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File: 5925

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September 5, 2012

Ontario Energy Board
P.O. Box 2319
2300 Yonge Street
Suite 2700
Toronto, ON M4P 1E4

Attention: Ms Kirsten Walli, Board Secretary

Dear Ms. Walli:

**Re: Late Intervenor Status and Cost Eligibility Request on Behalf of the Low-Income Energy Network
Board File No. EB-2011-0354 - Enbridge Gas Distribution Inc. 2013 Rates Application**

We are counsel for the Low-Income Energy Network (LIEN). LIEN requests late intervenor status in the above-mentioned proceeding and seeks eligibility for a cost award. LIEN's intervention would be limited to Issue D11 (Open Bill Access Program Issue). LIEN will not be making interrogatories or otherwise be taking steps that have already passed in this proceeding.

LOW-INCOME ENERGY NETWORK

LIEN represents 90 member groups across Ontario. As a network representing the intersection of interests related to low-income consumers and energy and sustainability, LIEN's focus is on reducing the energy bills of all low-income consumers and providing low-income consumers the opportunity to better manage their energy bills. This helps to ensure that all low-income consumers across Ontario have access to conservation programs, technologies and services as well as conservation education, and realize the environmental, energy and economic benefits associated with the more efficient use of energy.



REASONS FOR LATE FILING

LIEN has been actively participating in the Enbridge consultation processes regarding a settlement for its 2013-2014 DSM Plan. In that consultation LIEN recently learned that the issue of open bill access was to be addressed in the EB-2011-0354, and not in the DSM consultation that was well underway. Low-income customers are users of the open-bill opportunity for services such as furnace and water heater maintenance contracts and have an interest its continuation. As well, there are other matters related the opportunity to use open-bill for other services such as on-bill financing of energy retrofits in which LIEN also has an interest.

LIEN operates in legal proceedings under the direction of a Legal Steering Committee. Because this issue emerged late in August when members of the Committee were away on holidays, it was not possible to convene a meeting about this matter until September 4, 2012.

We note that other parties such as Pollution Probe and GEC learned of the open bill access issue in the same manner as LIEN and also filed and were granted late intervenor status and eligibility for a cost award.

LIEN apologizes for the late filing of this intervention and seeks the indulgence of the Board in this matter.

We request that counsel (Ms. Juli Abouchar and Mr. Matt Gardner) and Ms. Judy Simon, consultant to LIEN, be listed on the intervenors' list under LIEN, since this makes the later distribution of updates more effective.

Ms Simon is located at:

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Ms. Abouchar and Mr. Gardner are located at:

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Yours truly,

A handwritten signature in blue ink, appearing to read 'Matt F. Gardner'. The signature is fluid and cursive, with the first name 'Matt' being the most prominent.

Matt Gardner

cc: The Applicant and Intervenors per Appendix A Procedural Order No. 1

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