



SHIBLEY RIGHTON LLP
Barristers and Solicitors

Jay Shepherd
Direct Line (416) 214-5224
Direct Fax (416) 214-5424
jay.shepherd@shibleyrighton.com

TORONTO OFFICE:
250 University Avenue, Suite 700, Toronto, Ontario, M5H 3E5
Main 416 214-5200 Toll free 1-877-214-5200
Facsimile 416 214-5400

WINDSOR OFFICE:
2510 Ouellette Avenue, Windsor, Ontario, N8X 1L4
Main 519 969-9844 Toll free 1-866-522-7988
Facsimile 519 969-8045

www.shibleyrighton.com

Please Reply to the TORONTO OFFICE

BY EMAIL

March 26, 2008
Our File No. 2060604

Ontario Energy Board
2300 Yonge Street
27th Floor
Toronto, Ontario
M4P 1E4

Attn: Kirsten Walli, Board Secretary

Dear Ms. Walli:

Re: Customer Service Consultation – EB-2007-0722

We are writing this letter on behalf of the School Energy Coalition to seek leave of the Board to participate in this consultation despite coming to the process late, and to be found eligible for costs in this matter. A Notice of Intervention is attached.

We apologize for seeking to participate at this late stage. When these two processes first arose last September, we incorrectly assumed that the issue of most concern to schools, rate classification, was a minor part of the process, and that most aspects of that issue would be dealt with in the Board's process on Rate Design. Now that we have seen the Staff Paper, we realize that there are key issues affecting schools being dealt with in that paper.

As the Board will be aware, schools are generally at the upper end of the GS<50KW class or the lower end of the GS>50KW class. The clustering of schools around the threshold means that the rate classification proposals set out in the Staff Paper could uniquely affect schools. Now that we have had a chance to review the Staff Paper, it appears to us that it is important for us to provide input in this process.

GREAT LAKES
LAW

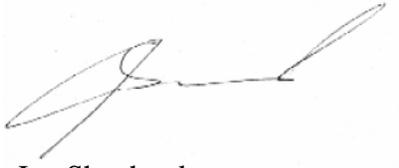


We therefore request that the Board allow this late intervention, and find that we are eligible for costs with respect to our participation. Of course, we accept the record as it is.

All of which is respectfully submitted.

Yours very truly,

SHIBLEY RIGHTON LLP

A handwritten signature in black ink, appearing to read "Jay Shepherd", written over a light gray rectangular background.

Jay Shepherd

cc: Bob Williams, SEC (email)
Laurie Reid, OEB (email)