Appendix A

To Decision and Order Draft Tariff of Rates and Charges Board File No: EB-2012-0132 DATED: December 6, 2012

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2012-0132

RESIDENTIAL SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less where the electricity is used exclusively in a separate metered living accommodation. Customers shall be residing in single-dwelling units that consist of a detached house or one unit of a semi-detached, duplex, triplex or quadruplex house, with a residential zoning. Separately metered dwellings within a town house complex or apartment building also qualify as residential customers. All customers are single-phase. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	14.69
Rate Rider for Smart Meter Incremental Revenue Requirement – in effect until the effective date of the next cost of service application	\$	1.47
Rate Rider for Disposition of Residual Historical Smart Meter Costs – effective until April 30, 2013	\$	(0.61)
Rate Rider for Recovery of Green Energy Act related costs – effective until December 31, 2013	\$	0.04
Distribution Volumetric Rate	\$/kWh	0.0145
Low Voltage Service Rate	\$/kWh	0.00006
Rate Rider for Disposition of Deferral/Variance Account (2013) - effective until December 31, 2013 \$/kWh		(0.0014)
Rate Rider for Disposition of Global Adjustment Sub-Account (2013) - effective until December 31, 2013		
Applicable only for Non-RPP Customers	\$/kWh	0.0005
Rate Rider for Tax Change – effective until December 31, 2013	\$/kWh	(0.0001)
Rate Rider for Disposition of Balance in Account 1562 - effective until December 31, 2013	\$/kWh	0.0011
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0070
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0053

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0011
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

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GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION

This classification applies to a non residential account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge		\$	32.70
Rate Rider for Smart Meter Incremental Revenue Requirement - in effect until the effective date of the			
next cost of service application		\$	3.62
Rate Rider for Disposition of Residual Historical Smart Meter Costs – effective until April 30, 2013 Rate Rider for Recovery of Green Energy Act related costs – effective until December 31, 2013		\$ \$	7.61 0.04
Distribution Volumetric Rate		\$/kWh	0.0085
Low Voltage Service Rate		\$/kWh	0.00006
Rate Rider for Disposition of Deferral/Variance Account (2013) - effective until December 31, 2013	\$/kWh		(0.0014)
Rate Rider for Disposition of Global Adjustment Sub-Account (2013) - effective until December 31, 2013			
Applicable only for Non-RPP Customers		\$/kWh	0.0005
Rate Rider for Tax Change – effective until December 31, 2013		\$/kWh	(0.0001)
Rate Rider for Disposition of Balance in Account 1562 - effective until December 31, 2013		\$/kWh	0.0006
Retail Transmission Rate - Network Service Rate		\$/kWh	0.0061
Retail Transmission Rate - Line and Transformation Connection Service Rate		\$/kWh	0.0048

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0011
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

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GENERAL SERVICE 50 TO 4,999 KW SERVICE CLASSIFICATION

This classification applies to a non residential account whose average monthly maximum demand used for billing purposes is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 5,000 kW. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge		\$	298.15
Rate Rider for Smart Meter Incremental Revenue Requirement - in effect until the effective date of the			
next cost of service application		\$	5.40
Rate Rider for Disposition of Residual Historical Smart Meter Costs – effective until April 30, 2013 Rate Rider for Recovery of Green Energy Act related costs – effective until December 31, 2013		\$ \$	10.63 0.04
Distribution Volumetric Rate		\$/kW	2.0680
Low Voltage Service Rate		\$/kW	0.02169
Rate Rider for Disposition of Deferral/Variance Account (2013) - effective until December 31, 2013	\$/kW		(0.5076)
Rate Rider for Disposition of Global Adjustment Sub-Account (2013) - effective until December 31, 2013			
Applicable only for Non-RPP Customers		\$/kW	0.1653
Rate Rider for Tax Change – effective until December 31, 2013		\$/kW	(0.0104)
Rate Rider for Disposition of Balance in Account 1562 - effective until December 31, 2013		\$/kW	0.0995
Retail Transmission Rate - Network Service Rate		\$/kW	2.4273
Retail Transmission Rate - Line and Transformation Connection Service Rate		\$/kW	1.9016

