

## Annual Disbursement Report for 2011 - Low-Income Energy Assistance Program (LEAP) Funds - Kitchener Utilities Natural Gas

- a) LEAP funds, in total and broken down as follows:
- i. funds provided by the distributor to its social agency partner(s) for LEAP emergency financial assistance - **\$29,157**
  - ii. funds received by the distributor's social agency partner(s) from non-distributor sources (i.e. donations) that were earmarked for, and used to top up, the LEAP emergency financial assistance funds. – **nil**
- b) LEAP funds disbursed, in total and broken down as follows:
- i. money allocated for agency administration and program delivery - **\$4,374**
  - ii. grants provided to the distributor's customers - **\$24,783**
- c) The month in which LEAP funds were depleted – **May 2011**
- d) Total number of applicants for LEAP emergency financial assistance – **61**
- e) Total number of LEAP emergency financial assistance applicants assisted - **61**
- f) Total number of LEAP emergency financial assistance applicants denied – **nil**
- g) Average grant per accepted applicant assisted - **\$402**
- h) Confirmation that the distributor's social agency partner(s) has/have adhered to the processes and requirements set out in the LEAP Emergency Financial Assistance Program Manual – **Kitchener Utilities (KU) confirms that its social agency partner, Region of Waterloo Social Services (ROWSS), has adhered to the processes and requirements set out in the LEAP EFA program manual. KU and its ratepayers are appreciative of the efforts of ROWSS in capably and compassionately assisting eligible low-income energy consumers in Kitchener by their administration of the LEAP EFA program.**