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From: Ken LeClaire [mailto:[REDACTED]]
Sent: April 12, 2012 11:14 PM
To: BoardSec
Subject: Fw: Sault Ste. Marie PUC request for rate increase

Pls include my Wed Apr 11 comments directed to Soo PUC (below) as part of the record. Thank you

[REDACTED]
[REDACTED]
[REDACTED]

On Wed, Apr 11, 2012 at 10:49 PM, Ken LeClaire [REDACTED] > wrote:

I can only echo the comments from Ms. Robinson in to-day's Sault Star regarding the proposed rate increase. With your infrastructure in decline with seemingly increased outages due to equipment failures, you have chosen to abandon the downtown core and build a new building while office space remains vacant all over town. You promised that smart meters would be a cost benefit but now you want me to pay for them. Although there probably exists legislation for your meter readers to come on my property to read meters, I am unable to locate the paper work you sent me asking for permission for technical people to come on my property to install the smart meters which apparently can be read remotely. I assume then that they give off some sort of signal. Has this signal been scientifically proven to be safe around small children etc.

I oppose a rate increase unless you can show me that it will go towards infrastructure upgrades. (this does not include a new building nor the smart meters). As a pensioner on fixed income I am being continually nickel and dimed to death. I have no problem with user pay but do not agree when the user is not consulted nor listened to.

Please add this note to the official record

Ken and Bev LeClaire

[REDACTED]