

EB-2011-0189

IN THE MATTER OF the *Ontario Energy Board Act,* 1998, S.O. 1998, c.15 (Schedule B);

AND IN THE MATTER OF an application by Oakville Hydro Electricity Distribution Inc. for an order or orders approving or fixing just and reasonable distribution rates and other charges, to be effective May 1, 2012.

BEFORE: Karen Taylor

Presiding Member

Paula Conboy Member

FINAL RATE ORDER

Introduction

Oakville Hydro Electricity Distribution Inc. ("Oakville"), a licensed distributor of electricity, filed an application with the Ontario Energy Board (the "Board") on October 17, 2011, under section 78 of the *Ontario Energy Board Act*, 1998, S.O. 1998, c. 15, (Schedule B), seeking approval for changes to the rates that Oakville charges for electricity distribution, to be effective May 1, 2012.

In its Decision and Order on the Application issued on March 22, 2012, the Board ordered Oakville to review the draft Tariff of Rates and Charges and to file with the Board a written confirmation assessing the completeness and accuracy of the draft Tariff of Rates and Charges, or provide a detailed explanation of any inaccuracies or missing information, within seven calendar days of the date of the Decision and Order.

On March 27, 2012, Oakville filed a letter and advised the Board that the Rate Riders for Lost Revenue Adjustment Mechanism Recovery/Shared Savings Mechanism (SSM) Recovery (2012) have been rounded to four decimal places rather than the five decimal places requested by Oakville. As a result, the rate rider is missing from the draft Tariff of Rates and Charges for the Residential service class.

Oakville requested that Board staff make the necessary corrections to the Tariff of Rates and Charges by rounding the LRAM rate riders to five decimal places.

While it is the Board's practice to approve volumetric rates to only four decimal places, the Board notes that there is no established true-up mechanism for approved lost revenue recoveries for the legacy program period. The Board therefore accepts Oakville's request and has revised the final Tariff of Rates and Charges.

THE BOARD ORDERS THAT:

1. The Tariff of Rates and Charges set out in Appendix A of this Order will become final effective May 1, 2012, and will apply to electricity consumed or estimated to have been consumed on and after May 1, 2012. Oakville shall notify its customers of the rate changes no later than with the first bill reflecting the new rates.

DATED at Toronto, March 30, 2012

ONTARIO ENERGY BOARD

Original signed by

Kirsten Walli Board Secretary

Appendix A

To Final Rate Order

Final Tariff of Rates and Charges

Board File No: EB-2011-0189

DATED: March 30, 2012

Effective and Implementation Date May 1, 2012

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2011-0189

0.25

RESIDENTIAL SERVICE CLASSIFICATION

This class refers to the supply of electrical energy to detached and semi-detached residential buildings as well as farms as defined in the local zoning by-laws. Where the residential dwelling comprises the entire electrical load of a farm, it is defined as a residential service. Where electricity is provided to a combined residential and business (including agricultural usage) and the service does not provide for separate metering, the classification shall be at the discretion of Oakville Hydro and shall be based on such considerations as the estimated predominant consumption. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES – Electricity Component

Standard Supply Service – Administrative Charge (if applicable)

