



Board Staff Interrogatories

Natural Gas Resources Limited.

**Application for Approval of Franchise Agreement with the
Town of Aymler**

EB-2012-0072

August 9, 2012

Issue 1. Form of Franchise Agreement

Is there any reason, based on the following factors, that the standard terms and conditions in the Model Franchise Agreement should not be used in this case?

- (a) *regulatory compliance by Natural Resources Gas Limited (NRG); and*
- (b) *NRG's security deposit policy*

1. Regarding regulatory compliance by NRG with the Board's codes please discuss the NRG's current exemptions to the Gas Distribution Access Rule and explain the rationale for the exemptions?
2. Regarding Board's Reporting and Record Keeping Requirements (RRR) reporting requirements, please indicate which filings apply to NRG and discuss the exemptions?
3. Regulatory Policy and Compliance Staff Report, dated November 11, 2009 entitled "*Review of Reporting and Record Keeping Information filed by Natural Gas Distributors and Marketers*" states the following:

"NRG has not filed any information on its service quality performance. In the future, NRG has reported it will work cooperatively with OEB staff to ensure compliance with those requirements."

Please discuss the status of NRG's actions to implement its commitment to work with Board staff to ensure compliance with service quality performance reporting?