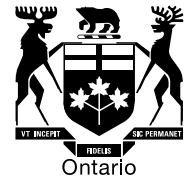


Ontario Energy Board
P.O. Box 2319
27th Floor
2300 Yonge Street
Toronto ON M4P 1E4
Telephone: 416-481-1967
Facsimile: 416-440-7656
Toll free: 1-888-632-6273

**Commission de l'énergie
de l'Ontario**
C.P. 2319
27^e étage
2300, rue Yonge
Toronto ON M4P 1E4
Téléphone: 416-481-1967
Télécopieur: 416-440-7656
Numéro sans frais: 1-888-632-6273



BY E-MAIL

August 21, 2012

Ramona Abi-Rashed
Whitby Hydro Electric Corporation
100 Taunton Rd. E., PO Box 59
Whitby ON L1N 5R8

LETTER OF DIRECTION

Dear: Ms. Abi-Rashed

**Re: Whitby Hydro Electric Corporation
Application for 2013 Distribution Rates
Board File Number: EB-2012-0177**

The Ontario Energy Board has now issued its Notice of Application and Hearing relating to your 2013 incentive regulation mechanism application (the "Notice"). Please note that you must publish the Notice within **fourteen days** of the date of this letter. If publication is not possible within fourteen days, you must inform the Board Secretary immediately.

You are directed:

1. To arrange immediately for the publication of the English version of the Notice, in the form accompanying this Letter of Direction, including all graphics and the words "Ontario Energy Board", in one issue of the English language newspaper having the highest circulation, according to the best information available, in Whitby Hydro Electric Corporation's service area;

Please note that invoices regarding publication are not to be sent to the Board.

2. To immediately, and no later than the date of publication of the Notice, serve a copy of the Notice directly on all intervenors of record in Whitby Hydro Electric Corporation's previous cost of service rate application proceeding EB-2009-0274, namely;

Energy Probe Research Foundation
Vulnerable Energy Consumers Coalition
School Energy Coalition

3. If Whitby Hydro Electric Corporation is a Host Distributor, to immediately, and no later than the date of publication of the Notice, serve a copy of the Notice directly on its Embedded Distributor(s);
4. To file with the Board an affidavit proving publication and service of the Notice immediately thereafter;
5. To make a copy of the application and evidence, and any amendments thereto, available for public review at Whitby Hydro Electric Corporation's office and on its website;
6. To make a copy of the Notice available for public review at Whitby Hydro Electric Corporation's office and on its website; and,
7. To provide a copy of the application and evidence, and any amendments thereto, to anyone requesting the material.

You are further directed not to include any document(s) or material(s) when serving the Notice other than document(s) or material(s) expressly required by this Letter of Direction to be served.

Yours truly,

Original signed by

Kirsten Walli
Board Secretary

Encl.