| Rate Rider for Global Adjustment Sub-Account Disposition (2010) – effective until April 30, 2013 Applicable only for Non-RPP Customers | \$/kWh | (0.0001) |
|--|--|---|
| MONTHLY RATES AND CHARGES – Delivery Component | | |
| Service Charge Distribution Volumetric Rate Low Voltage Service Rate Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2013 Rate Rider for Deferral/Variance Account Disposition (2012) – effective until April 30, 2013 Rate Rider for Recovery of Incremental Capital Costs – effective until April 30, 2013 | \$ \$/kWh \$/kWh \$/kWh \$/kWh | 13.05 0.0142 0.0002 (0.0015) (0.0032) 0.0018 |
| Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) Recovery/Shared Savings Mechanism (SSM) Recovery (2011) – effective until April 30, 2014 Rate Rider for Tax Change – effective until April 30, 2013 Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) Recovery/Shared Savings Mechanism (SSM) | \$/kWh \$/kWh | 0.0003 (0.0004) |
| Recovery (2012) – effective until April 30, 2013 Retail Transmission Rate – Network Service Rate Retail Transmission Rate – Line and Transformation Connection Service Rate | \$/kWh \$/kWh \$/kWh | 0.00004 0.0075 0.0052 |
| MONTHLY RATES AND CHARGES – Regulatory Component | | |
| Wholesale Market Service Rate Rural Rate Protection Charge | \$/kWh \$/kWh | 0.0052 0.0011 |

Effective and Implementation Date May 1, 2012

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GENERAL SERVICE LESS THAN 50 kW SERVICE CLASSIFICATION

This class refers to customers who do not qualify as residential customers and whose monthly average peak demand in the preceding twelve months is less than 50kW. For new customers without prior billing history, the peak demand will be based on 90% of the proposed capacity or installed transformation. **Note:** Apartment buildings or multi-unit complexes and subdivisions are treated as General Service (Above 50 kW). Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

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MONTHLY RATES AND CHARGES – Electricity Component

| Rate Rider for Global Adjustment Sub-Account Disposition (2010) – effective until April 30, 2013 | \$/kWh | (0.0001) |
|--|--------|----------|
| Applicable only for Non-RPP Customers | | |
| | | |

MONTHLY RATES AND CHARGES – Delivery Component

| Service Charge | \$ | 32.09 |
|---|--------|----------|
| Distribution Volumetric Rate | \$/kWh | 0.0141 |
| Low Voltage Service Rate | \$/kWh | 0.0002 |
| Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2013 | \$/kWh | (0.0015) |
| Rate Rider for Deferral/Variance Account Disposition (2012) – effective until April 30, 2013 | \$/kWh | (0.0027) |
| Rate Rider for Recovery of Incremental Capital Costs – effective until April 30, 2013 | \$/kWh | 0.0015 |
| Rate Rider for Tax Change – effective until April 30, 2013 | \$/kWh | (0.0003) |
| Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) Recovery/Shared Savings Mechanism (SSM) | | |
| Recovery (2012) – effective until April 30, 2013 | \$/kWh | 0.00032 |
| Retail Transmission Rate – Network Service Rate | \$/kWh | 0.0069 |
| Retail Transmission Rate – Line and Transformation Connection Service Rate | \$/kWh | 0.0047 |
| | | |

MONTHLY RATES AND CHARGES – Regulatory Component

| Wholesale Market Service Rate | \$/kWh | 0.0052 |
|---|--------|--------|
| Rural Rate Protection Charge | \$/kWh | 0.0011 |
| Standard Supply Service – Administrative Charge (if applicable) | \$ | 0.25 |

Effective and Implementation Date May 1, 2012

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\$/kWh

(0.0001)

0.0011

0.25

\$/kWh

GENERAL SERVICE 50 to 999 kW SERVICE CLASSIFICATION

This class refers to customers whose monthly average peak demand in the preceding twelve months is in the range of 50 to 999 kW. There are two sub categories within this class, those being non-interval and interval metered accounts. For new customers without prior billing history, the peak demand will be based on 90% of the proposed capacity or installed transformation. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

Rural Rate Protection Charge

Standard Supply Service – Administrative Charge (if applicable)

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MONTHLY RATES AND CHARGES – Electricity Component

