENTINEL LIGHTING SERVICE CLASSIFICATION Peninsula West Utilities Limited Service Area

This classification refers to accounts that are an unmetered lighting load supplied to a sentinel light. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

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Service Charge (per connection)	\$	9.76
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Distribution Volumetric Rate	\$/kW	12.1787
Low Voltage Service Rate	\$/kW	0.1330
Rate Rider for Tax Adjustments – effective until April 30, 2013	\$/kW	(0.2470)
Rate Rider for Deferral/Variance Account Disposition (2012) – effective until April 30, 2014	\$/kW	(0.3913)
Rate Rider for Global Adjustment Sub-Account Disposition – effective until April 30, 2014		
Applicable only for Non-RPP Customers	\$/kW	(0.1928)
Retail Transmission Rate – Network Service Rate	\$/kW	1.8387
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.3166

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0011
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

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EB-2011-0185

STREET LIGHTING SERVICE CLASSIFICATION Niagara Falls Hydro Inc. Service Area

This classification refers to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting operation, controlled by photo cells. Street lighting profile is derived through the use of a "virtual streetlight meter" that uses a street light control eye, consistent with the model type and product manufacturer of devices currently in service in the Applicant's distribution area, to simulate the exact daily conditions that the typical street light is exposed to. This simulated street light load is captured using an interval metering device, and is processed as part of the distributor's daily interval meter interrogation, validation and processing procedures. Further servicing details are available in the distributor's Conditions of Service.

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Service Charge (per connection)	\$	0.94
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until May 31, 2012	\$	0.00
Distribution Volumetric Rate	\$/kW	3.6880
Low Voltage Service Rate	\$/kW	0.1223
Rate Rider for Tax Adjustments – effective until April 30, 2013	\$/kW	(0.0324)
Rate Rider for Deferral/Variance Account Disposition (2012) – effective until April 30, 2014 Rate Rider for Global Adjustment Sub-Account Disposition – effective until April 30, 2014	\$/kW	(0.4015)
Applicable only for Non-RPP Customers	\$/kW	(0.1979)
Retail Transmission Rate – Network Service Rate	\$/kW	1.8775
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.2105
MONTHLY RATES AND CHARGES – Regulatory Component		
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0011
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

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Service Charge (per connection)	\$	0.94
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until May 31, 2012	\$	0.00
Distribution Volumetric Rate	\$/kW	3.6880
Low Voltage Service Rate	\$/kW	0.1223
Rate Rider for Tax Adjustments – effective until April 30, 2013	\$/kW	(0.0324)
Rate Rider for Deferral/Variance Account Disposition (2012) – effective until April 30, 2014	\$/kW	(0.4015)
Rate Rider for Global Adjustment Sub-Account Disposition – effective until April 30, 2014		
Applicable only for Non-RPP Customers	\$/kW	(0.1979)
Retail Transmission Rate – Network Service Rate	\$/kW	1.8775
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.2105
MONTHLY RATES AND CHARGES – Regulatory Component		

Wholesale Market Service Rate	\$/kVVh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0011
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2012
This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2011-0185

microFIT GENERATOR SERVICE CLASSIFICATION Niagara Falls Hydro Inc. Service Area and Peninsula West Utilities Limited Service Area

This classification applies to an electricity generation facility contracted under the Ontario Power Authority's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge \$ 5.25

Effective and Implementation Date May 1, 2012

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2011-0185

ALLOWANCES

Niagara Falls Hydro Inc. Service Area and Peninsula West Utilities Limited Service Area

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allowance for transformer losses – applied to measured demand and energy	%	(1.00)

SPECIFIC SERVICE CHARGES Niagara Falls Hydro Inc. Service Area and Peninsula West Utilities Limited Service Area

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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Customer Administration		
Returned cheque (plus bank charges)	\$	20.00
Legal letter charge	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00
Non-Payment of Account		
Late Payment - per month	%	1.50
Late Payment - per annum	%	19.56
Collection of account charge – no disconnection	\$	30.00
Collection of account charge – no disconnection – after regular hours	\$	165.00
Disconnect/Reconnect at meter – during regular hours	\$	65.00
Disconnect/Reconnect at meter – after regular hours	\$ \$	185.00
Disconnect/Reconnect at pole – during regular hours	\$	185.00
Disconnect/Reconnect at pole – after regular hours	\$	415.00
Install/Remove load control device – during regular hours	\$	65.00
Install/Remove load control device – after regular hours	\$	185.00
Service call – customer owned equipment	\$	30.00
Service call – after regular hours	\$	165.00
Temporary service install & remove – overhead – no transformer	\$	500.00
Temporary service install & remove – underground – no transformer	\$	300.00
Temporary service install & remove – overhead – with transformer	\$	1,000.00
Specific Charge for Access to the Power Poles (\$/pole/year)	\$	22.35

Effective and Implementation Date May 1, 2012

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2011-0185

RETAIL SERVICE CHARGES (if applicable) Niagara Falls Hydro Inc. Service Area and Peninsula West Utilities Limited Service Area

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	100.00
Monthly Fixed Charge, per retailer	\$	20.00
Monthly Variable Charge, per customer, per retailer	\$/cust.	0.50
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.30
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.30)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.25
Processing fee, per request, applied to the requesting party	\$	0.50
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail		
Settlement Code directly to retailers and customers, if not delivered electronically through the		
Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year		no charge
More than twice a year, per request (plus incremental delivery costs)	\$	2.00

LOSS FACTORS

Niagara Falls Hydro Inc. Service Area and Peninsula West Utilities Limited Service Area

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor – Secondary Metered Customer < 5,000 kW	1.0560
Total Loss Factor – Secondary Metered Customer > 5,000 kW	N/A
Total Loss Factor – Primary Metered Customer < 5,000 kW	1.0454
Total Loss Factor – Primary Metered Customer > 5,000 kW	N/A