Hydro One Networks Inc.

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#### Susan Frank

Vice President and Chief Regulatory Officer Regulatory Affairs



#### BY COURIER

July 11, 2012

Ms. Kirsten Walli Secretary Ontario Energy Board Suite 2700, 2300 Yonge Street P.O. Box 2319 Toronto, ON. M4P 1E4

Dear Ms. Walli:

EB-2011-0118 – Hydro One Networks' Request for Exemption from Section 6.2.6 & 6.2.7 of the Distribution System Code – Hydro One Networks' Compliance Report

As stipulated in Ontario Energy Board's Order #1 on December 14, 2011, Hydro One Networks Inc. is filing a compliance report for the month of June, 2012. The compliance report is attached.

Sincerely,

ORIGINAL SIGNED BY SUSAN FRANK

Susan Frank (attach)

Filed: July 11, 2012 EB-2011-0118 Page 1 of 3

# Hydro One Networks DSC Exemption EB-2011-0118

## Compliance Report –June 1 to June 30, 2012

#### **MONTHLY HIGHLIGHTS UPDATE**

For the period of June 1 to June 30, Hydro One continues to be compliant with the terms set out in the Distribution System Code; with respect to the processing of applications for indirect connections which do not require a site visit (Group A) and direct connections (Group C).

For Connection Compliance Status one of the two non-compliant projects was delayed due to a storm.

#### TABLE 1 – VOLUME OF APPLICATIONS AND COMPLIANCE STATUS

	Total	Offers to Connect		Refusals		Under Review	
Type of Connection	Projects	С	N/C	С	N/C	w/in time	N/C
15 days Indirect <sup>1</sup>	165	112	0	42	0	11	0
15 days, Indirect & site visit	124	63	2	13	0	45	1
30 days, Indirect & site visit	124	64	1	13	0	46	0
60 days, Direct <sup>2</sup>	360	59	0	9	0	292	0

<sup>&</sup>quot;C" indicates compliant; "N/C" indicates non-compliant

#### <u>TABLE 2 – APPLICATION HANDLE TIMES (# OF DAYS)</u>

Type of Connection	Average	Maximum	Minimum
Indirect	2	11	1
Indirect & site visit	7	35	1
Direct	14	60	1

#### TABLE 3 – APPLICATIONS NO LONGER BEING PROCESSED

Type of Connection	Incomplete	Withdrawn	Expired
Indirect (Group A)	30*	21	117
Indirect & site visit (Group B)	30	4	60
Direct (Group C)	4	4	34
Total	34	29	211

<sup>\*</sup> As the applications were incomplete Hydro One was not able to determine if a site visit was required.

#### TABLE 4 – CONNECTION COMPLIANCE STATUS

Total	Connections Made			
Projects	С	N/C	Mutual Deferral	
211	113	2*	96	

<sup>\*</sup> One of Two due to a storm.

#### TABLE 5 – VOLUME OF APPLICATIONS RECEIVED BY WEEK

Week Of	Applications Received
6/3/2012	232
6/10/2012	93
6/17/2012	125
6/24/2012	92

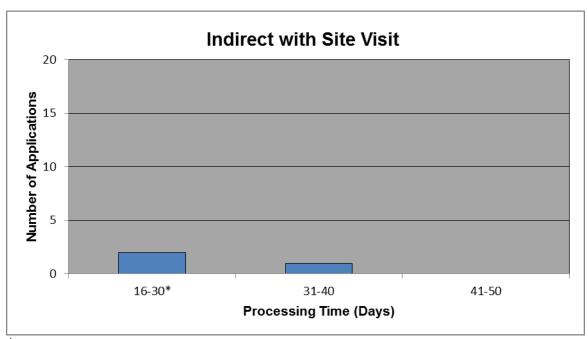
 $<sup>^{\</sup>rm 1}$  Indirect: Typical Parallel Metering Connection – Gang Meter Base or Direct Connection to Transformer  $^{\rm 2}$  Direct: Stand-Alone Connection

# <u>GRAPHS - DATE GROUPINGS OF APPLICATIONS PROCESSED LATE FOR THE PERIOD JUNE $1^{ST}$ TO JUNE $30^{TH}$ , 2012</u>

### **Graph 1 – Indirect Connections**

Hydro One was fully compliant with processing applications for indirect connections without a site visit.

**Graph 2 – Indirect Connections That Require a Site Visit** 



<sup>\*</sup> Compliant with the provisions of the Exemption

#### **Graph 3 – Direct Connections**

Hydro One was fully compliant with processing applications for direct connections.