Rate Rider for Global Adjustment Sub-Account Disposition (2010) - effective until April 30, 2013

| Applicable only for Non-RPP Customers | ψ/ΚΨΤΙ | (0.0001) |
|---|--------|----------|
| MONTHLY RATES AND CHARGES – Delivery Component | | |
| Service Charge | \$ | 117.88 |
| Distribution Volumetric Rate | \$/kW | 3.6600 |
| Low Voltage Service Rate | \$/kW | 0.0638 |
| Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2013 | \$/kW | (0.5997) |
| Rate Rider for Deferral/Variance Account Disposition (2012) – effective until April 30, 2013 | \$/kW | (0.4471) |
| Rate Rider for Recovery of Incremental Capital Costs – effective until April 30, 2013 | \$/kW | 0.2511 |
| Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) Recovery/Shared Savings Mechanism (SSM) | | |
| Recovery (2011) – effective until April 30, 2014 | \$/kW | 0.0033 |
| Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) Recovery/Shared Savings Mechanism (SSM) | | |
| Recovery (2012) – effective until April 30, 2013 | \$/kW | 0.00310 |
| Rate Rider for Tax Change – effective until April 30, 2013 | \$/kW | (0.0527) |
| Retail Transmission Rate – Network Service Rate | \$/kW | 2.5961 |
| Retail Transmission Rate – Network Service Rate – Interval metered | \$/kW | 2.6800 |
| Retail Transmission Rate – Line and Transformation Connection Service Rate | \$/kW | 1.7662 |
| Retail Transmission Rate – Line and Transformation Connection Service Rate – Interval Metered | \$/kW | 1.8234 |
| | | |
| MONTHLY RATES AND CHARGES – Regulatory Component | | |
| Wholesale Market Service Rate | \$/kWh | 0.0052 |
| | | |

Effective and Implementation Date May 1, 2012

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2011-0189

GENERAL SERVICE 1,000 kW AND GREATER SERVICE CLASSIFICATION

This class refers to customers whose monthly average peak demand in the preceding twelve months is equal to or greater than 1,000 kW. These accounts will all be interval metered accounts. For new customers without prior billing history, the peak demand will be based on 90% of the proposed capacity or installed transformation. Further servicing details are available in the distributor's Conditions of Service.

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MONTHLY RATES AND CHARGES – Electricity Component

| Rate Rider for Global Adjustment Sub-Account Disposition (2010) – effective until April 30, 2013 Applicable only for Non-RPP Customers | \$/kWh | (0.0001) |
|--|----------|----------|
| MONTHLY RATES AND CHARGES – Delivery Component | | |
| Service Charge | \$ | 3,383.59 |
| Distribution Volumetric Rate | \$/kW | 1.8480 |
| Low Voltage Service Rate | \$/kW | 0.0638 |
| Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2013 | \$/kW | (0.9410) |
| Rate Rider for Deferral/Variance Account Disposition (2012) – effective until April 30, 2013 | \$/kW | (0.3937) |
| Rate Rider for Recovery of Incremental Capital Costs – effective until April 30, 2013 | \$/kW | 0.2231 |
| Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) Recovery/Shared Savings Mechanis | sm (SSM) | |
| Recovery (2011) – effective until April 30, 2014 | \$/kW | (0.0014) |
| Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) Recovery/Shared Savings Mechanis | sm (SSM) | |
| Recovery (2012) – effective until April 30, 2013 | \$/kW | 0.00243 |
| Rate Rider for Tax Change – effective until April 30, 2013 | \$/kW | (0.0464) |
| Retail Transmission Rate – Network Service Rate – Interval metered | \$/kW | 2.6800 |
| Retail Transmission Rate – Line and Transformation Connection Service Rate – Interval Metered | \$/kW | 1.8234 |
| MONTH V DATEC AND CHARGES. Descriptions Comment | | |
| MONTHLY RATES AND CHARGES – Regulatory Component | | |
| Wholesale Market Service Rate | \$/kWh | 0.0052 |
| Rural Rate Protection Charge | \$/kWh | 0.0011 |
| Standard Supply Service – Administrative Charge (if applicable) | \$ | 0.25 |
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Effective and Implementation Date May 1, 2012

