

From: J. Lane [REDACTED]
Sent: December 17, 2012 12:46 PM
To: BoardSec
Subject: Re: File # EB-2012-0126

I am a consumer, not a technician or specialist in any way. I believe my comments that follow reflect a general opinion shared broadly by the public.

I do understand that the request is for an increase in the rate for electricity distribution. Further, I understand that this charge is to cover infrastructure costs, maintenance of the old, and addition of new lines. But, it also must cover the cost of the personnel who do the planning, management, installation and repair of the infrastructure. Further, I understand that Ontario Hydro is a utility - something that everyone must have. I suggest that most consumers would be very happy if there were some clear accountability, a clear and understandable accounting of why funds are needed, where they are applied and why the costs seem to increase faster than inflation or salaries. Further, while those who run our utilities are certainly entitled to a fair wage, there is no justification for million dollar salaries or parachutes for executives. It is a utility - if folks want that kind of remuneration, they need to find it in the private sector.

I expect the Board to hold the perspective of their customers as the first and foremost concern. Customers expect reliable service at a fair price. In turn, customers expect to provide fair salaries and working conditions for providers. Many, many millions of dollars are demanded by the utility. Are we getting fair value for our investment?

Please do not 'rubber stamp' these requests. Please submit them to thorough scrutiny and demand the accountability required.

Yours truly,

S. Jean Lane

