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**Susan Frank**

Vice President and Chief Regulatory Officer  
Regulatory Affairs



BY COURIER

August 10, 2012

Ms. Kirsten Walli  
Secretary  
Ontario Energy Board  
Suite 2700, 2300 Yonge Street  
P.O. Box 2319  
Toronto, ON.  
M4P 1E4

Dear Ms. Walli:

**EB-2011-0118 – Hydro One Networks’ Request for Exemption from Section 6.2.6 & 6.2.7 of the Distribution System Code – Hydro One Networks’ Compliance Report**

As stipulated in Ontario Energy Board’s Order #1 on December 14, 2011, Hydro One Networks Inc. is filing a compliance report for the month of July, 2012. The compliance report is attached.

Sincerely,

ORIGINAL SIGNED BY ODED HUBERT FOR SUSAN FRANK

*Oded Hubert for*  
Susan Frank  
(attach)

**Hydro One Networks DSC Exemption**

**EB-2011-0118**

**Compliance Report – July 1 to July 31, 2012**

**MONTHLY HIGHLIGHTS UPDATE**

As shown in Table 4 – Connection Compliance Status, two of the non-compliant projects were delayed due to the storm restoration activities.

**TABLE 1 – VOLUME OF APPLICATIONS AND COMPLIANCE STATUS**

Type of Connection	Total Projects	Offers to Connect		Refusals		Under Review	
		C	N/C	C	N/C	w/in time	N/C
15 days Indirect <sup>1</sup>	118	75	0	39	0	4	0
15 days, Indirect & site visit	69	18	1	3	0	47	0
30 days, Indirect & site visit	69	19	0	3	0	47	0
60 days, Direct <sup>2</sup>	278	21	0	5	0	252	0

"C" indicates compliant; "N/C" indicates non-compliant

**TABLE 2 – APPLICATION HANDLE TIMES (# OF DAYS)**

Type of Connection	Average	Maximum	Minimum
Indirect	1	5	1
Indirect & site visit	8	26	1
Direct	10	32	1

**TABLE 3 – APPLICATIONS NO LONGER BEING PROCESSED**

Type of Connection	Incomplete	Withdrawn	Expired
Indirect (Group A)	42*	12	102
Indirect & site visit (Group B)		3	50
Direct (Group C)	5	5	23
Total	47	20	175

\* As the applications were incomplete Hydro One was not able to determine if a site visit was required.

**TABLE 4 – CONNECTION COMPLIANCE STATUS**

Total Projects	Connections Made		
	C	N/C	Mutual Deferral
178	73	4*	101

\* 2 of the 4 non-compliance were due to storms.

**TABLE 5 – VOLUME OF APPLICATIONS RECEIVED BY WEEK**

Week Of	Applications Received
7/1/2012	54
7/8/2012	126
7/15/2012	119
7/22/2012	122
7/29/2012	112

<sup>1</sup> Indirect: Typical Parallel Metering Connection – Gang Meter Base or Direct Connection to Transformer

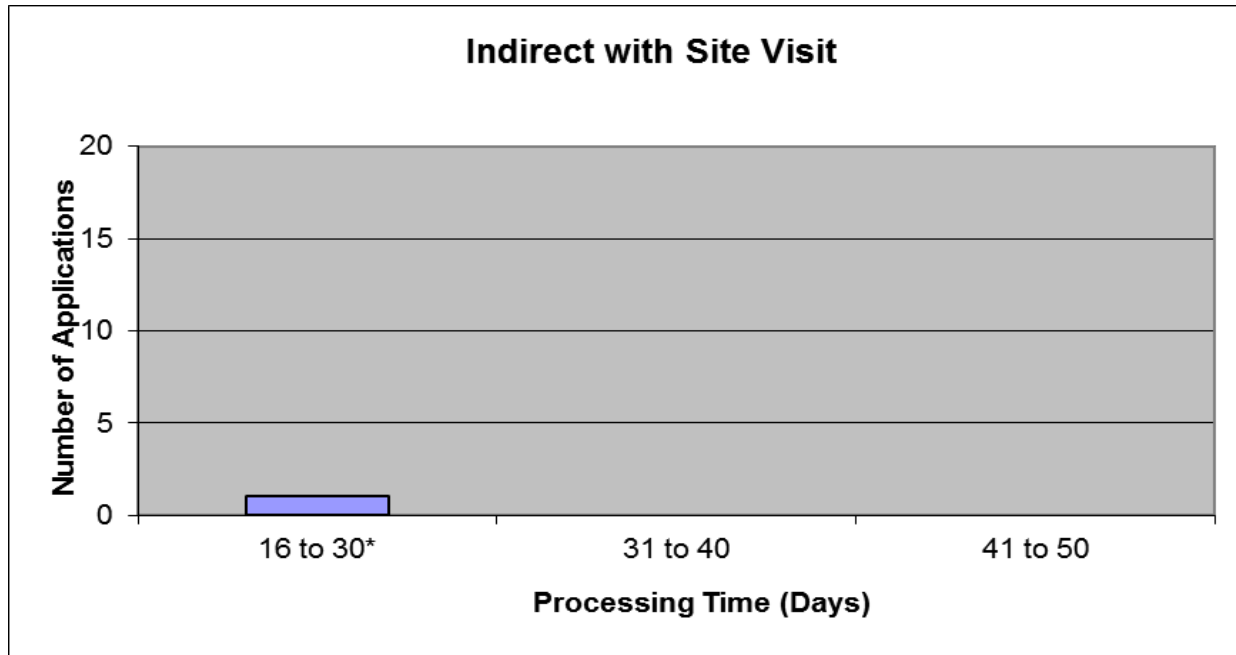
<sup>2</sup> Direct: Stand-Alone Connection

**GRAPHS - DATE GROUPINGS OF APPLICATIONS PROCESSED LATE  
FOR THE PERIOD JULY 1<sup>ST</sup> TO JULY 31<sup>ST</sup>, 2012**

**Graph 1 – Indirect Connections**

Hydro One was fully compliant with processing applications for indirect connections without a site visit.

**Graph 2 – Indirect Connections That Require a Site Visit**



\* Compliant with the provisions of the Exemption

**Graph 3 –Direct Connections**

Hydro One was fully compliant with processing applications for direct connections.