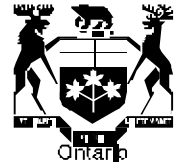


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BY E-MAIL AND WEB POSTING

April 2, 2008

**To: All Licensed Electricity Distributors
School Energy Coalition**

**Re: School Energy Coalition
Request for Cost Eligibility
Electricity Distributors: Customer Service, Rate Classification and Non-
payment Risk
Board File No.: EB-2007-0722**

On March 6 2008, the Ontario Energy Board (the "Board") released for comment a staff Discussion Paper addressing the following issues associated with the provision of service by electricity distributors: customer service, customer rate classification, and the management of customer non-payment risk.

As indicated in the Board's letter of March 6, 2008, eligible participants will be eligible for cost awards in relation to the provision of comments on the staff Discussion Paper, to a maximum of 30 hours. Costs awarded will be recovered from all licensed electricity distributors. Eligible participants will also be eligible for cost awards in relation to the provision of comments on a second staff Discussion Paper to be released as part of this consultation in relation to issues associated with the application of specific service charges.

The Board received a request dated March 26, 2008 from School Energy Coalition ("SEC") for cost eligibility in relation to this consultation. A copy of that letter is posted on the project web page on the Board's website at www.oeb.gov.on.ca. The Board has determined that SEC is eligible for an award of costs in this consultation, subject to any objections that may be received from licensed electricity distributors.

Any licensed distributor that wishes to object to SEC's request for cost eligibility must file a letter to that effect with the Board by **April 7, 2008**, in accordance with the filing instructions set out in the Board's letter of March 6, 2008.

Yours truly,

Original signed by

Kirsten Walli
Board Secretary