



July 10, 2012

Ms. Lubov Volnyansky
Via email: lubacontact@hotmail.com

Dear Ms. Volnyansky:

Re: Enersource Hydro Mississauga Inc. Rate Application EB-2012-0033

At Enersource Hydro Mississauga Inc. ("Enersource"), providing our customers with reliable, timely service remains a priority, so we appreciate that you took the time to write to the Ontario Energy Board ("OEB") with your concerns regarding the impacts of Enersource's rate application.

As your local electricity distributor, Enersource is part of a closely-regulated provincial industry. As such, the rates we charge and the services we provide to customers are examined by the OEB in a public proceeding, which includes the participation of intervenors. The outcomes of this public proceeding and in particular the rates that we charge are a direct result of the OEB approvals and orders to Enersource.

It's our goal that over time, we will provide our customers with value for money through ongoing investments in the aging power infrastructure. Enersource continues to look for innovative methods of efficiency in all areas of our business.

I hope you found this information helpful.

Sincerely,

(Original signed by)

Gia M. DeJulio
Director, Regulatory Affairs

cc. Dan Pastoric, Executive Vice-President and Chief Operating Officer