

## File Memo

July 2012 Additional Information as per EB-2011-0105 Decision and Order

Elster AR3L self contained meters delivered in January 2012 were incorrectly programmed and do not meet the Provincial Smart Meter Standard. There are 4 these meters yet to be installed.

There are 14 single phase customers who have refused to allow smart meter installations. They have all been contacted and informed of GSHI's intent to change the meters. There is no timeline for this activity.

There are twenty (20) 3-phase 4 wire transformer rated customers who are awaiting delivery of suitable meters. The manufacturer has been unable to supply a delivery date as yet.