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0011
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

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LARGE USE SERVICE CLASSIFICATION

This classification applies to an account whose average monthly maximum demand used for billing purposes is equal to or greater than, or is forecast to be equal to or greater than, 5,000 kW. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge Rate Rider for Recovery of Green Energy Act related costs – effective until December 31, 2013 Distribution Volumetric Rate	\$ \$ \$/kW	23,019.37 0.04 1.3581
Low Voltage Service Rate	\$/kW	0.02492
Rate Rider for Disposition of Deferral/Variance Account (2013) - effective until December 31, 2013 \$/kW		(0.2980)
Rate Rider for Disposition of Global Adjustment Sub-Account (2013) - effective until December 31, 2013		
Applicable only for Non-RPP Customers	\$/kW	0.0970
Rate Rider for Tax Change – effective until December 31, 2013	\$/kW	(0.0074)
Rate Rider for Disposition of Balance in Account 1562 - effective until December 31, 2013	\$/kW	0.0780
Retail Transmission Rate - Network Service Rate	\$/kW	2.7728
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	2.1852

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0011
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

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UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The level of the consumption will be agreed to by the distributor and the customer, based on detailed manufacturer information/ documentation with regard to electrical consumption of the unmetered load or periodic monitoring of actual consumption. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection) Rate Rider for Recovery of Green Energy Act related costs – effective until December 31, 2013		\$ \$	9.26 0.04
Distribution Volumetric Rate		\$/kWh	0.0144
Low Voltage Service Rate		\$/kWh	0.00006
Rate Rider for Disposition of Deferral/Variance Account (2013) - effective until December 31, 2013	\$/kWh		(0.0014)
Rate Rider for Disposition of Global Adjustment Sub-Account (2013) - effective until December 31, 2013			
Applicable only for Non-RPP Customers		\$/kWh	0.0005
Rate Rider for Tax Change – effective until December 31, 2013		\$/kWh	(0.0001)
Rate Rider for Disposition of Balance in Account 1562 - effective until December 31, 2013		\$/kWh	0.0012
Retail Transmission Rate - Network Service Rate		\$/kWh	0.0062
Retail Transmission Rate - Line and Transformation Connection Service Rate		\$/kWh	0.0049

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0011
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

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SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification applies to safety/security lighting with a Residential, General Service or Large Use customer. This is typically exterior lighting, and often unmetered. Consumption is estimated based on the equipment rating and estimated hours of use. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection) Rate Rider for Recovery of Green Energy Act related costs – effective until December 31, 2013	\$ \$	4.50 0.04
Distribution Volumetric Rate	\$/kW	12.3422
Low Voltage Service Rate	\$/kW	0.01745
Rate Rider for Disposition of Deferral/Variance Account (2013) - effective until December 31, 2013 \$/kb	N	(0.4895)
Rate Rider for Disposition of Global Adjustment Sub-Account (2013) - effective until December 31, 2013		
Applicable only for Non-RPP Customers	\$/kW	0.1594
Rate Rider for Tax Change – effective until December 31, 2013	\$/kW	(0.0863)
Rate Rider for Disposition of Balance in Account 1562 - effective until December 31, 2013	\$/kW	0.9115
Retail Transmission Rate - Network Service Rate	\$/kW	2.0170
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.5302

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0011
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

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STREET LIGHTING SERVICE CLASSIFICATION

This classification applies to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting, controlled by photo cells. The consumption for these customers will be based on the calculated connected load times the required lighting times established in the approved OEB street lighting load shape template. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection) Rate Rider for Recovery of Green Energy Act related costs – effective until December 31, 2013	\$ \$	2.35 0.04
Distribution Volumetric Rate	\$/kW	6.2630
Low Voltage Service Rate	\$/kW	0.01702
Rate Rider for Disposition of Deferral/Variance Account (2013) - effective until December 31, 2013 \$/kW		(0.4976)
Rate Rider for Disposition of Global Adjustment Sub-Account (2013) - effective until December 31, 2013		
Applicable only for Non-RPP Customers	\$/kW	0.1620
Rate Rider for Tax Change – effective until December 31, 2013	\$/kW	(0.0537)
Rate Rider for Disposition of Balance in Account 1562 - effective until December 31, 2013	\$/kW	0.5670
Retail Transmission Rate - Network Service Rate	\$/kW	1.9109
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.4919