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2011-0189

UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, pedestrian X-Walk signals/beacons, railway crossings, etc. The level of the consumption will be agreed to by the distributor and the customer, based on detailed manufacturer information/documentation with regard to electrical consumption of the unmetered load or periodic monitoring of actual consumption. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

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MONTHLY RATES AND CHARGES - Electricity Component

| Rate Rider for Global Adjustment Sub-Account Disposition (2010) – effective until April 30, 2013 Applicable only for Non-RPP Customers | \$/kWh | (0.0001) |
|---|--------|----------|
| MONTHLY RATES AND CHARGES – Delivery Component | | |
| Service Charge (per connection) | \$ | 11.52 |
| Distribution Volumetric Rate | \$/kWh | 0.0107 |
| Low Voltage Service Rate | \$/kWh | 0.0002 |
| Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2013 | \$/kWh | (0.0015) |
| Rate Rider for Deferral/Variance Account Disposition (2012) – effective until April 30, 2013 | \$/kWh | (0.0036) |
| Rate Rider for Recovery of Incremental Capital Costs – effective until April 30, 2013 | \$/kWh | Ò.0020 ´ |
| Rate Rider for Tax Change – effective until April 30, 2013 | \$/kWh | (0.0004) |
| Retail Transmission Rate – Network Service Rate | \$/kWh | 0.0069 |
| Retail Transmission Rate – Line and Transformation Connection Service Rate | \$/kWh | 0.0047 |
| MONTHLY RATES AND CHARGES – Regulatory Component | | |
| Wholesale Market Service Rate | \$/kWh | 0.0052 |
| Rural Rate Protection Charge | \$/kWh | 0.0011 |
| Standard Supply Service – Administrative Charge (if applicable) | \$ | 0.25 |
| | | |

Effective and Implementation Date May 1, 2012

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2011-0189

0.25

SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification refers to accounts that are an unmetered lighting load supplied to a sentinel light. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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MONTHLY RATES AND CHARGES – Electricity Component

Standard Supply Service – Administrative Charge (if applicable)

| Rate Rider for Global Adjustment Sub-Account Disposition (2010) – effective until April 30, 2013 Applicable only for Non-RPP Customers | \$/kWh | (0.0001) |
|---|--|---|
| MONTHLY RATES AND CHARGES – Delivery Component | | |
| Service Charge (per connection) Distribution Volumetric Rate Low Voltage Service Rate Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2013 Rate Rider for Deferral/Variance Account Disposition (2012) – effective until April 30, 2013 Rate Rider for Recovery of Incremental Capital Costs – effective until April 30, 2013 Rate Rider for Tax Change – effective until April 30, 2013 Retail Transmission Rate – Network Service Rate Retail Transmission Rate – Line and Transformation Connection Service Rate | \$ \$/kW \$/kW \$/kW \$/kW \$/kW \$/kW | 2.94 49.8198 0.0124 (0.7549) (4.7423) 2.0569 (0.6412) 0.5204 0.3540 |
| MONTHLY RATES AND CHARGES – Regulatory Component | | |
| Wholesale Market Service Rate Rural Rate Protection Charge | \$/kWh \$/kWh | 0.0052 0.0011 |

Effective and Implementation Date May 1, 2012

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2011-0189

\$

0.25

STREET LIGHTING SERVICE CLASSIFICATION

All services supplied to street lighting equipment owned by or operated for the Municipality, the Region or the Province of Ontario shall be classified as Street Lighting Service. Street Lighting plant, facilities, or equipment owned by the customer are subject to the Electrical Safety Authority (ESA) requirements and Oakville Hydro specifications. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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MONTHLY RATES AND CHARGES – Electricity Component

