File Memo

October 2012 Additional Information as per EB-2011-0105 Decision and Order

There are 9 single phase customers who have refused to allow smart meter installations. They have all been contacted and informed of GSHI's intent to change the meters. There is no timeline for this activity.

There are twenty-three (23) 3-phase 4 wire transformer rated customers who are awaiting meter installation. The contractor and staff are making appointments with customers for access and the timelines are dependent on customer responses.