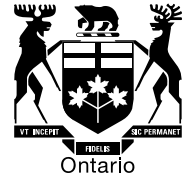


**Ontario Energy Board**  
P.O. Box 2319  
27<sup>th</sup> Floor  
2300 Yonge Street  
Toronto ON M4P 1E4  
Telephone: 416-481-1967  
Facsimile: 416-440-7656  
Toll free: 1-888-632-6273

**Commission de l'énergie  
de l'Ontario**  
C.P. 2319  
27<sup>e</sup> étage  
2300, rue Yonge  
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Téléphone: 416-481-1967  
Télécopieur: 416-440-7656  
Numéro sans frais: 1-888-632-6273



**BY E-MAIL**

September 20, 2012

Albert Singh  
Waterloo North Hydro Inc.  
300 Northfield Drive East  
P.O. Box 640  
Waterloo ON N2J 4A3

**LETTER OF DIRECTION**

Dear Mr. Singh:

**Re: Waterloo North Hydro Inc.  
Application for 2013 Distribution Rates  
Board File Number: EB-2012-0172**

The Ontario Energy Board has now issued its Notice of Application and Hearing relating to your 2013 incentive regulation mechanism application (the "Notice"). Please note that you must publish the Notice within **fourteen days** of the date of this letter. If publication is not possible within fourteen days, you must inform the Board Secretary immediately.

You are directed:

1. To arrange immediately for the publication of the English version of the Notice, in the form accompanying this Letter of Direction, including all graphics and the words "Ontario Energy Board", in one issue of the English language newspaper having the highest circulation, according to the best information available, in Waterloo North Hydro Inc.'s service area;

Please note that invoices regarding publication are not to be sent to the Board.

2. To immediately, and no later than the date of publication of the Notice, serve a copy of the Notice directly on all intervenors of record in Waterloo North Hydro Inc.'s previous cost of service rate application proceeding EB-2010-0144, namely;

Energy Probe Research Foundation  
Vulnerable Energy Consumers Coalition  
School Energy Coalition

3. If Waterloo North Hydro Inc. is a Host Distributor, to immediately, and no later than the date of publication of the Notice, serve a copy of the Notice directly on its Embedded Distributor(s);
4. To file with the Board an affidavit proving publication and service of the Notice immediately thereafter;
5. To make a copy of the application and evidence, and any amendments thereto, available for public review at Waterloo North Hydro Inc.'s office and on its website;
6. To make a copy of the Notice available for public review at Waterloo North Hydro Inc.'s office and on its website; and,
7. To provide a copy of the application and evidence, and any amendments thereto, to anyone requesting the material.

You are further directed not to include any document(s) or material(s) when serving the Notice other than document(s) or material(s) expressly required by this Letter of Direction to be served.

Yours truly,

*Original Signed By*

Kirsten Walli  
Board Secretary

Encl.