

November 15, 2012

Ms. Kirsten Walli
Board Secretary
Ontario Energy Board
P.O Box 2319
2300 Yonge Street
27th Floor
Toronto, ON M4P 1E4

Dear Ms. Walli:

Re: Application for a Licence Amendment (EB-2012-0366)
PowerStream Inc. (Distribution Licence No. ED-2004-0420)

On November 6, 2012 Ontario Energy Board staff issued their submission in response to PowerStream Inc.'s application for an amendment to its licence for a partial and temporary exemption from Section 2.1.8. of the Reporting and Record Keeping Requirements.

PowerStream confirms that it is able to comply with the recommendations provided by Board Staff in their submission to report on subsections b) i, c) v, vii and f) i, and with the recommended exemption end date of June 30th, 2014.

For your reference, please find the mutually agreed upon reporting requirements by PowerStream and Board Staff for Section 2.1.8 of the Reporting and Record Keeping Requirements that are located in PowerStream's Interrogatory Responses (Response 1b), and the Board Staff November 6th submission.

Section 2.1.8 – Mutually Agreed Upon Reporting Requirements:

A.) Number of Eligible Low-Income Customer Accounts

i.) number of eligible low-income customer accounts at year end

B.) Disconnection for Non-Payment

i.) number of residential customer accounts disconnected for nonpayment during the course of the year

C.) Arrears and Arrears Payment Agreements

v.) number of arrears payment agreements entered into during the course of the year with residential customers

vii.) total amount of monies owing under arrears payment agreements entered into during the course of the year with residential customers

D.) Bad Debt

iii.) total dollar amount of bad debt expense for residential customer accounts during the course of the year

E.) Equal Billing and Equal Monthly Payment Plans

i.) number of residential customer accounts enrolled in equal billing plans at year end;

iii.) number of residential customer accounts enrolled in equal monthly payment plans at year end

F.) Security Deposits

i.) number of residential customer accounts with security deposits held at year end;

ii.) total dollar amount of security deposits held in respect of residential customers at year end

If you have any questions or require further information, please contact the undersigned at 905-532-4527 or e-mail sarah.griffiths@powerstream.ca.

Yours truly,

Sarah Griffiths
Manager – Regulatory & Government Affairs
PowerStream Inc.