

From: MaryLynn Metras [REDACTED]

Sent: December-06-12 8:50 AM

To: BoardSec

Subject: Blue Water Power Rate increase request

Application EB-2012-0107

December 6, 2012

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To whom it may concern:

I am not opposed to the rate increase of BWPower but wanted to make a few comments. I am hoping there are truly good reasons as to why a rate increase is needed and you as the Board be the judge on behalf of us-the consumers in this area.

I understand costs may increase and unforeseen repairs occur but I do not see why rural towns such as Watford are subject to similar rate increases as a major towns. We are rural!

Two years ago I purchased EnerStar fridge based on comments from the government and power companies how the energy savings will be reflected on your bill. I have yet to see that. My bill has increased.

I try exceedingly hard to use power in the off peak times but there are necessities which to live comfortably means using power during peaktimes, like heat.

I have read the numerous budget sheets from BW Power and sadly I can't interpret these as some and don't pretend to, but all the same I would have thought BW Power as other power companies would have had a proper contingency fund already set aside in their budgets. With all the incoming funds from Hydro users, I would think you folks could be able to do quite well. If management of Hydro companies continue to incur debt and continue to expect the consumer to pay the debt and raise rates to cover

unexpected costs that is not good business planning IMHO. We are already paying past debt charges incurred by the former Ontario hydro company's management.

I feel if the bill has to continue to increase then consumers are going to have to have other payment options. I also believe rural towns should be taken into consideration. I believe power companies need to have plans in place and a contingency fund set aside for these emergencies and unexpected costs for the future.

Our bills cannot keep going up! The consumer need to be better understanding as to why and see our bills stabilize! One always hears in the news Ontario gives free power to eastern USA. Why not reasonable rates to your consumers??

Sincerely,

Mary Lynn Metras



ps. please don't publicly print my Email or address-thank you