Standard Supply Service – Administrative Charge (if applicable)

| Rate Rider for Global Adjustment Sub-Account Disposition (2010) – effective until April 30, 2013 Applicable only for Non-RPP Customers | \$/kWh | (0.0001) |
|---|---|---|
| MONTHLY RATES AND CHARGES – Delivery Component | | |
| Service Charge (per connection) Distribution Volumetric Rate Low Voltage Service Rate Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2013 Rate Rider for Deferral/Variance Account Disposition (2012) – effective until April 30, 2013 Rate Rider for Recovery of Incremental Capital Costs – effective until April 30, 2013 Rate Rider for Tax Change – effective until April 30, 2013 Retail Transmission Rate – Network Service Rate Retail Transmission Rate – Line and Transformation Connection Service Rate | \$ \$/kW \$/kW \$/kW \$/kW \$/kW \$/kW \$/kW | 3.09 18.9429 0.0516 (0.7041) (2.2928) 1.2014 (0.3530) 2.1658 1.4735 |
| MONTHLY RATES AND CHARGES – Regulatory Component | | |
| Wholesale Market Service Rate Rural Rate Protection Charge | \$/kWh \$/kWh | 0.0052 0.0011 |

Effective and Implementation Date May 1, 2012

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2011-0189

microFIT GENERATOR SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Ontario Power Authority's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

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MONTHLY RATES AND CHARGES - Delivery Component

Service Charge \$ 5.25

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EB-2011-0189

ALLOWANCES

| Transformer Allowance for Ownership - per kW of billing demand/month | \$/kW | (0.50) |
|---|-------|--------|
| Primary Metering Allowance for transformer losses – applied to measured demand and energy | % | (1.00) |

SPECIFIC SERVICE CHARGES

APPLICATION

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The application of these charges shall be in accordance with the Licence of the Distributor and any Codes, Guidelines or Orders of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

| Customer Administration | | |
|---|----------|--------|
| Statement of account | \$ | 15.00 |
| Pulling post dated cheques | \$ | 15.00 |
| Duplicate invoices for previous billing | \$ | 15.00 |
| Easement letter | \$ | 15.00 |
| Account history | \$ | 15.00 |
| Credit reference/credit check (plus credit agency costs) | | 15.00 |
| Returned cheque (plus bank charges) | \$ \$ | 15.00 |
| Account set up charge/change of occupancy charge (plus credit agency costs if applicable) | \$ | 30.00 |
| Special meter reads | \$ | 30.00 |
| Meter dispute charge plus Measurement Canada fees (if meter found correct) | \$ | 30.00 |
| Non-Payment of Account | | |
| Late Payment - per month | % | 1.50 |
| Late Payment - per annum | % | 19.56 |
| Collection of account charge – no disconnection | \$ | 30.00 |
| Disconnect/Reconnect at meter – during regular hours | \$ | 65.00 |
| Disconnect/Reconnect at meter – after regular hours | \$ | 185.00 |
| Disconnect/Reconnect at pole – during regular hours | \$ | 185.00 |
| Disconnect/Reconnect at pole – after regular hours | \$ | 415.00 |
| Temporary service install & remove – overhead – no transformer | \$ | 500.00 |
| Temporary service install & remove – underground – no transformer | \$ | 300.00 |
| Specific Charge for Access to the Power Poles (\$/pole/year) | \$ | 22.35 |

Effective and Implementation Date May 1, 2012

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EB-2011-0189

RETAIL SERVICE CHARGES (if applicable)

APPLICATION

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Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity

| 20.00 0.50 |
|---------------|
| |
| 0.00 |
| 0.30 |
| (0.30) |
| |
| 0.25 |
| 0.50 |
| |
| |
| |
| no charge |
| 2.00 |
| |

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

| Total Loss Factor – Secondary Metered Customer < 5,000 kW | 1.0377 |
|---|--------|
| Total Loss Factor – Secondary Metered Customer > 5,000 kW | 1.0147 |
| Total Loss Factor – Primary Metered Customer < 5,000 kW | 1.0273 |
| Total Loss Factor – Primary Metered Customer > 5,000 kW | 1.0047 |