Ontario Energy Board P.O. Box 2319 27th Floor 2300 Yonge Street Toronto ON M4P 1E4 Telephone: 416- 481-1967 Facsimile: 416- 440-7656 Toll free: 1-888-632-6273 Commission de l'énergie de l'Ontario C.P. 2319 27e étage 2300, rue Yonge Toronto ON M4P 1E4 Téléphone: 416-481-1967 Télécopieur: 416- 440-7656 Numéro sans frais: 1-888-632-6273



BY E-MAIL

April 18, 2012

Mike Chase Director of Finance and Regulatory Compliances London Hydro Inc 111 Horton Street P.O. Box 2700 London ON N6A 4H6

LETTER OF DIRECTION

Dear Mr. Chase:

Re: London Hydro Inc. Application for 2012 Smart Meter Cost Recovery effective May 1, 2012 Board File No. EB-2012-0187

The Ontario Energy Board (the "Board") has now issued its Notice (the "Notice") relating to your application for 2012 Smart Meter Cost Recovery. Please note that you must publish the Notice within **fourteen days** of the date of this letter. If publication is not possible within fourteen days, you must inform the Board Secretary immediately.

You are directed:

1. To arrange immediately for the enclosed English version of the Notice, headed with the Ontario government logo and the words "Ontario Energy Board", to be published in one issue of the English language newspaper having the highest circulation, according to the best information available, in London Hydro Inc.'s service area;

Please note that invoices regarding publication are not to be sent to the Board.

2. To arrange immediately for the enclosed French version of the Notice headed with the Ontario Government logo and the words "Commission de l'énergie de l'Ontario", to be published in one issue of the French language newspaper having the highest circulation, according to the best information available, in London Hydro Inc.'s service area;

Please note that invoices regarding publication are not to be sent to the Board.

- 3. To immediately, and no later than the date of publication of the Notice, serve a copy of the Notice directly on all intervenors of record in London Hydro Inc.'s previous cost of service rate proceeding EB-2008-0235 and its 2012 3rd Generation Regulation Mechanism rate proceeding EB-2011-0181;
- 4. If London Hydro Inc. is a Host Distributor, to immediately, and no later than the date of publication of the Notice, serve a copy of the Notice directly on its Embedded Distributor(s);
- 5. To file with the Board an affidavit proving publication and, where applicable, service of the Notice immediately thereafter;
- 6. To make a copy of the application and evidence, and any amendments thereto, available for public review at London Hydro Inc.'s office and on its website;
- 7. To make a copy of the Notice available for public review at London Hydro Inc.'s office and on its website; and,
- 8. To provide a copy of the application and evidence, and any amendments thereto, to anyone requesting the material.

You are further directed not to include any document(s) or material(s) when serving the Notice other than document(s) or material(s) expressly required by this Letter of Direction to be served.

Yours truly,

Original signed by

Kirsten Walli Board Secretary

Encl.