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0011
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

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STANDBY POWER SERVICE CLASSIFICATION

This classification refers to an account that has Load Displacement Generation and requires the distributor to provide back-up service. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Standby Charge – for a month where standby power is not provided. The charge is applied to the	\$/kW	2.5221
amount of reserved load transfer capacity contracted or the amount of monthly peak load		
Rate Rider for Tax Change – effective until December 31, 2013	\$/kW	(0.0069)
Rate Rider for Disposition of Balance in Account 1562 - effective until December 31, 2013	\$/kW	0.0733

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

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microFIT SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Ontario Power Authority's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made execpt as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	5.40
ALLOWANCES Transformer Allowance for Ownership – per kW of billing demand/month Primary Metering Allowance for transformer losses – applied to measured demand and energy	\$/kW %	(0.73) (1.00)

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EB-2012-0132

SPECIFIC SERVICE CHARGES

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Orderof the Board, and amendments thereto as approved by the Board, or as specified herein.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for the Ministry of Energy Conservation and Renewable Energy Program, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Customer Administration		
Arrears certificate	\$	15.00
Statement of Account	\$	15.00
Pulling Post Dated Cheques	\$	15.00
Duplicate Invoices for previous billing	\$	15.00
Request for other billing information	\$	15.00
Easement Letter	\$	15.00
Income Tax Letter	\$	15.00
Notification charge	\$	15.00
Account History	\$ \$ \$	15.00
Returned cheque charge (plus bank charges)	\$	15.00
Charge to certify cheque	\$ \$	15.00
Legal letter charge	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$ \$	30.00
Special meter reads	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$ \$	30.00
Credit Card Convenience Charge	\$	15.00
Credit reference/credit check (plus credit agency costs)	\$	15.00
Non-Payment of Account		
Late Payment – per month	%	1.50
Late Payment – per annum	%	19.56
Collection of account charge – no disconnection	\$	30.00
Collection of account charge – no disconnection – after regular hours	\$	165.00
Disconnect/Reconnect at meter – during regular hours	\$	65.00
Disconnect/Reconnect at meter – after regular hours	\$	185.00
Disconnect/Reconnect at pole – during regular hours	\$	185.00
Disconnect/Reconnect at pole – after regular hours	\$	415.00
Service call – customer owned equipment	\$	30.00
Service call – after regular hours	\$	165.00
Temporary Service – Install & remove – overhead – no transformer	\$	500.00
Temporary Service – Install & remove – underground – no transformer	\$	300.00
Temporary Service – Install & remove – overhead – with transformer	\$	1,000.00
Specific Charge for Access to the Power Poles - \$/pole/year	\$	22.35
Administrative Billing Charge	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	150.00
Install/Remove load control device - during regular hours	\$	65.00
Install/Remove load control device - after regular hours	\$	185.00

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EB-2012-0132

RETAIL SERVICE CHARGES (if applicable)

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for the Ministry of Energy Conservation and Renewable Energy Program, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity.

One-time charge, per retailer, to establish the service agreement between the distributer and the retailer	\$	100.00
Monthly Fixed Charge, per retailer	\$	20.00
Distributor-consolidated billing charge, per customer, per retailer	\$/cust.	0.50
Retailer-consolidated billing credit, per customer, per retailer	\$/cust.	0.30
Service Transaction Requests (STR)	\$/cust.	(0.30)
Request fee, per request, applied to the requesting party	\$	0.25
Processing fee, per request, applied to the requesting party	\$	0.50
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail		
Settlement Code directly to retailers and customers, if not delivered electronically through the		
Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year	\$	no charge
More than twice a year, per request (plus incremental delivery costs)	\$	2.00

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor – Secondary Metered Customer < 5,000 kW	1.0407
Total Loss Factor – Secondary Metered Customer > 5,000 kW	1.0179
Distribution Loss Factor - Primary Metered Customer < 5,000 kW	1.0303
Distribution Loss Factor - Primary Metered Customer > 5,000 kW	1.0078