

2010 Yearbook of Electricity Distributors

Ontario Energy Board

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Utility	2010 OM&A per customer	2012 OM&A per customer
Enersource Hydro Mississauga Inc.	242.63	
Horizon Utilities Corporation	165.24	
Hydro Ottawa Limited	265.75	
London Hydro Inc.	203.97	
PowerStream Inc.	172.00	

BENCHMARKING THE COSTS OF ONTARIO POWER DISTRIBUTORS

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Distributor	OM&A per Customer				
	Four Year Average	2005	2004	2003	2002
Eastern LDCs					
Cooperative Hydro Embrun Inc.	\$184	\$199	\$170	\$189	\$178
Hydro 2000 Inc.	\$165	\$264	\$139	\$138	\$120
Hydro Hawkesbury Inc.	\$133	\$145	\$123	\$135	\$128
Kingston Electricity Distribution Limited	\$212	\$205	\$219	\$221	\$203
Lakefront Utilities Inc.	\$163	\$193	\$161	\$141	\$159
Lakeland Power Distribution Ltd.	\$248	\$217	\$214	\$307	\$255
Ottawa River Power Corporation	\$192	\$190	\$197	\$203	\$177
Parry Sound Power Corporation	\$274	\$304	\$283	\$287	\$223
Peterborough Distribution Incorporated	\$169	\$182	\$168	\$157	\$169
Renfrew Hydro Inc.	\$191	\$174	\$191	\$205	\$194
Rideau St. Lawrence Distribution Inc.	\$216	\$233	\$212	\$214	\$204
Large City Southern LDCs					
Enersource Hydro Mississauga Inc.	\$219	\$238	\$216	\$208	\$212
EnWin Powerlines Ltd.	\$287	\$259	\$280	\$284	\$326
Horizon Utilities Corporation	\$155	\$172	\$143	\$159	\$147
Hydro One Brampton Networks Inc.	\$136	\$128	\$127	\$140	\$149
Hydro Ottawa Limited	\$161	\$135	\$145	\$173	\$192
London Hydro Inc.	\$158	\$162	\$155	\$157	\$160
Powerstream Inc.	\$179	\$195	\$183	\$178	\$158
Toronto Hydro-Electric System Limited	\$240	\$246	\$245	\$238	\$232
Veridian Connections Inc.	\$204	\$176	\$196	\$239	\$204
GTA Towns LDCs					
Barrie Hydro Distribution Inc.	\$134	\$119	\$136	\$153	\$127
Brantford Power Inc.	\$190	\$206	\$202	\$188	\$164
Burlington Hydro Inc.	\$218	\$225	\$234	\$228	\$185
Cambridge and North Dumfries Hydro Inc.	\$162	\$170	\$169	\$153	\$157
Centre Wellington Hydro Ltd.	\$251	\$240	\$238	\$252	\$274
Guelph Hydro Electric Systems Inc.	\$187	\$154	\$198	\$207	\$190
Haltim Hills Hydro Inc.	\$213	\$198	\$215	\$209	\$231
Kitchener-Wilmot Hydro Inc.	\$138	\$141	\$136	\$139	\$137
Milton Hydro Distribution Inc.	\$225	\$217	\$212	\$223	\$248
Newmarket Hydro Ltd.	\$220	\$187	\$203	\$294	\$194
Niagara Falls Hydro Inc.	\$221	\$240	\$215	\$215	\$214
Oakville Hydro Electricity Distribution Inc.	\$209	\$199	\$217	\$216	\$203
Oshawa PUC Networks Inc.	\$200	\$163	\$212	\$221	\$204
Peninsula West Utilities Limited	\$274	\$301	\$278	\$265	\$252
Waterloo North Hydro Inc.	\$188	\$179	\$187	\$188	\$199
Welland Hydro-Electric System Corp.	\$186	\$178	\$205	\$189	\$173
Whitby Hydro Electric Corporation	\$205	\$206	\$191	\$215	\$209

Notes:

1. Guelph Hydro Electric Systems Inc. includes data from Wellington Electric Distribution Company Inc.
2. Horizon Utilities Corporation includes Hamilton Hydro Inc. and St. Catharines Hydro Utility Services Inc.
3. PowerStream Inc. includes Aurora Hydro Connections Limited.
4. Peterborough Distribution Incorporated includes Asphodel Norwood and Lakefield.
5. Veridian Connections Inc. includes Gravenhurst and Scugog.
6. Hydro One Remote Communities and First Nation distributors were not included due to the corporate structure, remote locations, economic and other unique factors.

The source data for the average costs shown were provided by the distributors. Board staff makes no assertions about the accuracy of the data. Users should use the data with caution.